

ELITE WORLD



- BY INVITATION ONLY -

WORLD OF PRIVILEGED ACCESS

The World Is In Your Hands

## Welcome to your World of Privileged Access

Rare, breathtaking, admired – that's the level of success you have arrived at. Coveted by many and attained by few, your success eclipses all others around you.

In recognition of your ascent to the pinnacle of achievement, OCBC is pleased to unveil the OCBC Elite World Card — the credit card that welcomes you into a world of privileged access and complements your lifestyle among the top echelons of society.

Be assured of our unwavering dedication towards offering you unparalleled access to world-class services and experiences befitting your status as our VIP customer.

Visit www.ocbc.com/EliteWorld to find out the latest happenings.



## Privileged Access & Concierge

OCBC ELITE WORLD CONCIERGE

## Travel Rewards & Privileges

WORLD OF LUXURY TRAVEL WORLD OF DESTINATION EXPERIENCES

## Club Access & Lifestyle Privileges

WORLD OF GOLF WORLD OF LIFESTYLE PRIVILEGES WORLDWIDE ASSURANCE OCBC CARD PRIVILEGES





# OCBC Elite World Privileged Access & Concierge

Whatever your red, beating heart desires. We are here to serve.

Our bespoke concierge is always here to assist you in discovering more. MasterCard Concierge Service has knowledgeable specialists available 365 days a year.





# Experience a luxury concierge service for all the finer things in life

No request is too outrageous, no task too difficult.

- Source and Purchase Tickets for Theatre, Concerts and Sporting Events
- Provide Information about Special Events and Reservation
- Referral Service: Details of Providers of Goods and Services
- Referral and Reservation Service: Golf Courses, Car and Limousine Service,
   Private Jet Service and Luxury Yachts, Hotels, Spa/Health Clubs, Fine Dining/Restaurants
- · Worldwide Delivery Assistance: Flowers and Gifts

So sit back and allow us to relieve you of all these time consuming planning activities, and deliver whatever your beating heart desires.

We're available 24 hours a day, 7 days a week, 365 days a year.

All you have to do is call us.

## Available to you through

800 186 0077 MasterCard Concierge Services and provide your 16-digit OCBC Elite

World card number.

For cardmembers who are located outside of Singapore can contact MasterCard Concierge by calling  $(65)\ 6291\ 1311$ 

<sup>†</sup> MasterCard Concierge Services will take effect from 10 February 2014 Terms and Conditions apply and services or products subject to availability.





# Travel Rewards & Privileges

"Travel enables us to enrich our lives with new experiences, to enjoy and to be educated, to learn respect for foreign cultures, to establish friendships, and above all to contribute to international cooperation and peace throughout the world."

Jules Verne, author.

Why wait for a special occasion when you have the power to make any occasion special?

Travel in Business Class comfort — enjoy red carpet treatment, access airport lounges globally, and check into the world's best hotels. All you need is your OCBC Elite World Card.





## Enjoy quicker access to your favourite airline's VIP programme

Your OCBC Elite World Card puts you on the fast track to red carpet treatment aboard your favourite airline.

Now you can fly Business Class on the airline of your choice, and receive a cash rebate worth 50% of the purchase or \$\$3,000, whichever is lower. Simply charge a minimum of \$\$75,000 on your OCBC Elite World Card within a year from the approval of your OCBC Elite World Card (Programme Period) and we will credit 250,000 OCBC\$ to your account for you to redeem the Business Class Travel Reward. Alternatively, you can choose to redeem 100,000 Krisflyer Miles or any other gift from the OCBC Rewards Catalogue.

OCBC Elite World Card – The only card that rewards you, as you qualify for your favourite airline's VIP programme.

- Limited to 1 redemption per Principal Cardmember per Programme Period.
- Subject to eligible Cardmembers paying the Annual Subscription Fee of S\$1,605.
- Programme is only open to Principal Cardmembers who signed up on or before 31 Dec 2014.
- Eligible customers will have the 250,000 OCBC\$ credited into their card account one month after the end of the Programme Period.
- Cash rebate will be granted upon issuance of Business Class ticket.
- Booking must be made through the appointed travel partner. For details, visit www.ocbc.com/EliteWorld.
- Privilege is non-transferable, and travel must be made by the qualifying Cardmember only.
- Other Terms & Conditions apply. Visit www.ocbc.com/EliteWorld

## Complimentary access to over 600 airport VIP lounges worldwide

Enjoy 2 complimentary visits to over 600 airport VIP lounges worldwide, and enjoy access to business facilities, light refreshments and more.

