PHONE BANKING SERVICES FORM (PERSONAL)

Customer's Particulars

Name (Dr/Mr/Mrs/Mdm/Ms)	Access Code (If Applicable)	NRIC/Passport No.
E-mail Address	**Contact Number**	

Phone Banking Services

☐ **Application**
(I wish to apply for phone banking service)

☐ **Reissue PIN**
(Please re-issue my Phone Banking PIN as I have forgotten my PIN)

☐ **Terminate**
(Please terminate my Phone Banking service as I do not wish to use it any more)

☐ **Re-activate**
(Please re-activate my Phone Banking service as I have exceeded the maximum PIN tries)

Accounts to be Accessed via Phone Banking

☐ All my Accounts (Savings, Current, Foreign Currency and Credit Cards); OR

☐ Add / delete only the following accounts (Savings, Current, Foreign Currency account).

Add	Delete	Account Number	Add	Delete	Account Number
☐	☐	_____	☐	☐	_____
☐	☐	_____	☐	☐	_____

Change of Daily 3rd Party Funds Transfer Limit – For Phone Banking Services (Personal)

OCBC Phone Banking daily limit is defaulted to S$3,000. Please select your new daily 3rd party Funds Transfer Limit.

	For Bank Use
☐ Disable 3rd Funds Transfer Service	(PBP00)
☐ S$1,000	(PBP01)
☐ S$3,000	(PBP)
☐ S$5,000	(PBP05)
☐ S$10,000	(PBP10)

Pre – Signed Funds Transfer Service

Applicable to Phone Banking and Internet Banking Services. (Please allow 2/3 working days for the transfers of 3rd party accounts)
I would like to add/delete the following accounts that I can transfer to:

1) ☐ Add ☐ Delete
Beneficiary Name _____
Bank Name/Branch Name _____ Account Number _____

My initials to be printed on my beneficiary's statement (only applicable for "Add") : _____ **Max 9 Characters**
I would like this account to be identified as (only applicable for "Add") :

☐ My Account ☐ My Husband's Account ☐ My Parent's Account ☐ My Child's Account
☐ My Wife's Account ☐ Others. I would like this account to be identified as _____ Max 5 Characters

2) ☐ Add ☐ Delete
Beneficiary Name _____
Bank Name/Branch Name _____ Account Number _____

My initials to be printed on my beneficiary's statement (only applicable for "Add") : _____ **Max 9 Characters**
I would like this account to be identified as (only applicable for "Add") :

☐ My Account ☐ My Husband's Account ☐ My Parent's Account ☐ My Child's Account
☐ My Wife's Account ☐ Others. I would like this account to be identified as _____ Max 5 Characters

Bill Payment

Applicable to Phone Banking, ATM and Internet Banking Services (please allow 2/3 working days for organisations to receive payment)

Add	Delete	Name of Organisation	Bill Reference Number
☐	☐	_____	_____
☐	☐	_____	_____

Agreement

I agree to abide and be bound by the Terms And Conditions Governing Electronic Banking Services * which I have read and any amendments, alterations and additions thereto as may be from time to time be made. I consent to disclosures as provided therein and agree that all payments be debited to my account(s) with you. I consent to the collection, use and disclosure of my personal data provided in this form by OCBC and its related corporations (collectively, "OCBC Group") for the purposes of facilitating my request contained in this form, in accordance with OCBC's Data Protection Policy.

_____
Signature & Date (For Bank records using thumbprints, please visit any OCBC branch for verification)

For Bank Use

Remarks	Verified By :	Processed by (Date and Time)

* Available all OCBC bank branches and at www.ocbc.com

Postage will be paid by addressee. For posting in Singapore only.

BUSINESS REPLY SERVICE
PERMIT NO. 07049

Oversea-Chinese Banking Corporation Ltd
Account Services (eBanking)
Privy Box No. 920340
Singapore 929292

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Co.Reg.no.: 193200032W