

All information is required unless stated.

1 My details ▶ Please ensure all fields are completed

Name ▶ As per NRIC / Passport

NRIC / Passport Number

Debit Card Number

Account Number issued with Debit Card ▶ The "Designated Account"

2 Change security related services ▶ Please select your options

Card Termination

Please terminate my OCBC Debit Card due to:-

☐ Lost Card ☐ Stolen Card ☐ Seldom Use ☐ Others: _____ (Please specify)

Note: • Upon termination of my OCBC Debit Card, please destroy the card prior to any disposal.

• If you wish to close your EasiSave (Debit Card) or Statement Savings (Debit Card) account, please visit any OCBC Bank branch.

• Termination of card will not take effect immediately. As such, any and all transactions incurred on the card until the point of termination will be borne by customer.

• For lost/stolen card, we will get in touch with the relevant department to proceed to suspend/block your card immediately.

3 Manage Linked Accounts for Foreign Currency Use

When there are insufficient foreign currency funds in your Global Savings Account, the foreign currency transaction will by default, be debited – in full – from the primary SGD-denominated account that is tagged to the Debit Card. Foreign currency transaction fee applies.

☐ Allow funds to be deducted from SGD primary account

OR

☐ Do not allow funds to be deducted from SGD primary account

▶ Note: If there is insufficient funds in your Global Savings Account for your foreign currency transaction, the transaction will be declined.

4 Declaration and agreement

In consideration of the bank processing my application (as stated herein), I hereby declare, warrant and agree:-

- that all information submitted above or otherwise in connection with my application are true and accurate in all respects.
- that I understand, accept and agree that the OCBC Debit Cardmembers Agreement, the Terms and Conditions Governing Deposit Accounts, the OCBC Terms and Conditions Governing Electronic Banking Services, and the Terms and Conditions Governing OCBC Electronic Statements shall apply to my use of my OCBC Debit Card and continues to apply in full force and effect;
- that Online Banking Access Code and PIN are automatically issued in the event my Online Banking Access is inactive or previously deactivated;
- that I undertake to give the bank notice in writing of any change in particulars given above and to submit relevant documentary proof to the bank for any change of the particulars given above; and
- that I understand that you have the right not to approve this application at your absolute discretion. I understand that in the event that my application is rejected, you are not under any obligation whatsoever to render me any reason or explanation.
- for OCBC and its related corporations to collect, use and disclose my personal data for the purposes of facilitating and processing my requests set out in this form, in accordance with OCBC's Data Protection Policy (available at OCBC website > Personal Banking > Policies).

Signature

Date ▶ DD / MM / YY

5 What to do next



Send by mail

Send this completed form to OCBC Bank, Card Operations,
Robinson Road, P.O. Box 1386, S902736

If you are using thumbprint instead of signature,
please visit any OCBC branch for verification

OR



Visit branch

Bring this completed form and your
NRIC / passport to any OCBC branch.

Your request will be processed in 5 working days. Please call 1800 363 3333 for further enquiries.

Flip over

(For FRANK Debit Card only)
 Debit Card Account – For FRANK Card Design Fee
 Credit 501-976 385 405 - Account number linked to Debit Card

ID Verified By
 (Staff Name, Staff ID,
 Signature, branch stamp
 and date)

Scenario	Steps to take
EBS status = ACT (Active) SICS agreement status = 010 (Card is terminated)	1. Submit Debit Card Maintenance Form for card termination 2. Submit Debit Card Application form for new card issuance Note: No reinstatement for Debit Card (Customer cannot request to use previous card)
EBS status = DELT (Deleted) SICS agreement status = 009 (Card is still active)	1. Submit Debit Card Maintenance Form for card termination 2. Submit Debit Card Application form for new card issuance Note: No reinstatement via EBS is allowed
EBS status = ACT SICS agreement status = 009 (Card is still active)	1. Submit Debit Card Maintenance Form for card replacement

Postage will be
paid by addressee.
For posting in
Singapore only.

BUSINESS REPLY ENVELOPE
PERMIT NO. 01808



OVERSEA-CHINESE BANKING CORPORATION LIMITED

CARD OPERATIONS

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