

## Terms and Conditions Governing the 500kWh Free Charging Credits Campaign ("The Promotion")

1. The Free Charging Credits Campaign ("**Promotion**") is valid from 19 March 2024 to 31 December 2024 as determined by Great Eastern General Insurance Limited ("**GEG**") at its sole discretion (the "**Promotion Period**").
2. The GREAT EV Protect policy is underwritten by GEG and distributed by Oversea-Chinese Banking Corporation Limited ("OCBC Bank")
3. You are eligible to participate in this Promotion (an "**Eligible Customer**") if you fulfil the following criteria:
  - (a) You have purchased a GREAT EV Protect new policy through OCBC Bank during the Promotion Period and premium is paid to GEG successfully. This excludes policy renewal.
  - (b) You did not request to cancel the GREAT EV Protect policy
  - (c) You did not purchase the GREAT EV Protect policy with any applicable OCBC Bank staff promotions offered for GREAT EV Protect
4. Eligible Customer will enjoy 500 kWh charging credits ("**Free Charging Credits**"), equivalent to \$300 worth of free charging credits. Value of credits is calculated based on prevailing rates.
5. Eligible Customer will receive an email containing the steps to activate the Free Charging Credits within 6 to 8 weeks from the GREAT EV Protect's policy effective date.
6. The eligibility of any Eligible Customer to receive Free Charging Credits shall be determined at the absolute discretion of GEG. GEG reserves the right to fulfil the Free Charging Credits by any other means as it deems fit or to substitute any of the Free Charging Credits with an item of similar value at its sole discretion without notice to any person.
7. GEG reserves the right at its absolute discretion to terminate the Promotion or vary, delete, or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
8. GEG shall not be responsible for the quality, merchantability, or fitness for any purpose of the charging service and shall not at any time be responsible or held liable for any defect or malfunction in the charging service, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the charging service, by any person. The Free Charging Credits is strictly non-transferable, non-substitutable or exchangeable for cash.

9. GEG shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
10. GEG's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by GEG. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
11. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.
12. By participating in this Promotion, the Eligible Customer hereby agrees and consents to the collection, use and disclosure of their personal data, including but not limited to their names, mobile numbers, and email addresses, by GEG and their related corporations or vendors for the purposes of verifying their identity, assessing their eligibility for the Promotion, contacting them, and administering the Promotion, and such other related purposes, in accordance with Great Eastern's Privacy Statement which is accessible from Great Eastern Singapore's website.