## Frequently Asked Questions (FAQs) for OCBC Spot Stitch Lucky Draw Campaign

#### 1. When is the Promotion Period?

The promotion runs from **1 to 7 August 2025** (both dates inclusive). You can participate once per day during this period.

## 2. What are the Lucky Draw prizes?

60 winners will each receive a \$60 UNIQGIFT ULTIMATE E-voucher ("e-voucher").

The UNIQGIFT ULTIMATE e-voucher:

- Allows recipients to digitally redeem it across a curated selection of <u>65 merchants</u>, <u>including dining</u>, <u>lifestyle</u>, <u>and retail options</u> across Singapore
- Will be accessible via UNIQGIFTVOUCHER website after winners accept the evoucher via the activation code shared with them
- Upon successful acceptance, the e-voucher will be valid for 12 months

## 3. How do I participate in the Lucky Draw?

It's easy! Just follow these steps:

- Watch the GIF on the campaign webpage and spot Stitch when he appears
- Screenshot the moment
- Identify what Stitch is holding
- Submit your answer using the form on the same page
- You can participate **once per day** the GIF changes daily!
- Each correct submission earns one Lucky Draw chance. The GIF changes daily at 00:00hrs, so participants may earn up to seven chances during the Promotion Period.
- Note: You need to be an existing OCBC customer to qualify for the lucky draw

## 4. Am I eligible to participate?

To qualify for this promotion, participants must meet all of the following conditions:

- Be at least 18 years of age at the time of participation;
- Hold an active OCBC deposit account (e.g., OCBC 360 Account, OCBC Statement Savings Account); OR
- Hold an OCBC credit or debit card account issued in Singapore;
- The account or card must be in good standing and not suspended, cancelled, or terminated.

## 5. When and how would I be notified if I am the Winner of the Lucky Draw?

Winners will be notified by 31 August 2025 via the email provided in the submission form.

### 6. If I am the Winner, under what circumstances will my gift be forfeited?

You will be deemed to have forfeited the right to the gift if:

1. The email provided is invalid or inaccurate

- 2. The e-voucher's activation codes were not redeemed within 90 days upon receipt of the email to you
- 3. The accepted e-voucher is not fully utilised within 12 months of redemption

## How do I redeem the gift code?

Go to the UNIQGIFT website

Click on 'EXCHANGE App' at the top header of the website



### Enter e-voucher code



## 7. Is the gift transferrable?

No, the gift or any components of the gift is not transferrable, there will not be any replacement or compensation if the Winner is unable to accept the e-voucher.

8. Will the bank inform me of the number of Lucky Draw chances I have accumulated? How can I check the number of Lucky Draw chances I have accumulated for the Lucky Draw?

No, the bank will not be informing the customers the accumulated lucky draw chances during and/or after the Promotion Period.

The total number of Lucky Draw chances will be tabulated at the end of the Promotion Period before conducting the Lucky Draw. OCBC will identify and only get in touch with the Winners.

# Full list of participating merchants:

| ran not or participating merchanics. |                      |  |
|--------------------------------------|----------------------|--|
| Groceries                            | 1. Fairprice         |  |
|                                      | 2. Fairprice Finest  |  |
|                                      | 3. Fairprice Xtra    |  |
|                                      | 4. Warehouse Club    |  |
| Retail                               | 1. Pet Lovers Centre |  |
|                                      | 2. Pet Safari        |  |

|        | 3. BEST DENKI               |
|--------|-----------------------------|
|        | 4. Under Armour             |
|        | 5. Vincent Watch            |
|        | 6. DMK                      |
|        | 7. The Wallet Shop          |
|        | 8. The Planet Traveller     |
|        | 9. Boarding Gate            |
|        | 10. OSIM                    |
|        | 11. The Cocoa Trees         |
|        | 12. Hands                   |
|        | 13. Charles & Keith         |
|        | 14. Swatch                  |
|        | 15. Spectacle Hut           |
|        | 16. Nanyang Optical         |
|        |                             |
|        | 17. Popular                 |
|        | 18. LSC Eye Clinic          |
|        | 19. Luminous Dental Group   |
|        | 20. Lifescan Medical Centre |
| 5      | 21. The Dental Studio       |
| Dining | 1. Swensen's                |
|        | 2. Earle Swensen's          |
|        | 3. Toast Box                |
|        | 4. Marche                   |
|        | 5. Seoul Garden             |
|        | 6. HOTPOT by Seoul Garden   |
|        | 7. Seoul Yummy              |
|        | 8. Tung Lok Seafood         |
|        | 9. Tung Lok Signatures      |
|        | 10. Tung Lok Teahouse       |
|        | 11. Tung Lok Heen           |
|        | 12. Tung Lok Peking Duck    |
|        | 13. Lao Beijing             |
|        | 14. Dancing Crab            |
|        | 15. Sushi Mieda             |
|        | 16. Ushio                   |
|        | 17. Ling Zhi Vegetarian     |
|        | 18. Andersen's of Denmark   |
|        | 19. Carousel                |
|        | 20. Suzuki Coffee           |
|        | 21. PastaMania              |
|        | 22. Bangkok Jam             |
|        | 23. Barossa                 |
|        | 24. Douraku Sushi           |
|        | 25. Siam Kitchen            |
|        | 26. Tanglin Cookhouse       |
|        | 27. Suki-Suki Hotpot        |
|        | 28. Suki-Ya                 |
|        | 29. Suki-Ya KIN             |
|        | 30. Tajimaya Yakiniku       |
|        | 31. Typhoon Café            |
|        |                             |
|        | 32. Sarai                   |

|                   | 33. Coca Restaurants |
|-------------------|----------------------|
|                   | 34. Pizza Maru       |
|                   | 35. Dunkin Donuts    |
|                   | 36. Fragrance        |
|                   | 37. Tuk Tuk Cha      |
|                   | 38. Vineyard         |
| Health & Wellness | 1. LAC               |
| Fuel              | 1. Shell             |