

## **Terms and Conditions Governing The Travel Intern x OCBC Talk 2023 Gift (“Promotion”)**

1. The Promotion shall run on 18 February 2023 or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“**OCBC Bank**”) at its absolute discretion.

### **Eligibility**

2. This Promotion is open to participants who attend ‘The Travel Intern x OCBC: Japan Travel Tips & Hacks’ talk (the “**Event**”) (each an “**Eligible Customer**”) on 18 February 2023.

### **Promotion Mechanic**

3. This Promotion entitles Eligible Customers to a Unique Promo Code (the “**Promotional Gift**”) with discounts off the total charges payable (including taxes and fees) for their hotel, flight and car rental booking (a “**Booking**”) on the Travel with OCBC travel portal (travelwithocbc.com) (the “**Travel Portal**”).
4. An Eligible Customer who fulfils the requirements set out in clause 4 below shall be entitled to the Promotional Gift, while stocks last:
  - a. Eligible Customers will receive a S\$15 off with S\$100 minimum spend on the Travel Portal (“**Welcome Gift**”) if they are:
    - i. the first 40 attendees to pre-register for the Event; and
    - ii. attend the Event at OCBC Wisma Atria, including doing on-site event registration to confirm attendance.
  - b. There will be an onsite contest hosted for the Eligible Customers during the Event (“**Event Contest**”) where a total of three winners of the contest will receive the prize as follows:
    - i. One first prize winner of Event Contest to receive a S\$100 off with no minimum spend Promotional Gift for use on the Travel Portal;
    - ii. Two consolation prize winners of Event Contest to each receive a S\$50 off with no minimum spend Promotional Gift off for use on the Travel Portal.
5. The Promotional Gift can only be redeemed until 23:59 of 16 April 2023 or such other period(s) as may be determined by OCBC Bank at its absolute discretion (“**Redemption Period**”).

### **Award of Gift**

6. Eligible Customers are only entitled to a maximum of one (1) Welcome Gift per customer under this Promotion.

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7. Eligible Customers will receive an electronic direct mailer ("eDM") from The Travel Intern with the Promotional Gift, within 7 days of the event. The eDM will be sent to the email address used by the customer in registering for the event, as reflected in The Travel Intern's records.
8. Promotional Gifts which are not redeemed by the Redemption Period will be deemed to be forfeited.
9. The Promotional Gift is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited.
10. The Promotional Gift is strictly not exchangeable for cash.
11. OCBC Bank reserves the right to substitute or replace the Promotional Gift with an item of similar value at its sole discretion without notice to any person.
12. The eligibility of a customer to receive any Promotional Gift shall be determined at the absolute discretion of OCBC Bank and The Travel Intern.
13. If any customer is subsequently discovered to be not entitled or ineligible to participate in the Promotion or to receive the Promotional Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Promotional Gift at any time or (ii) (where the Promotional Gift) has been redeemed) reclaim the Promotional Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Promotional Gift at any time, and OCBC Bank shall have the right to debit the value of the Promotional Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn or if any Gift is reclaimed by OCBC Bank or a Customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.

## **General**

14. All travel related services (hotel, flight or car rental booking) on the Travel Portal are provided by Ascenda Loyalty Pte Ltd (accommodation bookings) and Ascenda Travel Pte Ltd (flight and car rental bookings) (collectively, the "Merchant").
15. Each Eligible Customer may only redeem the Promotional Gift once by the Redemption Period. For avoidance of doubt, the Promotional Gift shall not apply to any subsequent Bookings made by the Eligible Customer, whether for the Eligible Customer himself/herself or for another person. In the event that the Eligible Customer cancels a Booking that utilised the Promotional Gift, the Eligible Customer shall not be entitled to apply the Promotional Gift for any subsequent Booking made.

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16. The Promotional Gift codes must be manually applied and reflected at check out to enjoy the discounts.
17. The Promotional Gift is applicable on the amount payable by a cash deduction via an OCBC Credit or Debit Card only.
18. Payment must be made with OCBC Credit / Debit cards only. Should the Booking amount be less than the value of the Promotional Gift, any excess or unutilised value of the Promotional Gift shall be forfeited and not be refundable or exchangeable.
19. Bookings are subject to availability and the Merchant's terms and conditions (including without limitation, terms relating to cancellation and/or amendment of Bookings). Please contact the Merchant for full details.
20. For avoidance of doubt, the Promotional Gift shall not apply to any subsequent Bookings made by the Eligible Customer, whether for the Eligible Customer himself/herself or for another person.
21. Any cancellations or changes of Bookings made on or before the Redemption Period are subject to the supplier cancellation or change fees indicated in the rules and restrictions applicable to each Booking.
22. Any cancellation or change fees (stated as a percentage) shall be applied to the final, discounted Booking amount. In addition, there may be a fixed administrative fee for cancelling or changing a Booking in accordance with the general Travel Portal Terms of Use (<https://www.travelwithocbc.com/terms/ocbc-terms-conditions>).
23. Any refunds will be credited to the OCBC Credit / Debit card account(s) used by the Eligible Customer. In the event where the original amount paid by the Eligible Customer is insufficient to cover the Merchant's administrative fee and additional supplier's cancellation or change fees, the Merchant will charge the relevant Eligible Customer through manual payment.
24. The Promotional Gift is non-transferable and cannot be used in conjunction with other promotions, vouchers, discounts, loyalty programmes and/or privilege card(s) unless otherwise stated.
25. The Promotional Gift is not exchangeable for cash, kind or other goods and services.
26. The Promotional Gift is valid only for qualifying purchases made online through the Travel Portal at the time of purchase and cannot be claimed after the Eligible Customer has confirmed his/her Booking.

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27. The Promotion is only valid for purchases made for personal use and not applicable for traders.
28. OCBC reserves the right to claim the full cost of the Promotional Gift from the Eligible Customer by debiting any account of the Eligible Customer in the event that the Eligible Customer cancels, refunds, or reverses any Booking made on or before the Redemption Period.
29. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete, or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
30. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage, or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
31. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
32. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
33. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.
34. By participating in the Promotion, Eligible Customers consent to: (i) OCBC Bank collecting and using their personal data, including but not limited to their names, mobile numbers, and email addresses, ("Personal Data") for the purposes of verifying their identity, assessing their eligibility for the Promotion, contacting them, and administering the Promotion (including the redemption of any prize, gift, or reward) (the "Purposes"); (ii) OCBC Bank

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disclosing their Personal Data to OCBC Bank's third-party vendors and agencies for the same Purposes; and (iii) the collection, use and disclosure of their Personal Data for other applicable purposes in accordance with OCBC's Data Protection Policy (accessible at: <https://www.ocbc.com/personal-banking/policies>).