

## Terms and Conditions Governing the OCBC Pay Anyone™ x Klook Promotion – National Day August Promotion 2022 (“Promotion”)

### 1. The Promotion

1.1. The Promotion will run from 1<sup>st</sup> to 14<sup>th</sup> August 2022 (both dates inclusive) or such other period(s) as may be determined by Oversea-Chinese Banking Corporation (“**OCBC Bank**”) and/or Klook Travel Technology Limited (“**Klook**”) in its absolute discretion (“**Promotion Period**”).

### 2. Eligibility

2.1. The Promotion is open to all OCBC Pay Anyone™ (“**PAO**”) users who have made a Qualifying Transaction (as defined below) during the Promotion Period (each an “**Eligible User**”).

### 3. Definition

3.1. A “**Qualifying Transaction**” is a successful payment of at least S\$100 in a single transaction made via PAO for the purchase of goods and services on Klook’s mobile application.

### 4. Promotion Mechanics

4.1. Eligible Users who meet the conditions specified herein will be entitled to receive a S\$20 Klook e-gift card (the “**Gift**”).

4.2. The Promotion is valid for the first 1,500 Qualifying Transactions that meet the requirements set out in these terms and conditions during the Promotion Period. For the avoidance of doubt, in the event of any person entitled to the Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall not be obligated or liable to provide the Gift to another Eligible User.

4.3. The Promotion is valid for one (1) redemption of the Gift per Qualifying Transaction.

4.4. The Promotion is not valid in conjunction with any other privileges, promotions, or discount programs.

4.5. All purchases made under the Promotion are strictly non-refundable, non-transferable, and non-assignable.

4.6. Any disputes regarding the Promotion or services comprising or relating to the Promotion should be resolved directly with Klook at [support@klook.com](mailto:support@klook.com).

### 5. Redemption of the Gift

5.1. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Transaction under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction is not to be considered a valid transaction, the Gift will not be awarded.

- 5.2. If any Eligible User is subsequently discovered to be ineligible to participate in the Promotion or to receive the Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Gift at any time; or (ii) (where the Gift has been redeemed) claw-back the Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Gift at any time, and OCBC Bank shall have the right to debit the value of the Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from COBC Bank should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.
- 5.3. Eligible Users who qualify to receive the Gift will receive a unique redemption code via email from Klook by 31st August 2022 to redeem the Gift. To redeem the Gift, the Eligible User will have to enter the redemption code on the Klook app. Eligible Users must ensure that the latest versions of the respective apps (i.e. Klook and PAO) are installed on their devices.
- 5.4. The Gift is only applicable to the subsequent purchase on Klook app via OCBC Pay Anyone™.
- 5.5. The Gift is strictly not refundable and cannot be replaced if lost, damaged, or expired.
- 5.6. The Gift is strictly not exchangeable for cash.
- 5.7. Redemption of the Gift is subjected to Klook's terms and conditions. Please refer to Klook's website for full details.
- 5.8. OCBC Bank reserves the right to substitute or replace the Gift with any item of similar value at its sole discretion without notice to any person.

## 6. General

- 6.1. The eligibility of any user to participate in this Promotion and/or to receive any Gift shall be determined at the absolute discretion of OCBC Bank.
- 6.2. OCBC Bank reserve the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any user and the dates of the Promotion.
- 6.3. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 6.4. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 6.5. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 6.6. These Terms and Conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these Terms and Conditions.