

**FAQs on the revision to the extra cash rebate that can be earned  
with the BEST-OCBC Credit Card**

**1. What is the revision to the extra cash rebate that can be earned with the BEST-OCBC Credit Card?**

From 1 January 2025, using the BEST-OCBC Credit Card at BEST Denki will no longer earn cardholders these cash rebates:

- An extra 2% when at least S\$10,000 is charged to the Card each year; or
- An extra 2.5% when at least S\$20,000 is charged to the Card each year.

**2. Does this change only apply to new cardholders?**

No, it will apply to both new and existing BEST-OCBC cardholders from 1 January 2025.

**3. Why is the Bank making this change?**

From time to time, we review our suite of products based on our customers' feedback and spending habits. We will continue to take in your feedback and work towards providing the most relevant products and features.

You will earn a 3% cash rebate on each purchase made using your Card at BEST Denki retail outlets or the BEST Denki website, including those made through Instalment Payment Plans. Terms and Conditions apply.

You can find the revised Terms and Conditions at [go.ocbc.com/best](https://go.ocbc.com/best)

**4. Will I still earn the extra cash rebate on the purchases I made this year (2024) using my BEST-OCBC Credit Card?**

Yes. If you spend at least S\$10,000 using your BEST-OCBC Credit Card in 2024, you will earn an extra 2% cash rebate. If you spend at least S\$20,000, you will earn an extra 2.5% cash rebate. You will receive the cash rebate in the form of BEST Vouchers issued by BEST Denki. The vouchers will be mailed to your mailing address in our records by 31 July 2025.

**5. Where can I find the revised Terms and Conditions for the Card?**

You can find it at [go.ocbc.com/best](https://go.ocbc.com/best)

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