

Terms & Conditions Governing the OCBC Wisma Atria Personalised Chinese New Year Calligraphy Writing 2024 (Exclusive to OCBC Wisma Atria Branch only)

Promotion Period

1. The OCBC Wisma Atria Personalised Chinese New Year Calligraphy Writing (the "**Promotion**") will take place on 3 February 2024 from 12:00 to 16:00 or such other periods(s) as may be determined and notified by Oversea-Chinese Banking Corporation Limited ("OCBC Bank") at its absolute discretion (the "**Promotion Period**").

Eligibility

2. You will qualify for the Promotion ("**Eligible Customer**") if you present your OCBC credit or debit card, or your OCBC Digital app at the calligraphy booth located at OCBC Wisma Atria Branch, during the Promotion Period.

Promotion Mechanics

- 3. An Eligible Customer who meets the conditions specified herein ("Qualifying Customers") will be entitled to receive one (1) personalised Chinese New Year Calligraphy Writing service (the "Promotional Gift").
- 4. The Promotion is limited to Qualifying Customers who meet the conditions set out in these terms and conditions during the Promotion Period, and strictly while stocks last. For the avoidance of doubt, in the event that any person entitled to the Promotional Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall be obligated or liable to provide the Promotional Gift to another Eligible Customer.
- 5. Qualifying Customers are entitled to receive a maximum of one (1) Promotional Gift per customer under this Promotion.
- 6. The Promotional Gift must be redeemed by Qualifying Customers at OCBC Wisma Atria Branch during the Promotional Period. Promotional Gifts which are not redeemed by the end of Promotional Period will be deemed to be forfeited.
- 7. The Promotional Gift is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited.
- 8. The Promotional Gift is strictly not exchangeable for cash.
- 9. If any Qualifying Customer is subsequently discovered to be ineligible to participate in the Promotion or to receive the Promotional Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Promotional Gift at any time; or (ii) (where the Promotional Gift has been redeemed) reclaim the Promotional Gift or request the relevant customer to repay to or compensate the value of the Promotional Gift at any time. No person shall be entitled to any payment or compensation from OCBC Bank should any Promotional Gift be forfeited or withdrawn, if any Promotional Gift is reclaimed by OCBC Bank or if a customer is asked to repay to or compensate OCBC Bank the value of the Promotional Gift for whatsoever reasons.

Redemption of Promotional Gift

- 10. Qualifying Customers must redeem their Promotional Gift at OCBC Wisma Atria Branch during the Promotion Period, within the stipulated hours of Promotion. No late collection will be entertained.
- 11. To redeem the Promotional Gift, Qualifying Customers must be present at the OCBC Wisma Atria Branch Calligraphy Writing booth on the day of the promotional period and select their auspicious phrase from a fixed list to be written by the Calligraphy Master.

General

12. The eligibility of any Eligible Customer to participate in this Promotion and/or receive any Promotional Gift shall be determined at the absolute discretion of OCBC Bank.

- 13. OCBC Bank reserves the right at their absolute discretion to collectively terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
- 14. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 15. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 16. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 17. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

Version Date: February 2024