Your complimentary Priority Pass membership card will be mailed to you within four weeks upon receipt of your OCBC Elite World Card.







# Triple rewards for overseas spend with your OCBC Elite World Card

Every dollar charged to your OCBC Elite World Card on overseas spend earns you three OCBC\$. That puts all the OCBC rewards items, including KrisFlyer miles, within your reach, faster.

(Local Spend continues to earn you one OCBC\$ for every S\$1).

<sup>-</sup> Terms and Conditions governing OCBC\$ Rewards Programme apply.

Please visit www.ocbc.com/rewards for more information.

## Depart Effortlessly. Arrive Stylishly.

Enjoy first –class service on the ground over 450 airports.

Your OCBC Elite World Card helps relieve some of the stress associated with air travel. Now you can arrange for a personal, dedicated VIP meet and Greet agent to escort you through the airport.

Enjoy a 15% savings off the retail rate for Meet and Greet Services which may include these services:

## Meet and Greet Services

## **Departures:**

- Met curb-side by Meet & Greet agent (for departing passengers the airport agent will call the cardholder or the cardholder's driver in order to arrange a designated meeting point outside the terminal)
- Expedited through security processes (where available)

## **Arrivals:**

- Met by Meet & Greet agent as they exit the jet bridge
- Expedited through the immigration processes (where available)
- Assisted to the baggage claim

## **Connections:**

- Met by Meet & Greet agent as they exit the jet bridge
- Assisted with any inter-terminal airside transfers/needs
- Escorted to the aircraft gate



## OCBC Elite World AirPort Concierge



### Notes:

- To make booking, please visit www.mastercard.com/airportconcierge.
- In the case of making any airport concierge service ("Meet & Greet") bookings
  utilizing MasterCard Airport Concierge provided by Global Airport Concierge ("GAC"),
  it is the OCBC World Elite MasterCard cardholder's responsibility to provide all the
  required and correct information. And allowing sufficient time for the service to take
  place or the formalities to be completed in good time.
- Any lack or delay of the information can affect the service and neither MasterCard nor GAC will be held responsible for any such affected service.
- For any amendment made less than 48 hours in advance of the service, there will be a change fee imposed, which varies depending on the airport.
- Other Terms & Conditions apply. Visit www.mastercard.com/airportconciergeterms.



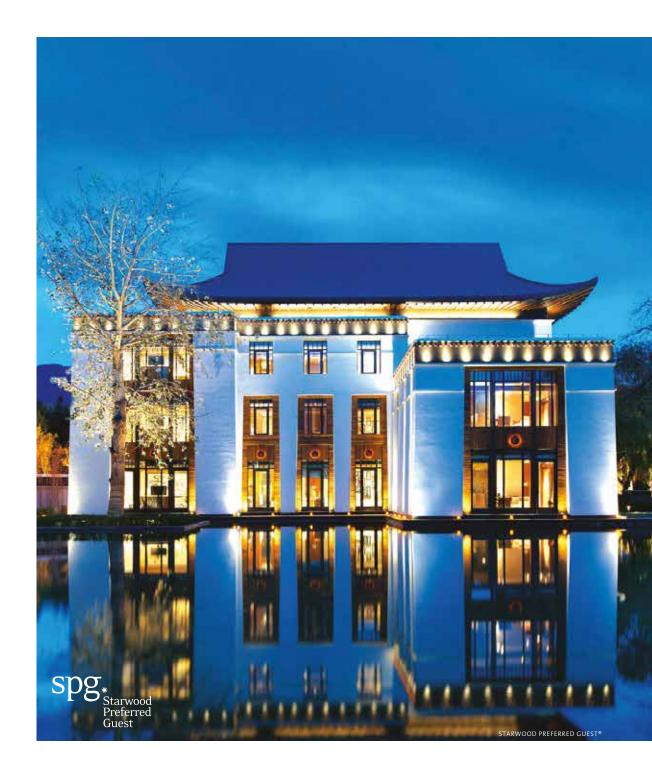


# OCBC Elite World Club Access & Lifestyle Privileges

Luxuriate in the finest golfing, yachting, spa and other lifestyle privileges anywhere you go. From access to the world's most exclusive greens and clubs to handpicked rejuvenating offers, you will certainly be pampered in the utmost.

