

## Terms and Conditions Governing the OCBC Life Goals S\$20 Starbucks eGift Card Promotion (the “Promotion”)

1. The promotion will be held from 10 May 2019 to 31 December 2019, both dates inclusive, or will be until such date as may be determined by Oversea-Chinese Corporation Bank Limited (“OCBC Bank”) in its sole discretion (the “Promotion Period”) and is limited to the first 1,000 customers or whilst stocks last.
2. An “Eligible Customer” refers to someone who meets all the following criteria during the Promotion Period:
  - a. Complete the OCBC Life Goals Retirement Planner or Children’s Education Planner on [ocbc.com/lifegoals](http://ocbc.com/lifegoals) or via OCBC Internet Banking;
  - b. Upon completion of the planner, submit a ‘Let us contact you’ e-form that will be made available upon completion of the planner;
  - c. The customer will be contacted within 3 business days of submitting the ‘Let us contact you’ e-form and will need to set a date to meet with an OCBC representative;
  - d. The meeting with an OCBC representative must take place at least 1 day after submitting the ‘Let us contact you’ e-form but within 30 days of completion of the OCBC Life Goals Retirement Planner or Children’s Education Planner for the participant to be eligible for the S\$20 Starbucks eGift Card.
3. Each Eligible Customer is only entitled to receive a maximum of one (1) S\$20 Starbucks eGift card, pursuant to the terms and conditions of the Promotion, regardless of the number of times he or she submits the OCBC Life Goals Retirement Planner and/or Children’s Education Planner.
4. The S\$20 Starbucks eGift card will be emailed to the Eligible Customer’s email address (as indicated in the ‘Let us contact you’ form) within 30 days of fulfilment of the appointment with an OCBC representative. The email will be sent from Starbucks Rewards’ email address of: [noreply@starbucks.com.sg](mailto:noreply@starbucks.com.sg).
5. By taking part in this Promotion, the Eligible Customer hereby consents to: (a) OCBC Bank sharing with Starbucks Rewards the email address indicated by the customer in the ‘Let us contact you’ form; and (b) to being contacted directly by Starbucks Rewards at such customer’s email address, for the purpose of fulfilment of the S\$20 Starbucks eGift card.
6. OCBC Bank’s decision on all matters relating to the Promotion, is final, conclusive and binding on all participants. No appeal or correspondence will be entertained or accepted by OCBC Bank. OCBC Bank shall not be obliged to give any reason or enter any correspondence with any person on any matter concerning the Promotion.
7. OCBC Bank shall not be liable to any person for any loss or damage in connection with the Promotion, including without limitation, any error in computing any changes, any breakdown or malfunction in any computer system or equipment.
8. OCBC Bank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of any gift. Notwithstanding anything herein, OCBC Bank shall not at any time

be responsible or held liable for any defect or malfunction in any gift, and/or for any loss, injury, damage or harm suffered or incurred by or in connection with the use of any gift by any person.

9. OCBC Bank reserves the right to waive/vary/delete any of these terms and conditions without notice. The decision of OCBC Bank on all matters relating to the Promotion shall be final and binding.
10. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
11. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.
12. These terms and conditions shall be governed by the laws of Singapore and the Eligible Customer irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore.

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Customer's Signature  
Customer's Name:  
Last 4 characters/digits of NRIC  
or Passport No. (e.g. 567A):  
Date:

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FPS/PFC/RM's Signature  
FPS/PFC/RM's Name:  
Branch:  
  
Date: