

Terms & Conditions Governing the SeniorCare Event MamaShop Booth March 2026

(Exclusive to OCBC NEX Branch only)

Promotion Period

1. The OCBC NEX Branch SeniorCare Event (the “**Promotion**”) will take place on 15 March 2026 from 11:00 to 14:00 or such other periods(s) as may be determined and notified by Oversea-Chinese Banking Corporation Limited (“OCBC Bank”) at its absolute discretion (the “**Promotion Period**”).

Eligibility

2. You will qualify for the Promotion (“**Eligible Customer**”) if you scan and pay using any banking apps at the OCBC Mamashop booth during the SeniorCare Event located at OCBC NEX Branch, during the Promotion Period.

Promotion Mechanics

3. An Eligible Customer who meets the conditions specified herein (“**Qualifying Customers**”) will be entitled to make one (1) purchase from OCBC Mamashop (the “**Promotional Gift**”).
4. The Promotion is limited to Qualifying Customers who meet the conditions set out in these terms and conditions during the Promotion Period, and strictly while stocks last. For the avoidance of doubt, in the event that any person entitled to the Promotional Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall be obligated or liable to provide the Promotional Gift to another Eligible Customer.
5. Qualifying Customers are entitled to receive a maximum of one (1) Promotional Gift per customer under this Promotion.
6. The Promotional Gift must be redeemed by Qualifying Customers at OCBC NEX Branch during the Promotional Period. Promotional Gifts which are not redeemed by the end of Promotional Period will be deemed to be forfeited.
7. The Promotional Gift is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited.
8. The Promotional Gift is strictly not exchangeable for cash.

Redemption of Promotional Gift

9. Qualifying Customers must redeem their Promotional Gift at OCBC NEX Branch during the Promotion Period, within the stipulated hours of Promotion. No late collection will be entertained.
10. To redeem the Promotional Gift, Qualifying Customers must be present at the OCBC Nex Branch SeniorCare Event on the day of the promotional period and select their items from a fixed selection from the Mamashop booth.

General

11. The eligibility of any Eligible Customer to participate in this Promotion and/or receive any Promotional Gift shall be determined at the absolute discretion of OCBC Bank.
12. OCBC Bank reserves the right at their absolute discretion to collectively terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
13. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
14. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
15. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
16. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

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