## Step into a world of accelerated rewards and elite preferences

Make just one qualifying stay (minimum one night) at participating Starwood Hotels & Resorts in Asia Pacific, and be upgraded to Gold Preferred Status once your stay is completed. Usually available after 25 paid nights, OCBC Elite World Cardmembers can now access member benefits from room upgrades and late checkouts to exclusive redemption opportunities at more than 1,000 amazing hotels spanning renowned brands like Sheraton®, Le Meridien®, Four Points®, Westin®, The Luxury Collection®, Aloft®, ElementSM, St. Regis® and W® Hotels – all after one night's stay.



<sup>-</sup> Visit www.spg.com/worldmastercardgold to register today





# Your OCBC Elite World Card opens doors to exclusive events

As an esteemed member, you will be invited to attend events tailored to bring you priceless and unforgettable experiences.

## Play Where The Pros Play

Part of the PGA TOUR, the TPC Network was established to provide the ultimate host venues for TOUR events – with services and amenities that meet the highest standards of professional golf.

OCBC Elite World cardholders can enjoy the following benefits at select TPC courses:

## **TPC Private Club Access**

Gain exclusive "green carpet" treatment as you play private TPC golf courses around the USA, experiencing all member amenities during your day. The experience, offered at 19 TPC properties, includes:

- Tee time bookings that suit your needs
- Welcome gift upon arrival
- Dedicated locker
- Access to membership amenities (e.g. bar, dining, course, practice facilities)

14 days booking window. Terms and Conditions apply.

## TPC "Course to Yourself" Program

Secure the first tee time of the day, and enjoy your breakfast delivered to you there. Take in unbroken views over pristine fairways, and play at your own pace with no one ahead of you. Available across 19 TPC properties the program includes:

- Reserved first group of the day
- Welcome gift upon arrival
- Dedicated locker
- Box breakfast on first tee

Highest allowable booking window (by course). Terms and Conditions apply.





## **TPC Resort VIP**

Experience an unrivalled package of VIP benefits at TPC resort properties. Choose from 19 participating properties, and enjoy treatment usually reserved for members and PGA TOUR players. The experience includes:

- Luxury of booking a tee time that suits your schedule
- Special savings on golf rounds and discounted merchandise
- Dedicated locker
- Access to resort amenities including bar, dining and practice facilities

Highest allowable booking window (by course). Terms and Conditions apply.

## **PGA TOUR Player Experience**

Enjoy an amazing day's golfing at one of 19 PGA TOUR tournament venues. Follow in the footsteps of some of the game's greatest players and receive a golf experience like no other. The package includes:

- Tips from Club Golf Professional on how to play the course
- Walking caddies
- Dedicated host for the day
- Guided clubhouse tour
- Complimentary breakfast and lunch
- Complimentary 19th hole drink
- Overnight accommodation

Terms and Conditions apply. Caddie Programs not available at all locations.

## **How to Reserve**

To enjoy these special offers, all bookings and reservations must be made through the World MasterCard Experience Program via e-mail to world@mcprivileges.com or by calling 800 101 2437 (toll free number).



**EMERGENCY CARD REPLACEMENT** 

## Enjoy worldwide assurance of emergency card replacement within 48 hours

Your OCBC Elite World Card offers peace of mind in the case of credit card loss or theft. Rest easy with the knowledge that MasterCard Global Service™ emergency card replacement services ensures your new credit card arrives within 48 hours, with no added fees.

### For assistance:

In the United States, call 1-800-MasterCard (1-800-627-8372). Outside the United States, call 1-636-722-7111.

For a list of updated telephone numbers, log on to www.mastercard.us/support/lost-card.html Benefit may be subject to change from time to time. Call OCBC Premier Banking Service Hotline at 1800 7736437 for any assistance if required.



INTERNATIONAL MEDICAL & EMERGENCY ASSISTANCE SERVICE

## Receive comprehensive medical assistance during your travels, with AXA Assistance

Travel with full confidence knowing that quality International Medical and Travel Assistance is only a phone call away.

