

## Terms & Conditions Governing the OCBC Wisma Atria Branch November 2023 Fortune Rabbit Giveaway

### Promotion Period

1. The OCBC Wisma Atria Branch Fortune Rabbit Giveaway (the “**Promotion**”) will take place on 25 November 2023, or such other period(s) as may be determined and notified by Oversea-Chinese Banking Corporation Limited (“**OCBC Bank**”) as its absolute discretion (“**Promotion Period**”).

### Eligibility

2. You will qualify for the Promotion (“**Eligible Customer**”) if you are a visitor of OCBC Wisma Atria Branch and wearing red and approach a branch ambassador on your visit, during the Promotion Period.

### Promotion Mechanics

3. An Eligible Customer who meets the conditions specified herein (“**Qualifying Customers**”) will be entitled to receive a Fortune Rabbit (the “**Promotional Gift**”).
4. The Promotion is limited to the first 20 Qualifying Customers who meet the conditions set out in these terms and conditions during the Promotion Period. For the avoidance of doubt, in the event that any person entitled to the Promotional Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall be obligated or liable to provide the Promotional Gift to another Eligible Customer.
5. Qualifying Customers are only entitled to receive a maximum of one (1) Promotional Gift per customer under this Promotion.
6. The Promotional Gift must be redeemed by Eligible Customers at OCBC Wisma Atria Branch during the Promotion Period. Promotional Gifts which are not redeemed by the end of Promotion Period will be deemed to be forfeited.
7. The Promotional Gift is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited.
8. The Promotional Gift is strictly not exchangeable for cash.
9. If any customer is subsequently discovered to be not entitled or ineligible to participate in the Promotion or to receive the Promotional Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Promotional Gift at any time or (ii) (where the Promotional Gift) has been redeemed) reclaim the Promotional Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Promotional Gift at any time, and OCBC Bank shall have the right to debit the value of the Promotional Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn or if any Gift is reclaimed by OCBC Bank or a Customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.

### Redemption of Promotional Gift

10. Qualifying Customers must collect their Promotional Gift from OCBC Wisma Atria Branch during the Promotion Period, within the stipulated retail hours of OCBC Wisma Atria Branch from 11:00 to 21:00. No late collection will be entertained.

11. To collect the Promotional Gift, Qualifying Customers must approach any branch ambassador at OCBC Wisma Atria Branch to declare their eligibility.

## **General**

12. The eligibility of any customer to receive any Promotional Gift shall be determined at the absolute discretion of OCBC Bank.
13. The Promotional Gift must be redeemed by Eligible Customers at the selected OCBC Bank branch during the Promotion Period. Promotional Gifts which are not redeemed by the end of Promotion Period will be deemed to be forfeited.
14. The Promotional Gift is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited.
15. The Promotional Gift is strictly not exchangeable for cash.
16. OCBC Bank reserves the right to substitute or replace the Promotional Gift with any item of similar value at its sole discretion without notice to any person.
17. The eligibility of any customer to receive any Promotional Gift shall be determined at the absolute discretion of OCBC Bank.
18. If any customer is subsequently discovered to be not entitled or ineligible to participate in the Promotion or to receive the Promotional Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Promotional Gift at any time or (ii) (where the Promotional Gift) has been redeemed) reclaim the Promotional Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Promotional Gift at any time, and OCBC Bank shall have the right to debit the value of the Promotional Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn or if any Gift is reclaimed by OCBC Bank or a Customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.

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