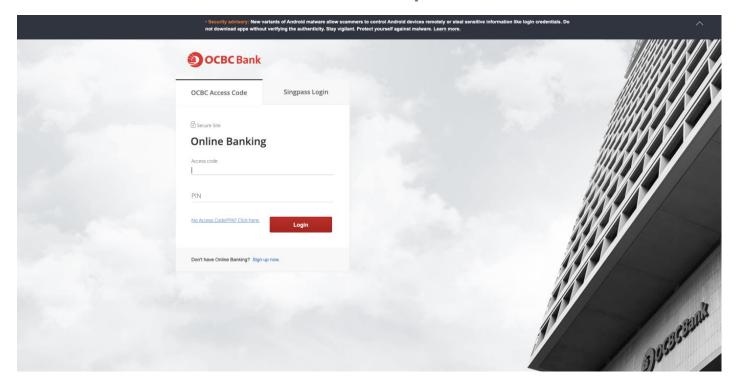
# Step-by-step guide for "Manage transaction limits"

Step 1: Login with access code and PIN, fingerprint ID or Face ID

# On mobile app



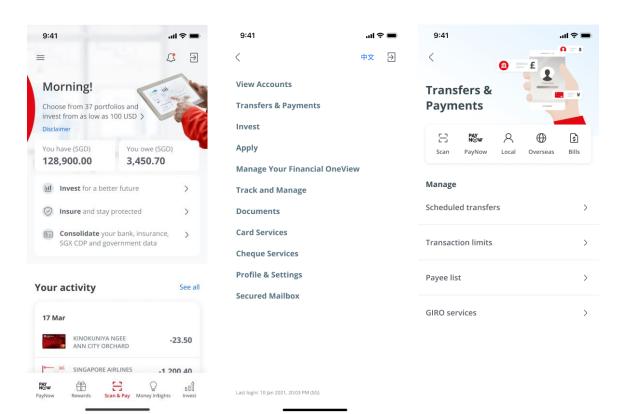




Internal 1

### Step 2: Navigate to 'Manage transaction limits'

### On mobile app

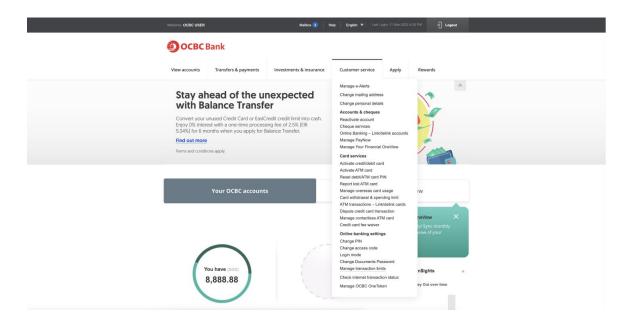


Tap on the menu icon at top left corner.

Tap on Transfers & Payments and select 'Manage transaction limits'



### On desktop

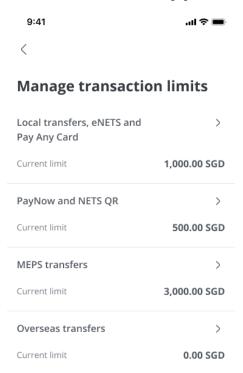


Tap on Customer service and select 'Manage transaction limits'.

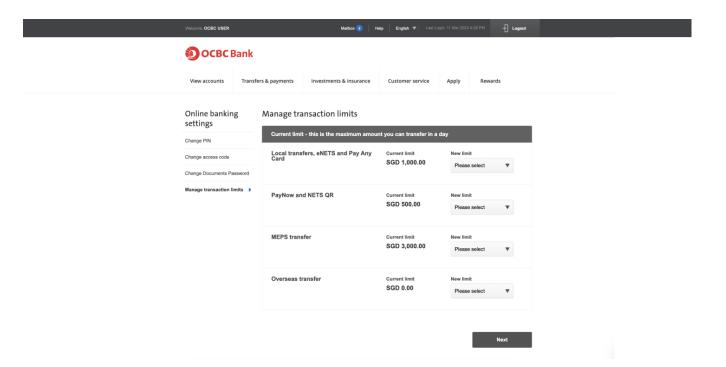
### **Step 3: Select the limit to update**

- Local transfers, eNETS and Pay Any Card
- PayNow and NETS QR
- MEPS transfers
- Overseas transfers

### On mobile app



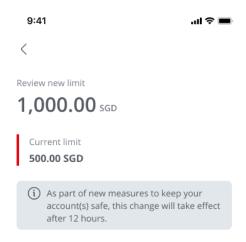
### On desktop



Internal

## **Step 4: Review and confirm the new limit**

### On mobile app

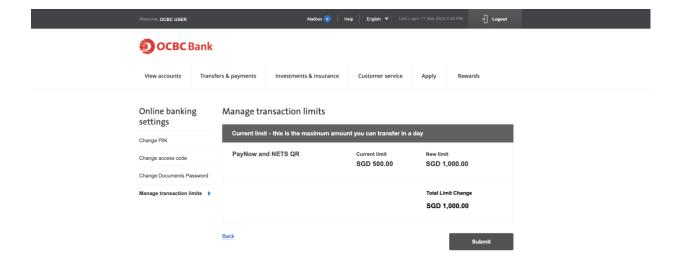


Please check that all details are correct before proceeding.





### On desktop



### Step 5: Authorise the change via OCBC OneToken (on your mobile device) or hardware token

### On mobile app

(Hardware token)



### **Authorise transaction**

Press SIGN to turn on your hardware token.
Enter 356456 into token.
Press SIGN again.
Enter 6-digit code shown on token below.





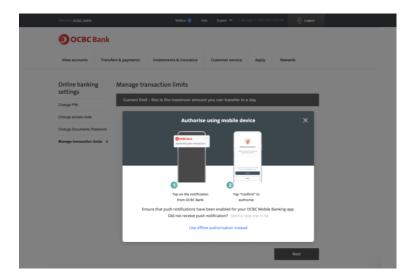
### On desktop

(Hardware token)



OR

(OneToken)



## Step 6: And you're done!

### On mobile app

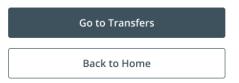


# Your daily transaction limit has been updated

The new limit for PayNow and NETS QR transactions will be 1,000.00 SGD.

When

Today, 15 Mar 2023





### On desktop