You'll receive assistance to arrange services such as medical advice over the phone, referrals and appointments with doctors and hospitals, guarantee of hospitalisation expenses, dispatch of essential medicine, emergency medical evacuation and more.

For assistance, call World Concierge at 800 186 0077, Outside Singapore, call +65 6291 1311 when overseas.

- Services are charged on a case-by-case basis.
- The provision of financial guarantees is subject to the company first securing payment through the cardmember's credit card or from funds from the cardmember's family.
- The company shall not be responsible for any third party expenses which shall be solely the cardmember's responsibility.
- Other Terms and Conditions apply.



**EMERGENCY CASH ADVANCE** 

## Receive comprehensive assistance for an emergency cash advance

Enjoy the privilege of concierge-level service in locating the most convenient MasterCard Global Service™ pick-up location for your emergency cash advance in major cities worldwide.

## For assistance:

In the United States, call 1-800-MasterCard (1-800-627-8372). Outside the United States, call 1-636-722-7111.

For a list of updated telephone numbers, log on to www.mastercard.us/support/lost-card.html Benefit may be subject to change from time to time. Call OCBC Premier Banking Service Hotline at 1800 7736437 for any assistance if required.



CARD PROTECTION PLAN

## Enjoy total peace of mind if your Elite World Card goes missing

What would you do if your OCBC Elite World Card or other bank cards are lost or stolen? With Card Protection Plan, you are protected from fraud if any of your cards go missing. Other services include 24-hour one call lost reporting and cancellation service, fraud protection coverage of up to \$\$500,000, emergency travel assistance & reimbursement of handbag/wallet and other valuable documents.

## To apply, call Card Protection Plan at 6415 5168 or visit www.ocbc.com/cpp

- Card Protection Plan is underwritten by ACE Insurance Limited.
- Card Protection Plan Limited is acting as policy administrator and insurance/claims handling agent for ACE for Card Protection Plan.
- Card Protection Plan is not a bank deposits or obligations of, or guaranteed by OCBC Bank.

## Your OCBC Elite World Card comes with other great privileges

As part of the OCBC family of cards, your OCBC Elite World Card also avails you the following:-

- Discounts of up to 50% at over 2,000 retail outlets islandwide.
- · Dining privileges at over 500 preferred establishments.
- Priority booking and discounts for tickets to concerts and arts performances.
- The OCBC\$ Rewards Programme, which lets you earn and redeem OCBC\$ for shopping, dining and lifestyle vouchers.
- Up to 24 months of 0% Interest Instalment Plans at more than 1,500 merchant outlets.
- Preferential interest rates when you transfer outstanding balances on other credit cards or lines of credit to OCBC Credit Cards.
- Easy settlement of bills by cheque, ATM, AXS Stations, Phone Banking, or cash payment at any OCBC Bank Branch or OCBC Cash Deposit Machine.
- Link up to five OCBC Savings and five OCBC Current Accounts to your OCBC Elite World Card and use it as your NETS and ATM Card.
- Instant redemption at point-of-sale at selected merchants.





## For more details, visit www.ocbc.com/Cards



## N.B.

The bank may from time to time offer the Cardmember certain benefits, memberships and services on such terms and conditions as the bank may deem fit. The bank shall be entitled to withdraw such benefits, memberships and services at any time without prior notice and without liability to the Cardmember. All privileges in this welcome pack is only valid when payment is made with the OCBC Elite World Card. Any termination of this Agreement shall result automatically in the termination of such benefits, memberships and services. The bank shall not be liable in any way to the Cardmember for any defect or breach in the performance or carrying out of such benefits, memberships or services or the non-performance thereof whether by the bank or any third party. The bank does not assume any responsibility for the products or services offered in this booklet. The products and services are sold or provided solely by the relevant vendors under such terms and conditions as determined by such vendors, and the bank accepts no liability whatsoever in connection with the products and services. The products and services have not been certified by the bank and under no circumstances shall the inclusion of any product or service in this promotion be construed as an endorsement or recommendation of such product or service by the bank. All published information is correct and complete at the time of printing. OCBC Bank cannot assume responsibility for changes which occur after printing. November 2012 Co. Reg. No. 193200032W



