

OCBC Disney and Star Wars Light-up Promotion Frequently Asked Questions (FAQ)

1. When is the promotion period?

The promotion runs from 4 May until 30 June 2026, or while stocks last.

2. Who is eligible for the promotion?

You are eligible for the Promotion if you are an **existing or new**:

- **Principal OCBC 365 Credit Cardholder; and/or**
- **OCBC Debit Cardholder**

3. How do I register for the promotion?

SMS to **72377** using your OCBC-registered mobile number with the bank in the format:

For OCBC 365 Credit Card:	For OCBC Debit Card:
365LU<space>last 4-digit of your OCBC 365 Credit Card number	DCLU<space>SWVA or WTP<space>last 4-digit card of your OCBC Debit Card number
Example: 365LU 1234	Example: DCLU SWVA 7890

An SMS confirmation will be sent to acknowledge your registration.

4. Can I change the card design after my registration?

For OCBC Debit Card:

No, the first valid registration will be used to determine the card design you receive.

For OCBC 365 Credit Card:

Once the qualifying spend is achieved, you will receive an email within three months from the end of your spend period to choose your card design.

5. How many card designs can I select?

You can choose 1 design from OCBC 365 Credit Card and/or 1 design from OCBC Debit Card

6. When is the qualifying spend period?

- **New OCBC 365 Credit cardholders:** Within 30 days from your card approval date.
For example: if your card was approved on 1 June 2026, your spend period will be from 1 till 30 June 2026.
- **Existing OCBC 365 and Debit cardholders:** Within 30 days from the first valid registration date.
For example: if your registration was successfully done 2026, your spend period will be from 1 till 30 June 2026.

7. If I am an existing OCBC 365 Credit and OCBC Debit Cardholder can I qualify for both promotion?

Yes, you will need to register for both promotion and spend S\$1,000 on each card to be eligible.

8. What transactions count toward the qualifying spend?

- Qualifying Spend includes most retail purchases made with your card, online or in-store.
- It does not include payments or transactions relating to annual card fees, insurance premiums, Cash-On-Instalment IPP, extended payment plan, income tax payment, bill payments made via Internet Banking, bill payments made via AXS, interest, late payment charges, goods and services

taxes, cash advances, balance transfers, bus/MRT transactions, Transit top-up and other bank fees and charges;

- does not include payments or transactions performed at merchants that fall into the exclusion categories/excluded organisations as set out by OCBC Bank on the OCBC website under **Personal Banking > Cards > OCBC 365 Credit Card or OCBC Debit Card**.
- Spend is counted based on the posted date, not the purchase date.

9. Can I participate in this promotion if I am a supplementary credit cardholder?

This promotion is only applicable to principal cardholders, but any spend from supplementary cardholders will count toward the qualifying spend. Only the principal cardholders will receive the selected card design.

10. For new Debit cardholders, what counts as valid salary credit?

Salary must be credited in the following format within 2 calendar months after account opening:

- GIRO / PayNow via GIRO with the transaction description "GIRO-SALARY"
- FAST / PayNow via FAST with transaction code "SAL" or transaction description "SALARY / SALA / SAL"

Transactions which originate from and / or are credited by an individual or natural person will not be eligible.

11. When will I receive the Disney and Star Wars light-up card after meeting the qualifying spend?

For Debit cardholders:

The card will be sent to your registered mailing address within 3 months from the end of your spend period if you are among the first 10,000 debit cardholders for each card design to qualify.

For Example:

If you complete SMS registration on 1 June 2026, your spend period will be till 30 June 2026. You can expect to receive your card by 30 September 2026.

For 365 Credit cardholders:

If you are among the first 10,000 credit cardholders for each card design to qualify, you will receive an email to select the card design of choice within 3 months from the end of your spend period. The card will then be sent to your mailing address registered with the bank within 5 working days after selection.

For Example:

If you complete SMS registration on 1 June 2026, your spend period will be till 30 June 2026. You can expect to receive an email latest by 30 September 2026 to select the card design of your choice

12. Can I request the same Disney and Star Wars light-up card if I have lost or damaged it?

No. Any replacement card will be issued with the standard design of the OCBC 365 Credit Card or OCBC Debit card.

13. Will my card benefits change?

No. There is no change to your existing card benefits.

14. Will I see the Disney and Star Wars light-up card in my digital wallet or OCBC app?

No. You will continue to see the standard OCBC 365 Credit Card or OCBC Debit card design.

15. Will my card number change?

Your 16-digit card number and PIN remain the same, but the expiry date and CVV will change.

16. What if I'm a joint account holder for OCBC Debit Card?

Each joint account holder may participate individually. Spend cannot be combined across debit cards, and only the individual cardholder who meets the qualifying spend will receive the selected card design.

Illustration 1

Eligible Customer	Qualifying Spend Amount	Gift
Joint Account Holder 1	S\$1,000	One limited-edition Disney Debit Card
Joint Account Holder 2	S\$500	Not Applicable

Illustration 2

Eligible Customer	Qualifying Spend Amount	Gift
Joint Account Holder 1	S\$500	Not Applicable
Joint Account Holder 2	S\$500	Not Applicable

17. I have an existing OCBC 360 Account or OCBC Statement Savings Account but do not have a debit card. How can I apply for one?

You may apply for an OCBC Debit Card through any of the following channels:

- The OCBC website under **Personal Banking > Cards > OCBC Debit Card > Apply**
- OCBC Internet Banking
- Any OCBC branch

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