

## Terms and Conditions Governing the UEFA EURO 2024 Match Tickets (“Terms”)

These Terms shall be read in conjunction with the Terms and Conditions Governing the OCBC Digital UEFA EURO 2024 Lucky Draw Campaign with a Promotion Period of 13th May 2024 to 9th June 2024 (both dates inclusive) or such other period(s) as may be determined by OCBC in its absolute discretion. In the event of any inconsistency between these terms and conditions of the Promotion on one part and the other terms and conditions on the other part, these terms and conditions shall prevail.

All terms and references used in these Terms and which are defined or construed in the Terms and Conditions Governing the OCBC Digital UEFA EURO 2024 Lucky Draw Campaign but are not defined or construed in these Terms shall have the same meaning and construction in these Terms.

Alipay+ (the operator of Alipay+ Rewards) and OCBC are the joint organisers of the Promotion (“Organiser”).

### 1. EURO 2024 Match Tickets

- 1.1. The Match Tickets will be remitted by virtue of electronic “mobile phone tickets” and it is the sole responsibility of the Ticket Holder to download and install the ticket mobile app (“**UEFA Ticketing App**”) (to be provided by UEFA) and to ensure that the Match Tickets are displayed correctly on their mobile phones. The Winner and the accompanying Guest partner (collectively, the “**Ticket Holders**”) shall:
  - 1.1.1 be solely responsible for their visa applications to enter into Germany (if required) and no assistance whatsoever will be provided by the Organiser;
  - 1.1.2 in the event that any Ticket Holder is unable to travel to Germany or attend any UEFA EURO 2024™ games due to any reason(s) (such as delay and/or denial in the visa application process), there will be no replacement, substitution and/or transfer of the Match Ticket and the Match Ticket will be invalidated automatically when it expires on the date as stated on the respective Match Ticket; and
  - 1.1.3 the Organiser shall not be held liable for any mishaps, injuries or accidents that may occur in the course of the delivery or usage of the Match Ticket received under this Promotion.

### 2. Personal Data of the Ticket Holders

- 2.1. The Ticket Holders shall be required to provide the following personal data when downloading the UEFA Ticketing App along with any other information required under applicable laws: first name(s), last name, date of birth, email address, mobile telephone number, passport/ID issued by country name for each Ticket Holder) and any such other personal data as required by law, such as passport/ID number if requested by the competent public safety authorities. The Ticket Holders shall be provided with a privacy notification via the UEFA Ticketing App by UEFA and EURO 2024 GmbH; and
- 2.2. As (i) each Match Ticket (including the relevant seating information of block, row and seat number) must be linked to an individual Ticket Holder, and (ii) the Organiser as independent data controller is required to provide UEFA and/or EURO 2024 GmbH with the details of the Ticket Holders upon request, the Ticket Holders shall ensure that all such personal data is correct and available and provided to the Organiser, UEFA and its relevant entities, and/or the relevant authorities for matters related to safety and security at the football match.

### 3. Match Tickets are for personal use of the Ticket Holders

- 3.1. Winner shall undertake, and shall procure the Guest to undertake to comply with all the terms and conditions of the EURO 2024™ Match Ticket, details of which are available at [https://editorial.uefa.com/resources/0285-191651c4847c-2743856c91d9-1000/euro\\_2024\\_gp\\_fans\\_terms\\_and\\_conditions\\_en.pdf](https://editorial.uefa.com/resources/0285-191651c4847c-2743856c91d9-1000/euro_2024_gp_fans_terms_and_conditions_en.pdf)) and, **NOT** to:
- 3.1.4 resell, transfer, or offer to resell or transfer the Match Tickets, whether for free or for any consideration;
  - 3.1.5 use the Match Tickets for any promotional, advertising, fundraising, auction, raffle or any commercial or non-commercial purpose;
  - 3.1.6 use any Match Tickets as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
  - 3.1.7 combine and sell Match Tickets as part of any package of goods or services or any travel or hospitality package (e.g. combining airline tickets, hotel and tickets);
  - 3.1.8 advertise, promote, distribute or sell any product or service anywhere in the stadium or by displaying obvious commercial messages on clothing or articles brought into the stadium; and
  - 3.1.9 the entrance to the relevant stadium shall be
    - 3.1.9.1 subject to compliance with (i) all relevant terms and conditions (including these Terms), (ii) the Stadium Rules (to be provided by the relevant stadium or by UEFA); (iii) any sanitary measures or policies in place (either by the relevant stadium or by UEFA); and (iv) all applicable laws and regulations.
    - 3.1.9.2 authorised upon presentation of a valid Match Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card); and
    - 3.1.9.3 where the applicable laws of Germany stipulate a minimum age for attendance at football matches, authorised only to such persons who meet the minimum age requirements.
- 3.2. **If the Winner or the Guest violates any of the conditions set out above, both the Winner and the Guest will be denied entry into the stadium or be removed from the stadium; the Gift (including all aspects of it such as hotel accommodation, airline tickets etc.) shall be cancelled immediately (regardless if they have arrived in Germany or at the relevant football stadium) and there will be no compensation whatsoever after such cancellation. Furthermore, the Organiser reserves the right to claim back from the Winner any part of the Gift already fulfilled/awarded.**

