

**Travel with OCBC Mid Year Promotional Campaign (“Promotion”) T&Cs – Enjoy 11% off when you book on Travel with OCBC**

1. The promotion period shall run from 17<sup>th</sup> Apr 2023 to 30<sup>th</sup> Jun 2023 (both dates inclusive), or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC”) at its absolute discretion (the “**Promotion Period**”).
2. This Promotion entitles OCBC customers (“**Eligible Customers**”) to the following percentage off the total charges payable (including taxes and fees) for their hotel, flight and car rental booking (a “**Booking**”) on the Travel with OCBC travel portal (travelwithocbc.com) (the “**Travel Portal**”) based on the following:
  - a. Promo code OCBC11: 11% off with no minimum spend. Capped at S\$200. (the “**11% Discount**”);
3. For the avoidance of doubt, in the event that any person entitled to any of the Discounts is subsequently found to be ineligible for the Promotion, OCBC shall not be obligated or liable to provide the Discount to another Eligible Customer.
4. All travel related services (hotel, flight or car rental booking) are provided by Ascenda Loyalty Pte Ltd (accommodation bookings) and Ascenda Travel Pte Ltd (flight and car rental bookings) (collectively, the “**Merchant**”).
5. The coupon codes “**OCBC11**” must be manually applied and reflected at check out to enjoy the 11% Discount.
6. The Discounts are applicable on the amount payable by a cash deduction via an OCBC Credit or Debit Card only.
7. Payment must be made with OCBC Credit / Debit cards only. Should the Booking amount be less than the value of the Discounts, any excess or unutilised value of the Discounts shall be forfeited and not be refundable or exchangeable.
8. Bookings are subject to availability and the Merchant’s terms and conditions (including without limitation, terms relating to cancellation and/or amendment of Bookings). Please contact the Merchant for full details.
9. For avoidance of doubt, the Discounts shall not apply to any subsequent Bookings made by the Eligible Customer, whether for the Eligible Customer himself/herself or for another person.
10. Any cancellations or changes of Bookings made during the Promotion Period are subject to the supplier cancellation or change fees indicated in the rules and restrictions applicable to each Booking.
11. Any cancellation or change fees (stated as a percentage) shall be applied to the final, discounted Booking amount. In addition, there may be a fixed administrative fee for cancelling or changing a Booking in accordance with the general Travel Portal Terms of Use (<https://www.travelwithocbc.com/terms/ocbc-terms-conditions>).

12. Any refunds will be credited to the OCBC credit/debit card account(s) used by the Eligible Customer. In the event where the original amount paid by the Eligible Customer is insufficient to cover the Merchant's administrative fee and additional supplier's cancellation or change fees, the Merchant will charge the relevant Eligible Customer through manual payment.
13. The Discounts are non-transferable and cannot be used in conjunction with other promotions, vouchers, discounts, loyalty programmes and/or privilege card(s) unless otherwise stated.
14. The Discounts are not exchangeable for cash, kind or other goods and services.
15. The Discounts are valid only for qualifying purchases made online through the Travel Portal at the time of purchase and cannot be claimed after the Eligible Customer has confirmed his/her Booking.
16. The Promotion is only valid for purchases made for personal use and not applicable for traders.
17. OCBC reserves the right to claim the full cost of the Discounts from the Eligible Customer by debiting any account of the Eligible Customer in the event that the Eligible Customer cancels, refunds, or reverses any Booking made during the Promotion Period.
18. The eligibility of any Eligible Customer to participate in this Promotion and/or enjoy any Discounts shall be determined at the absolute discretion of OCBC.
19. OCBC and/or the Merchant reserve the right at each of their absolute discretion to terminate the Promotion or vary, delete or add to the Promotion, or any of these terms and conditions, at any time without notice including without limitation, the dates of the Promotion.
20. OCBC shall not be responsible for the quality, merchantability or fitness for any aspect of the Promotion, or any goods and/or services relating to the Promotion.
21. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in the Promotion, or any goods and/or services relating to the Promotion, and/or for any loss, injury, damage or harm suffered or incurred by or in connection with the use of the Promotion, or any goods and/or services relating to the Promotion, by any person.
22. OCBC's decision on all matters relating to the Promotion or terms and conditions will be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
23. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.