

Terms and Conditions Governing the OCBC Premier Banking X Dianna Lee Giveaway (the “Promotion”)

Promotion Period

1. The promotion period shall run from 9 September 2026 to 4 October 2026 (both dates inclusive), or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC”).
2. The act of making a submission in this Promotion through completing the Contact Me Form and entering either "Dianna Lee" or her social media handle, @coolmumdianna (the “**KOL**”) (each a “**Submission**”) constitutes acceptance of these Terms and Conditions.

Eligibility

3. To be eligible to participate in the Promotion, you must successfully complete and submit the Giveaway Contact Me Form (the “**E-form**”) via go.ocbc.com/PBxKOL (each an “**Eligible Participant**”).
4. Each Eligible Participant is only allowed to participate once during the Promotion Period.

Promotion Mechanics

5. Each Eligible Participant must submit their entries through the E-form link provided in the KOL’s post caption.
6. A valid submission must include the KOL's name ("Dianna Lee") or social media handle (@coolmumdianna).
7. Upon successful submission of the E-form, participants will receive a "Thank You" confirmation page containing a unique reference number. To redeem the Gift, participants must present a screenshot of the confirmation page, including the unique reference number, to Baristart Coffee Singapore’s staff at the OCBC Wisma Atria Branch.
8. Each unique reference number is valid for one (1) redemption only and cannot be used more than once.
9. Redemption must be made during the Promotion Period and during Baristart Coffee Singapore's operating hours. Any unused redemption entitlement shall lapse upon expiry of the Promotion Period.
10. Redemptions are available on a daily first-come, first-served basis, whilst stocks last.

Gift

11. Each Eligible Participant who successfully completes and submits the E-form is entitled to redeem one (1) complimentary box of three (3) Hokkaido Cream Puffs worth S\$22.50 (the “**Gift**”) at Baristart Coffee Singapore, OCBC Wisma Atria Branch.
12. The Gift is strictly not exchangeable for cash.

13. OCBC reserve the right to substitute or replace the Gift with any item of similar value at its sole discretion without notice to any person.
14. Information submitted through the E-form link may be used by OCBC for follow-up in relation to eligible banking products and services in accordance with OCBC's Privacy Policy.

General

15. The eligibility of any Eligible Participant to participate in this Promotion and/or to receive the Gift shall be determined at the absolute discretion of OCBC.
16. OCBC reserve the right at their absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any Eligible Participants and the dates of the Promotion.
17. OCBC shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
18. OCBC's decisions on all matters relating to the Promotion shall be final and binding on all Eligible Participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
19. OCBC shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
20. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.
21. If any Eligible Participants is subsequently discovered to be ineligible to participate in the Promotion or to receive the Gift, OCBC reserves the right to (i) forfeit or withdraw the Gift at any time; or (ii) (where the Gift has been paid out) claw-back the Gift or request the relevant agent to repay to or compensate OCBC the value of the Gift at any time, plus any goods and services tax or such other amount as it deems fit from the relevant agent. No person shall be entitled to any payment or compensation from OCBC should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC, or if an agent is asked to repay to or compensate OCBC the value of the Gift for whatsoever reasons.

22. By participating in this Promotion, the Eligible Participant hereby agrees and consents to the collection, use and disclosure of their personal data by OCBC Bank and its related corporations (collectively, "OCBC Group") for the purposes of managing and administering this Promotion, and such other related purposes, in accordance with OCBC's Data Protection Policy (which can be accessed via the OCBC website > Personal Banking > Policies).
23. These terms and conditions shall be governed by the laws of Singapore and each Participant in the Contest irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.