

Terms and Conditions Governing the OCBC FRANK Account and OCBC FRANK Debit Card TGI-FRANK Free Professional Headshot Promotion (October 2026)

V091026

The OCBC FRANK Account and OCBC FRANK Debit Card TGI-FRANK Free Professional Headshot Promotion 2026 (the “**Promotion**”) takes place on selected dates in October 2026 set out in Clause 2.3 below, or any such date(s) as may be determined and notified by Oversea-Chinese Banking Corporation Limited (“OCBC”) in its sole discretion (“**Promotion Period**”).

Terms and Conditions governing the OCBC FRANK Account and OCBC FRANK Debit Card TGI-FRANK Free Professional Headshot Promotion 2026 are to be read in conjunction with the Terms and Conditions governing the OCBC FRANK Account and OCBC FRANK Debit Card found on OCBC website > Personal Banking > Cards.

1. Eligibility

- 1.1 To be eligible to participate in the Promotion (“**Eligible Customer**”), an individual must:
- Hold an existing OCBC FRANK Account and OCBC FRANK Debit Card; or
 - Successfully submit an application for an OCBC FRANK Account and OCBC FRANK Debit Card at selected OCBC Branch at NUS, NTU or SMU during the Promotion Period

2. Promotion Mechanics

- 2.1. Each Eligible Customer will be entitled to redeem one (1) free professional headshot photography session and receive one (1) edited digital copy of the headshot (“**Reward**”) during the Promotion Period.
- 2.2. The Reward will be fulfilled by Picture Me, a third-party vendor appointed for the Promotion. To receive the edited digital copy of the headshot, each Eligible Customer must provide their email address directly to Picture Me for the delivery of the digital copy of the headshot.
- 2.3. The Promotion will be held at the following dates, times and locations:

Date	16 October 2026	23 October 2026	30 October 2026
Time	11am to 4pm	11am to 4pm	11am to 4pm
Branch	OCBC Branch, NTU	OCBC Branch, SMU	OCBC Branch, NUS

- 2.4. OCBC reserves the right and may at any time be at its absolute discretion and without giving any reason or notice to withdraw, claw back, cancel and/or invalidate any Reward awarded to any customer without liability. A customer will not be entitled to any payment or compensation whatsoever in respect of such withdrawal, claw back, cancellation or invalidation.

3. General

- 3.1. OCBC shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage, or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 3.2. OCBC reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these Terms and Conditions at any time without notice including, without limitation, the eligibility of any customer and the dates of the Promotion.
- 3.3. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these Terms and Conditions shall prevail.

OCBC shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.

- 3.4. OCBC's decision on all matters relating to the Promotion, is final, conclusive and binding on all customers. No appeal or correspondence will be entertained or accepted by OCBC. OCBC shall not be obliged to give any reason or enter into any correspondence with any person on any matter concerning the Promotion.
- 3.5. If OCBC subsequently discovers that a customer is in fact not eligible to participate in the Promotion or any of the applicable conditions are not fulfilled, OCBC may at its discretion forfeit the Reward (or reclaim it, if already awarded), by debiting any account of the customer. No person shall be entitled to any payment or compensation from OCBC should any reward be forfeited or reclaimed.
- 3.6. These Terms and Conditions shall be governed by laws of Singapore and the participants irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Right of Third Parties) Act 2001 to enforce any of these Terms and conditions.
- 3.7. By participating in this Promotion, the Eligible Customer hereby agrees and consents to the collection, use and disclosure of their personal data by OCBC and its related corporations (collectively, "OCBC Group") for the purposes of managing and administering this Promotion, and such other related purposes, in accordance with OCBC Group's Data Protection Policy (accessible via OCBC website > Group > Policies) and OCBC Singapore's Data Protection Policy (accessible via OCBC website > Personal Banking > Policies) ("Purposes").