

Terms and Conditions Governing the Great Eastern General Insurance SeniorCare Promotion 2025 ('The Promotion')

1. The Promotion Period

The promotion period shall run from 1 July 2025 to 31 December 2025 (both dates inclusive) or such other period(s) as may be determined by Great Eastern General Insurance Private Limited ("GEG") in its absolute discretion (the "**Promotion Period**").

2. Eligibility

You are eligible to participate in this Promotion (an "**Eligible Customer**") if you fulfil all the following criteria:

- a) You are aged 50 years old (Age Next Birthday) and have performed an Eligible Transaction via GEG platform during the Promotion Period.
- b) You are not an employee, including full-time staff, intern, trainees, secondees, and contract staff of OCBC Bank, OCBC Securities Private Limited, Great Eastern Holdings Limited, Great Eastern General Insurance Limited, The Great Eastern Life Assurance Limited, Lion Global Investors Limited, or Bank of Singapore Limited; and
- c) You have performed the Eligible Transaction(s) within the Promotion Period.

3. Eligible Transaction

- 3.1 An Eligible Transaction is a purchase or combined purchase of the following insurance policy / policies by an Eligible Customer, after applying promotional rate of 20% discount:
- a) GREAT Cancer Care,
 - b) GREAT Hospital Care,
 - c) GREAT Maid Protect and
 - d) Great PA

4. Promotion Mechanics

- 4.1 Subject to the fulfilment of all the conditions specified in these terms and conditions to the absolute satisfaction of OCBC Bank.
- 4.2 If any Eligible Customer is subsequently discovered to be ineligible to participate in the Promotion, GEG reserves the right to (i) forfeit or withdraw from the Promotion at any time; or (ii) where the Promotion has been applied/claw-back the Promotional or request the relevant customer to repay to or compensate GEG the value of the Promotion at any time, and OCBC Bank shall have the right to debit the value of the Promotion plus any goods and services tax or such other amount as it deems fit from the account(s) of the relevant customer.
- 4.3 No person shall be entitled to any payment or compensation from GEG should the Promotion be forfeited or withdrawn, if any Promotion is reclaimed by GEG, or if the

relevant customer is asked to repay to or compensate GEG the value of the Promotion for whatsoever reasons.

5. General

- 5.1 The eligibility of any Eligible Customer to receive any Promotion shall be determined at the absolute discretion of GEG.
- 5.2 GEG reserves the right to fulfil the Promotion by any other means as it deems fit or to substitute any of the Promotion with an item of similar value at its sole discretion without notice to any person. The Promotion cannot be exchanged for any other items.
- 5.3 GEG reserves the right at its absolute discretion to terminate the Promotion or vary, delete, or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
- 5.4 GEG shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, GEG shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 5.5 GEG shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 5.6 GEG's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by GEG. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 5.7 These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.
- 5.8 By participating in this Promotion, the Eligible Customer hereby agrees and consents to the collection, use and disclosure of their personal data, including but not limited to their names, mobile numbers, and email addresses, by GEG Bank and its related corporations for the purposes of verifying their identity, assessing their eligibility for the Promotion, contacting them, and administering the Promotion (including the issuance of Cash Credits), and such other related purposes, in accordance with GEG's Data Protection Policy.