

Terms and Conditions for the Limousine Rides Service (the “Service”)

- The one-way Service is available at a discounted rate of S\$45 to all principal Cardmembers from any Singapore address to/from one of the following locations:
 - Changi International Airport – Terminals 1, 2 and 3
 - Seletar Airport
 - Harbourfront Ferry Terminal
 - Tanah Merah Ferry Terminal
 - Railway Station
- Affinity Customers who have successfully signed up for the OCBC Voyage Card, OCBC Premier Voyage Card or Bank of Singapore Voyage Card on or before 31 December 2016 are qualified for a 5x complimentary one-way Service
- The 5x complimentary one-way Service will be valid for use till 31 December 2016 to all qualifying Affinity customers from any Singapore address to/from one of the following locations:
 - Changi International Airport – Terminals 1, 2 and 3
 - Seletar Airport
 - Harbourfront Ferry Terminal
 - Tanah Merah Ferry Terminal
 - Railway Station

For the avoidance of doubt, the 5x complimentary one-way Service is available to all principal Cardmembers only and they must be fully utilised by 31 December 2016, failing which any unutilised complimentary one-way Service would be forfeited and become null and void.

- Each Cardmember shall be entitled to call Voyage Exchange to book the Service. The primary Cardholder must book the one-way service by calling Voyage Exchange at least 24 hours in advance before the anticipated time of arrival at the airport and inform Voyage Exchange that they would like to utilise the complimentary transfer service. The Voyage Exchange hotline is +65 6593 9999 or such other number as may be notified by OCBC Bank. An email and SMS will be sent to Cardmembers once their Service booking is confirmed.
- The default vehicle used for the Service will be a 4-seater Mercedes.
- Excess charges incurred on the Service (if any), must be charged by the Cardmember to the Card.
- Any changes or cancellations to any Service booking must be communicated to OCBC Bank through the respective Hotlines at least 12 hours prior to the Cardmember’s flight arrival/departure. Late cancellations (less than 12 hours before flight arrival/departure) and no shows will be treated as redeemed.
- A grace period of 15 minutes waiting time will be given for any Service booking. Thereafter, excess minutes will be rounded up in blocks of 15 minutes. Each block of 15-minute waiting time will be charged at S\$10. If the waiting time exceeds 45 minutes (including the 15-minute grace period), the booking will be considered as cancelled and redemption will still apply.
- Extra stop service will only be provided at the Cardmember’s request at a rate of S\$10 per stop, provided that the stops requested for are on the way to the final destination (guideline: within 2km deviation from the routing). For stops which are out of the way, S\$20 surcharge will be imposed. Picking up of air tickets or documents enroute to the final destination is considered as an extra stop service.

- Midnight surcharges shall apply to the Services provided between the hours of 12 midnight to 6 am. It will be applicable for assignments that originate or proceed into the midnight hours. This is regardless of initial pick-up or drop off time. More information about midnight surcharge rates can be found at www.ocbc.com/voyage.
- If a Cardmember charges at least S\$5,000 (or its equivalent) on his/her Card in any month, the Cardmember will be entitled to an additional complimentary waiver of the S\$45 exclude GST Service booking fee for a 4-seater Mercedes, if the Cardmember decides to utilise the Service in the same month. This will be on top of the 5x complimentary one-way Service offered to Affinity Customers. For the avoidance of doubt, if other charges are incurred in connection with the Service by the Cardmembers (e.g. he uses the Service more than once in the same month, any midnight surcharges, extra stop service charges etc), the Cardmember will continue to be liable for such charges incurred. The complimentary fee waiver is non-cumulative and will lapse if not utilised by the Cardmember in the relevant month.
- Determination as to whether the S\$5,000 minimum spend requirement has been met shall be based on the transaction posting date (which may be different from the actual date of the transaction).