

FAQs on revision to OCBC Rewards Card benefits that will take effect on 1 July 2025

1. Will I be able to earn a bonus 2% cash rebate if I use my OCBC Rewards Card at BEST Denki?

From 1 July 2025, using the OCBC Rewards Card at BEST Denki will no longer earn you a bonus 2% cash rebate.

2. When will the revision take effect? Who will be affected?

From 1 July 2025, both existing and new OCBC Rewards Card cardmembers will not earn a bonus 2% cash rebate when they use the OCBC Rewards Card at BEST Denki.

3. Where can I find the revised Terms and Conditions?

You may find the revised Terms and Conditions at go.ocbc.com/rewardscard

4. Why has this revision been made?

From time to time, we review our suite of products based on our customers' feedback and spending habits. We will continue to take in your feedback and work towards providing the most relevant products and features.

Using your OCBC Rewards Card at selected merchants (both online and in stores) will still earn you up to 10 OCBC\$ for every S\$1 spent. You may also continue to exchange OCBC\$ for cash rebates, air miles, vouchers, products or experiences. Terms and Conditions apply.

You can find the revised Terms and Conditions at go.ocbc.com/rewardscard

5. Before 1 July 2025, will I still receive a bonus 2% cash rebate for purchases made using my OCBC Rewards Card at BEST Denki?

Purchases made at BEST Denki will still earn you the bonus 2% cash rebate if they are posted (i.e. shown in your transaction history) before 1 July 2025. This includes purchases made at BEST Denki stores or the BEST Denki website (not through third-party apps or sites), including those made through Instalment Payment Plans.

Transactions relating to delivery costs or fees, voucher purchases or services do not qualify for the bonus 2% cash rebate.

Any cash rebate earned will be credited to your OCBC Rewards Card account by the last day of the month following the month that you made the purchase in, provided that your account remains in good standing at the time of crediting. For example, if you made the qualifying purchase on 3 April 2025, the rebate will be credited to your account by 31 May 2025.

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