### 4. General

- 4.1. The Organiser, UEFA and each of their respective parent companies, subsidiaries, affiliates, officers, directors, employees, governors, owners, distributors, retailers, agents, assignees, advertising/promotion agencies, representatives, and agents shall have no liability and will be released and held harmless from any claim, action, liability, loss, injury or damage, including, without limitation, personal injury or death to any Winner or any third party or damage to personal or real property due in whole or in part, directly or indirectly, by any reason, including the acceptance, possession, use or misuse of the Gift and/or participation in this Promotion.

- 4.2. Each Winner agrees to be bound by these Terms and agree that the Organiser and their designees (including but not limited to UEFA and the relevant Merchant(s)) and assigns may use their name, voice, city/state of residence, photos, video or film clips, and/or other visual likeness for advertising and/or commercial purposes and/or for any other purpose in any media or format now or hereafter known without further compensation (financial or otherwise), permission or notification.
- 4.3. Unless otherwise specified herein, the Gift shall not be used together with other benefits, discounts or vouchers at the same time and shall not be transferred to others or exchanged for cash or for other benefits.
- 4.4. Unless otherwise specified, all references herein are in currency and the foreign exchange rate shall be determined by the relevant cooperation agencies (where applicable). The transaction amount and the actual discount applied will be subject to the final amount set out in the transaction record shown on the Wallet receipt.
- 4.5. Should there be any breach of these Terms, fraudulent or abusive activities detected, the Organiser and the Merchant reserve the right to (i) deny the qualification for the Gift(s), voucher(s), discount(s), and/or benefit(s) offered under the Promotion; (ii) cancel the relevant transaction(s); and/or (iii) claim back any Gift(s) awarded, any applied discount or benefit from the user.
- 4.6. The Organiser shall have the right to (i) amend, suspend, or cancel the Promotion details and these Terms; and (ii) substitute the Gift(s), voucher(s), discount(s), and/or benefit(s) offered under the Promotion with any other item with similar value, at any time without advance notice and any update will be posted on this page.
- 4.7. In addition to these Terms, the OCBC Digital terms and conditions and other applicable user agreements shall apply. In case of any discrepancy or inconsistency between these Terms and the other terms, these Terms shall prevail.
- 4.8. In case of any dispute about these Terms, the Organiser shall have the final decision and discretion.
- 4.9. If a provision of these Terms is held to be illegal, unenforceable, or invalid in any jurisdiction, then that it shall be modified to the minimum extent necessary to make it enforceable, unless that modification is not permitted by law, in which case that provision will be disregarded. The rest of these Terms shall remain in effect as written.
- 4.10. In the event this Promotion (i) is stopped by any government agency's orders, (ii) must be suspended due to server/network attack or system failure, or (iii) any circumstances beyond our control, such event shall be regarded as a force majeure event, and the Organiser shall not be held liable for any damage, loss or claim therein.
- 4.11. In the event of any discrepancy or inconsistency between the English and other translated versions of these Terms and/or promotional materials, the English version shall always apply and prevail.
- 4.12. All tradenames, trademarks, logos, and brand names are the property of their respective owners.

These Terms and Conditions shall be governed by the laws of Singapore and each Winner irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these Terms shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these Terms.