

All information is required unless stated.

## 1 Your details

Name ▶ As per NRIC / Passport

NRIC / Passport number

☐ Main Card

☐ Supplementary Card

Card number

## 2 Change security related services ▶ Please select your options

### a. Change of trigger amount for automatic instalments

▶ For OCBC NXT and Great Eastern Cashflo Credit Cards only

☐ S\$100 (default) ☐ S\$500 ☐ S\$1,000 ☐ Opt Out

Transaction amount will be rounded to the nearest hundred dollars. If amount indicated is lower than S\$100 or higher than credit limit granted, the transaction amount will be defaulted to S\$100.

### b. Terminate my Credit Card due to

☐ Lost/stolen Card

☐ Seldom use

☐ Others: \_\_\_\_\_ (Please specify)

Please return any credit balances to:

☐ OCBC Account No. \_\_\_\_\_

☐ Cashier's Order (Normal Post)

Note: In the event of card termination,

- 1) Termination of card will not take effect immediately. As such, any and all transactions incurred on the card until the point of termination will be borne by customer.
- 2) For lost/stolen card, we will get in touch with the relevant department to proceed to suspend/block your card immediately.
- 3) Please destroy the card prior to any disposal.
- 4) All outstanding balances, if any, on your credit card including (but not limited to), Cash-On-Instalments, Instalment Payment Plan, PayLite, will be due immediately. A non-refundable fee of S\$150 or 3% of unbilled Cash-on-Instalments outstanding principal amount, whichever higher, will be levied on you for Cash-on-Instalments. A non-refundable fee of S\$150 will be levied on you for PayLite and Instalment Payment Plan.
- 5) All outstanding amounts on your card will be due immediately; and
- 6) Any existing standing instruction(s) involving your card would be terminated; you should arrange any new standing instruction(s) with the respective billing organizations.

If you have selected the Cashier's Order to be sent via normal post, you will indemnify the Bank against all costs (including legal costs on a full indemnity basis), expenses, claims, damages, liabilities, demands, actions, proceedings and losses which may be incurred or suffered by the Bank in relation to or arising out of acceding to your request.

## 3 Authorised signature

You confirm that all information provided above or otherwise in connection with your application are true and accurate. You have also read, understood and agree that the Terms and Conditions Governing Electronic Banking Services, Terms and Conditions Governing OCBC Electronic Statements and the OCBC Credit Cardmembers Agreement and (if applicable) the Terms and Conditions Governing Deposit Accounts or (for OCBC NXT Credit Card) the Terms and Conditions Governing the OCBC NXT Credit Card shall continue to apply in full force and effect and be binding on you. You also agree that the Bank may verify your signatures against its records before acting on your instructions. You also agree that you will supply any additional information and documentary proof as the Bank may require and/or execute all documents and instruments and do all acts and things as may be required by us in connection with the processing of this application and the operation and maintenance of your Credit Card with us and that you will give us notice in writing of any changes in particulars given above and to submit relevant documentary proof to the Bank for any change of the particulars given above. You understand that the Bank have the right not to approve this application at our absolute discretion. You understand that in the event that your application is rejected, the Bank is not under any obligation whatsoever to render you any reason or explanation.

Your signature

Date ▶ DD / MM / YY

\_\_\_\_ / \_\_\_\_ / \_\_\_\_

## 4 What to do next



Send by mail

Send this completed form to OCBC Bank, Card Operations,  
Privy Box No: 920315, Singapore 929292

If you are using thumbprint instead of signature,  
please visit any OCBC branch for verification.

OR



Visit branch

Bring this completed form and your  
NRIC / passport to any OCBC branch.

Your request will be processed in 5 working days. Please call 1800 363 3333 for further enquiries.

For bank's use

ID verified by  
(Staff Name, Staff ID,  
Signature, branch stamp  
and date)

Remarks

Postage will be  
paid by addressee.  
For posting in  
Singapore only.

BUSINESS REPLY ENVELOPE  
PERMIT NO. 01808



**OVERSEA-CHINESE BANKING CORPORATION LIMITED**

CARD OPERATIONS

PRIVY BOX NO: 920315

SINGAPORE 929292