

General Admission

1. *Dale Chihuly: Glass in Bloom* (the 'Exhibition') is jointly organised by Hustle & Bustle (the 'Organiser') and Gardens by the Bay (the 'Venue'), in cooperation with Dale Chihuly and Chihuly Studio (the 'Artist').
2. The work displayed is protected by copyright and any copying is expressly prohibited. Photography of the artwork in the Exhibition is permitted for personal, non-commercial use only.
3. All admission tickets shall be valid for one (1) visit to the named attraction(s) on the ticket. The attractions are:
 - a. the **Outdoor Gardens & Gallery**, comprising the following venues:
 - i. The Meadow, Serene Garden, World of Plants (Outdoor Gardens)
 - ii. Bayfront Pavilion (Gallery)
 - b. and the **Conservatories**, comprising the following venues:
 - i. Cloud Forest
 - ii. Flower Dome
4. All venues must be entered within the selected date and time slot indicated on the ticket.
5. A grace period of 15 minutes from the end of the time slot allocated may be permitted subject to crowd conditions at the attractions. The Venue and the Organiser are not obligated to admit latecomers into the venues.
6. Proof of residence is required for Singapore Residents and may be subjected to random checks to validate ticket type eligibility.
7. All visitors are required to adhere to prevailing health and safety precautions and observe safe distancing at all times. Visitors are required to check-in to the attractions via the TraceTogether app on their smartphones or carry their personal TraceTogether token throughout the exhibition experience.
8. The Venue and the Organiser reserve the right to deny admission due to a failure to comply with prevailing health and safety precautions.
9. Admission to the Venue is subject to Park Rules and Regulations which are displayed at the entrances and/or other appropriate locations of the Venue.
10. The Venue and Organiser may, without prior notice and without refund or compensation or any liability, change the operating hours, close and/or restrict admission to the attraction(s) due to capacity, inclement weather, special events or other reasons.

Ticket T&Cs

1. All tickets are non-transferable, non-refundable, not for resale, or non-exchangeable for another type of ticket. Tickets will be considered void if altered.
2. Tickets may not be copied or duplicated and may only be used once with the exception of the Outdoor Gardens & Gallery Season Pass.
3. This ticket is not valid for special events.
4. The Venue and Exhibition Organiser are not responsible and do not assume any liability for any damage or loss you may incur, whether such damage or loss is caused by our negligence or otherwise.
5. When you make a purchase from the Site you acknowledge and agree that:
 - a. All information you provide is true, accurate, and complete and will be maintained and kept up to date.
 - b. It is your sole responsibility to maintain the confidentiality of any password you create for accessing content on the Site or while purchasing tickets.
 - c. The Organiser may have a restriction on the total number of tickets it will sell to you. The reselling of tickets is strictly prohibited. Tickets found to be resold may be cancelled without a refund and the bearer refused entry.
6. Admission may be refused if tickets have not been purchased from authorised points of sale.
7. Ticket prices and discounts may change during a sale period as determined by the Venue and the Exhibition Organiser. No refunds will be given or claims entertained due to change in ticket prices or discounts.
8. The Venue and the Exhibition Organiser may make adjustments to the advertised programme and audience capacity without prior notice.
9. The Venue and the Exhibition Organiser can deny admission with reasonable cause. Factors may include, but are not limited to, intoxication, failure to comply with prevailing health and safety requirements, display of unsociable behaviour, failure to observe lawful direction, possession of invalid or insufficient tickets, and refusal to display identification upon request.
10. Visitors are responsible for possessing valid tickets, as purchased through authorised points of sale. No refunds or exchanges are provided for lost or stolen tickets or for a failure on your part to present at the event. It is your responsibility to provide the correct e-ticket information.
11. The Exhibition is considered a rain or shine attraction. No refunds or exchanges will be given due to inclement weather.
12. The Ticket Holder voluntarily assumes all risks and danger incidental to the event whether occurring prior to, during or subsequent to the actual event, including any death, personal injury, loss, damage, or liability.