

All information is mandatory unless stated.

1 Your details

Name ▶ As per NRIC / Passport

NRIC / Passport number

Main Card

Supplementary Card

Card number

2 Change access related services ▶ Please select your options

1. **Link / unlink Savings/Current accounts to Credit Card OR Request for Fast Cash** ▶ Plus! Savings Account can only be linked to OCBC Plus! Visa Credit Card

Savings/Current Account number

Link Unlink Require Fast Cash

Savings/Current Account number

Link Unlink Require Fast Cash

Savings/Current Account number

Link Unlink Require Fast Cash

2. **Enable overseas cash withdrawal service**

from ▶ DD/MM/YY

/ / ▶ Must be between 10 and 90 calendar days from today's date

to ▶ DD/MM/YY

/ / ▶ Must be between 0 and 365 calendar days from start date

- Disable overseas cash withdrawal service**

Note: Only applicable to credit cards linked to Savings/Current Account

3 Change security related services ▶ Please select your options

1. **Change of daily Credit Card withdrawal/purchase limit**
▶ Please tick one

- S\$1,000
 S\$3,000 (Default daily limit)
 S\$5,000

2. **Change of trigger amount for automatic instalments**
▶ For OCBC Cashflo and Great Eastern Cashflo Credit Cards only

- S\$100 (default) S\$500 S\$1,000 Opt Out

Transaction amount will be rounded to the nearest hundred dollars. If amount indicated is lower than S\$100 or higher than credit limit granted, the transaction amount will be defaulted to S\$100.

3. **Re-issue your Credit Card PIN**

4. **Replace my Credit Card due to**

Damaged Faulty Card Lost Card Stolen Card Non-receipt of Card

Change of signature on Card Retain Card Change of FRANK Card Design (Card design ID)
*Design fee charges apply

Change in name appearing on Card: (Maximum 19 characters including spaces)

Note: If you wish us to courier your credit card to you, or to a specific branch, you must make the request at a branch. A courier fee of S\$12.84 (including GST) will be charged.

5. **Terminate my Credit Card due to**

Lost/stolen Card
 Seldom use
 Others: (Please specify)

Please return any credit balances to:

OCBC Account No.
 Cashier's Order (Normal Post)

Note: In the event of card termination,

- 1) Termination of card will not take effect immediately. As such, any and all transactions incurred on the card until the point of termination will be borne by customer.
- 2) For lost/stolen card, we will get in touch with the relevant department to proceed to suspend/block your card immediately.
- 3) Please destroy the card prior to any disposal. If any of your cards has the NETS FlashPay feature and you have not already returned them to us, please go to any TransitLink Ticket Office and bring your card(s) and original NRIC. The TransitLink officer will retain the card(s) once the refund is completed. For more information, visit bit.ly/NETSFLASHPAY
- 4) All outstanding balances, if any, on your credit card including (but not limited to), Cash-On-Instalments, Instalment Payment Plan, PayLite, will be due immediately. A non-refundable fee of S\$100 will be levied on you for Cash-On-Instalments. A non-refundable fee of S\$150 will be levied on you for PayLite and Instalment Payment Plan.
- 5) All outstanding amounts on your card will be due immediately; and
- 6) Any existing standing instruction(s) involving your card would be terminated; you should arrange any new standing instruction(s) with the respective billing organizations.

If you have selected the Cashier's Order to be sent via normal post, you will indemnify the Bank against all costs (including legal costs on a full indemnity basis), expenses, claims, damages, liabilities, demands, actions, proceedings and losses which may be incurred or suffered by the Bank in relation to or arising out of acceding to your request.

4 Authorised signature

You confirm that all information provided above or otherwise in connection with your application are true and accurate. You have also read, understood and agree that the Terms and Conditions Governing Electronic Banking Services, Terms and Conditions Governing OCBC Electronic Statements and (for OCBC Plus! Visa Credit Card) the Plus! Credit Cardmembers Agreement and (if applicable) the Terms and Conditions Governing Plus! Deposits Account or (for Other OCBC Credit Cards) the OCBC Credit Cardmembers Agreement and (if applicable) the Terms and Conditions Governing Deposit Accounts or (for OCBC Cashflo Credit Card) the Terms and Conditions Governing the OCBC Cashflo Credit Card shall continue to apply in full force and effect and be binding on you. You also agree that the Bank may verify your signatures against its records before acting on your instructions. You also agree that you will supply any additional information and documentary proof as the Bank may require and/or execute all documents and instruments and do all acts and things as may be required by us in connection with the processing of this application and the operation and maintenance of your Credit Card with us and that you will give us notice in writing of any changes in particulars given above and to submit relevant documentary proof to the Bank for any change of the particulars given above. You understand that the Bank have the right not to approve this application at our absolute discretion. You understand that in the event that your application is rejected, the Bank is not under any obligation whatsoever to render you any reason or explanation.

Plus! U is a collaboration between NTUC FairPrice Co-operative Limited, Link Loyalty Services Pte Ltd and Oversea-Chinese Banking Corporation Limited. All banking products and services, unless otherwise stated, are provided by Oversea-Chinese Banking Corporation Limited for Plus! U.

*For change of FRANK Card Design to Artisan Collection, a card design fee of S\$30 applies.

Signature (Please sign within the box)

Date ▶ DD / MM / YY

5 What to do next



Send by mail

Send this completed form to OCBC Bank, Card Operations,
Robinson Road, P.O. Box 1386, S902736

*If you are using thumbprint instead of signature,
please visit any OCBC branch for verification.*

OR



Visit branch

Bring this completed form and your
NRIC / passport to any OCBC branch.

Your request will be processed in 5 working days. Please call 1800 363 3333 for further enquiries.

For bank's use

Processed by	Verified by	Date	Remarks

Postage will be
paid by addressee.
For posting in
Singapore only.

BUSINESS REPLY ENVELOPE
PERMIT NO. 01808



OVERSEA-CHINESE BANKING CORPORATION LIMITED

CARD OPERATIONS

ROBINSON ROAD P.O. BOX 1386

SINGAPORE 902736