

Oversea-Chinese Banking Corporation Limited 65 Chulia Street OCBC Centre Singapore 049513 co. Reg. No.: 193200032W

Terms and Conditions Governing the OCBC Premier Visa Infinite Credit Card Grabfood campaign

Promotion Period

 The promotion period shall run from 5 August 2022 to 9 September 2022 (both dates inclusive), or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited ("OCBC Bank") at its absolute discretion (the "Promotion Period").

Eligibility

- 2. You will qualify for the Promotion ("Eligible Cardmember") if:
 - i. you are a principal cardholder of an OCBC Premier Visa Infinite Credit Card ("Eligible Card"); and
 - ii. you have received an SMS directly from OCBC Bank inviting you to participate in the Promotion;
 - iii. your Card account is active and in good standing with OCBC Bank during the Promotion Period until the point of fulfilment
 - iv. You are among the first 350 Eligible Cardmembers.
- 3. The invitation to participate in the Promotion is not transferrable.

Promotion Mechanics

- 4. Subject to these terms and conditions, Eligible Cardmembers will be entitled to receive S\$10 Grabfood vouchers in the form of a promo code (the "Gift").
- 5. The Gift will be valid till 9 September 2022.
- 6. Each Eligible Cardmember can only use the Gift once.
- 7. No minimum spend on Grabfood is required to enjoy the Gift.
- 8. The Gift will be awarded only to the first 350 Eligible Cardmembers.
- 9. The Gift is not stackable (only one voucher can be applied at one time) and cannot be used in conjunction with other promotions, discounts, coupons or privileges.
- 10. The Gift does not cover GST, delivery fees and service fees. For avoidance of doubt, if a Cardmember purchased a S\$10 order with a S\$3 delivery fee, the order value of S\$10 will be discounted, but the Cardmember will need to pay the S\$3 delivery fee.
- 11. For purchases above the value of the Gift of S\$10, the cost of the purchase in excess will be borne by the Eligible Cardmember and must be paid using the Eligible Card.
- 12. For the avoidance of doubt, in the event that any person entitled to the Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall not be obligated or liable to provide the Gift to another Eligible Cardmember.



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- 13. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction from which the Qualifying Spend is computed is not to be considered a valid transaction and consequently, the Minimum Spend Requirement is not met, the Gift will not be awarded.
- 14. OCBC Bank reserves the right deduct from the Eligible Cardmember's OCBC Premier Visa Infinite Credit Card Account (the "Account") the equivalent value of the Gift if the Eligible Cardmember closes his/her Account during, or within six (6) months from the end of, the Promotion Period. Further, if any Eligible Cardmember is subsequently discovered to be ineligible to participate in the Promotion or to receive the Gift (which eligibility shall be determined at the discretion of OCBC Bank), OCBC Bank reserves the right to (i) forfeit or withdraw the Gift at any time; or (ii) (where the Gift has been redeemed) claw-back the Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Gift at any time, and OCBC Bank shall have the right to debit the value of the Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.
- 15. OCBC Bank reserves the right to substitute or replace the Gift with any item of similar value at its sole discretion without notice to any person.

General

- 16. The eligibility of any Eligible Cardmember to participate in the Promotion and/or to receive any Gift shall be determined at the absolute discretion of OCBC Bank.
- 17. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any cardholder and the dates of the Promotion.
- 18. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 19. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.



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- 20. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 21. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.