

FAQs

SGD Deposits Top Ups Campaign October 2025 / Q4 Zootopia Campaign (Deposits)

1. Application related

1.1. **What is the minimum/maximum amount to participate in this promotion?**

If you would like to have the Zootopia Pickleball Set, the minimum deposit amount required is S\$25,000 and maximum amount per customer is \$3 million. You will earn a bonus interest of 1.43% a year for 88 days.

If you **do not** want the Zootopia Pickleball Set, the minimum deposit amount required is S\$50,000 and maximum amount per customer is \$3 million. You will earn a bonus interest of 1.73% a year for 88 days.

1.2. **Must participating funds be fresh funds? What is considered fresh funds in this promotion?**

Yes, the participating funds must be fresh funds. Cheques drawn from other banks, Interbank GIRO transfers, FAST transfers from other banks, Cash or Salary Credit. Funds that are not withdrawn within 30 days before or during the Promotion Period and re-deposited (whether in part or in full amounts withdrawn) into the Eligible Account during the Promotion Period for purposes of qualifying for the Promotion. Funds must be incremental to the Eligible Customer's overall deposit balances for 88 days from the date of Eligible Transaction.

For example, if there was a S\$100,000 amount deposited on 22 October 2025, but a \$15,000 amount withdrawn on 22 October 2025, then the net incremental deposits is only S\$85,000. The customer will not be eligible to participate with S\$100,000 amount.

1.3. **Can I register first and credit funds later?**

No. You must deposit at least the minimum amount of fresh funds before registering for the promotion. Otherwise, we will not be able to process the application you submitted via e-form.

1.4. How do I know if my e-form was submitted?

We will email you to confirm that we have received your e-form

We will send you an email indicated in the e-form to confirm that we have received your application and we are currently processing it. This email acknowledgement does NOT mean that you have successfully qualified in the campaign. We will send an SMS to your mobile number in our records within the timeline stated in the T&Cs stating the outcome of your application.

1.5. Will I be informed if I qualify/do not qualify for the promotion?

We will send an SMS to your mobile number in our records within the timeline stated in the T&Cs stating the outcome of your application.

If you qualify for the promotion, we will – within the timeline stated in the T&Cs – set aside the funds you deposited. You can check your account balance via the OCBC app or Internet Banking to see if funds have been set aside.

If you do not qualify for the promotion, we will inform you in an SMS that we could not set aside the funds in your account. This SMS will be sent to your mobile number in our records within the timeline stated in the T&Cs.

2. Bonus Interest related

2.1. How do you calculate the bonus interest?

If you are eligible, the Bonus Interest is calculated for 88 days, starting from the date of the fresh funds deposited, and truncated to 2 decimal places.

2.2. When will the bonus interest be credited?

For funds deposited in October 2025, bonus interest will be credited by 28 February 2026. For example – You deposit participating funds of \$100,000 on 20 October 2025. Your funds will be earmarked for 88 days, and you will receive a bonus interest* which will be paid by 28 February 2026.

2.3. Will I earn any interest if I partially/ fully withdraw funds from the promotion in these months?

You will still receive base interest of 0.05% p.a. You will not be entitled to the additional bonus interest.

2.4. Can I credit the interest into another account?

No, interest will be credited into the same account your funds are earmarked in.

3. Earmark period

3.1. How do you calculate the earmark period?

If you are eligible, the earmark period is computed for 88 days, starting from the date of the fresh funds deposited. For example, if you deposited eligible fresh funds on 20 October 2025, the earmark on your funds will last till 15 January 2026. Your funds will be released the next working day.

3.2. Will I be notified if the application for the promotion is successful or not?

If you are eligible for the promotion, we will earmark the funds for the promotion period within the stated timeline in the T&Cs.

Successful/ Rejection SMS will be sent to your registered mobile number with the bank accordingly, to inform you of the application outcome.

3.3. Can I amend the amount I applied for?

Once the funds are earmarked, the amount cannot be amended.

3.4. Can I cancel or withdraw my application after I register? Are there any penalties for cancelling?

Yes, you can withdraw by writing in to the bank or contacting the Contact Centre. No partial withdrawals are allowed. You will not be entitled to any bonus interest once you withdraw your funds.