

## **Frequently Asked Questions for the S\$120 Watsons Voucher Promotion**

### **1. What can I spend on to meet the S\$300 qualifying transactions?**

- You can spend on anything, except for excluded categories. We recommend that you spend on shopping and dining, both in-person and online. Please refer to the [terms and conditions](#) for the excluded categories.

### **2. How do I know if I am a new OCBC cardmember?**

- You will be considered a new OCBC cardmember if you:
  - i. Have never applied for an OCBC credit card; or
  - ii. Have not had an OCBC credit card in the last 12 months.
- If you have an OCBC credit card that is no longer being issued (e.g. OCBC Plus! Credit Card), the card must have been cancelled at least 12 months before your submitting a new application. You may refer to the letter we sent you about the cancellation of your card or call us for details.

### **3. How do I qualify for the promotion?**

- You just need to apply for an OCBC 365 Credit Card or OCBC Rewards Card, and spend at least S\$300 within 30 days of having your application approved (exclusions apply).

### **4. Can I sign up for both OCBC 365 Credit Card and OCBC Rewards Card and get the vouchers twice?**

- No, you can only get it once even if you sign up for both credit cards.

### **5. I wish to start making transactions but I have yet to receive my physical card. What should I do?**

- You may use your digital card while waiting for your physical one to arrive. Please refer to the SMS we sent you recently for the instructions to retrieve your digital card.

### **6. What do I need to do to be eligible for the vouchers?**

- To be eligible for the vouchers, you must meet the following criteria:
  - i. You must be a new OCBC cardmember.
  - ii. You must have applied for an OCBC 365 Credit Card or OCBC Rewards Card through dedicated Watsons communication channels, and from OCBC communication channels that lead to the [application page](#).
  - iii. You must spend a minimum of S\$300 within 30 days of your new card's approval (exclusions apply).

Refer to full terms and conditions.

### **7. Can I use the Watsons vouchers to make purchases at Watsons online?**

- No. The vouchers can only be used to make purchases in Watsons physical stores.

### **8. When will I receive the Watsons vouchers?**

- You will receive an SMS – containing the vouchers – at your mobile number in our records within 4 months of:

- i. Applying for an OCBC 365 Credit Card or OCBC Rewards Card; and
- ii. Spending S\$300 within 30 days of having your application approved.

**9. What hotline can I call to learn more about OCBC cards?**

- You can contact us at +65 6363 3333.

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