

Promotion T&Cs - S\$50 off your booking on Travel with OCBC ("Promotion")

- This Promotion entitles OCBC customers ("Eligible Customers") to a S\$50 discount (the "Discount") off the total charges payable (including taxes and fees) for either your hotel, flight or car rental booking (the "Booking") on the Travel with OCBC travel portal (travelwithocbc.com) (the "Travel Portal") and subject to the terms and conditions set out herein.
- The Promotion is valid from 1 Apr 2022 to 31 Dec 2022 (both dates inclusive) (the "Promotion Period"). Discounts under this Promotion will only be provided to the first 1,000 Eligible Customers who meet the requirements set out in these terms and conditions, and are only valid while stocks last, on a first come, first served basis.
- 3. The Promotion is applicable to Bookings made during the Promotion Period on the Travel Portal only.
- 4. All travel related services (hotel, flight or car rental booking) are provided by Ascenda Loyalty Pte Ltd (accommodation bookings) and Ascenda Travel Pte Ltd (flight and car rental bookings) (collectively, the "Merchant").
- 5. The coupon code will be shown when customer login to the OCBC Pay Anyone[™] app and click onto 'Travel with OCBC' deal. The coupon code must be manually applied and reflected at check out to enjoy the Discount.
- 6. The Discount is applicable on the amount payable by cash only. Should the cash amount paid be less than the value of the coupon, any excess or unutilised value of the coupon shall be forfeited and not be refundable or exchangeable.
- 7. Payment must be made with OCBC Credit / Debit cards and/or through OCBC reward points only.
- 8. Bookings are subject to availability and the Merchant's terms and conditions (including without limitation, terms relating to cancellation and/or amendment of Bookings). Please contact the Merchant for full details.
- 9. Each Eligible Customer may only redeem the Discount once. For avoidance of doubt, the Discount shall not apply to any subsequent Bookings made by the Eligible Customer, whether for the Eligible Customer himself/herself or for another person.
- 10. Any cancellations or changes of bookings made during the Promotion Period are subject to the supplier cancellation or change fees indicated in the rules and restrictions applicable to each Booking.
- 11. Any cancellation or change fees (stated as a percentage) shall be applied to the final, discounted booking amount. In addition, there may be a fixed administrative fee for cancelling or changing a Booking in accordance with the general Travel Portal Terms of Use (https://www.travelwithocbc.com/terms/ocbc-terms-conditions).
- 12. All refunds will be credited in the credit/debit card account(s) in cash and/or OCBC reward points, as applicable, in the same proportion that the Booking was paid for. In the event where



the original amount paid by the Eligible Customer is insufficient to cover the Merchant's administrative fee and additional supplier's cancellation or change fees, the Merchant will charge the relevant Eligible Customer through manual payment.

- 13. The Eligible Customer shall not be entitled to any refund of the Discount, or to any discount for any subsequent booking made, in the event that the Eligible Customer's first Booking is cancelled.
- 14. The Discount is non-transferable and cannot be used in conjunction with other promotions, vouchers, discounts, loyalty programmes and/or privilege card(s) unless otherwise stated.
- 15. The Discount is not exchangeable for cash, kind or other goods and services.
- 16. Discount is valid only for qualifying purchases made online through the Travel Portal at the time of purchase and cannot be claimed after the Eligible Customer has confirmed his/her Booking.
- 17. OCBC and the Merchant reserve the right at each of their absolute discretion to terminate the Promotion or vary, delete or add to the Promotion, or any of these terms and conditions, at any time without notice including without limitation, the dates of the Promotion.
- 18. OCBC shall not be responsible for the quality, merchantability or fitness for any aspect of the Promotion, or any goods and/or services relating to the Promotion.
- 19. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in the Promotion, or any goods and/or services relating to the Promotion, and/or for any loss, injury, damage or harm suffered or incurred by or in connection with the use of the Promotion, or any goods and/or services relating to the Promotion, by any person.
- 20. OCBC's decision on all matters relating to the Promotion or terms and conditions will be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 21. These terms and conditions shall be governed by laws of Singapore and the Eligible Customers irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to these terms and conditions shall have no right under the Contracts (Right of Third Parties) Act 2001 to enforce any of these terms and conditions.