

Terms & Conditions Governing the 'OCBC x FairPrice Pay via FP App 4 to 17 November 2021 S\$4 FairPrice eVoucher Campaign' (the "Promotion")**Promotion Period**

1. The promotion period shall run from 4 November 2021 to 17 November 2021 (both dates inclusive), or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited ("OCBC Bank") at its absolute discretion (the "Promotion Period").

Eligibility

2. You will qualify for the Promotion ("Eligible Cardmember") if:
 - i. You are an existing OCBC Credit/Debit Cardmember;
 - ii. Your OCBC Credit/Debit Card account is active and in good standing with OCBC Bank during the Promotion Period; and
 - iii. You have made a Qualifying Spend (as defined below) during the Promotion Period with your Eligible Card (defined below) in accordance with the terms and conditions;
 - iv. You have not made any payment via FairPrice app before.

Definitions

3. "Eligible Card" means any existing OCBC Credit/Debit Cards.
4. "Qualifying Spend" refers to a minimum spend of S\$60.00 in a single transaction, made via the FairPrice app, at FairPrice Supermarket, FairPrice Finest, FairPrice Xtra, Warehouse Club and Unity stores (excluding Unity at Changi Airport Terminal 3, Cheers, FairPrice Xpress and FairPrice Online), on any FairPrice products except the purchase of cigarettes, newspapers, magazines, 4D, Toto, Singapore Sweep, Gift Card, FairPrice Gift Vouchers, infant milk powder (0-12 months), prescriptions and pharmacy only medicines, during the Promotion Period. For the avoidance of doubt, Scan & Go transactions are not eligible for the Promotion.
5. For the avoidance of doubt, OCBC Bank has the absolute discretion to determine whether a transaction is considered a "Qualifying Spend".

Promotion Mechanics

6. The first 5,000 Eligible Cardmembers who meet the requirements specified in these terms and conditions will receive a S\$4.00 FairPrice eVoucher, subject to these terms and conditions.
7. The Promotion is limited to the first 5,000 Eligible Cardmembers who meet the requirements set out in these terms and conditions during the Promotion Period. For the avoidance of doubt, in the event that any person entitled to a FairPrice eVoucher is subsequently found to be ineligible for the Promotion, OCBC Bank shall not be obligated or liable to provide the FairPrice eVoucher to another Eligible Cardmember.
8. Each Eligible Cardmember is entitled to a maximum of one (1) FairPrice eVoucher upon making the Qualifying Spend in accordance with these terms and conditions during the Promotion Period. For the avoidance of doubt, if an Eligible Cardmember meets the Qualifying Spend on more than one Eligible Card, the Eligible Cardmember will only receive the FairPrice eVoucher once, based on the Eligible Card that was used to meet the Qualifying Spend as part of the first 5,000 Eligible Cardmembers to qualify for the Promotion.
9. For Principal Cardmembers with Supplementary Cards of an Eligible Card, the FairPrice eVoucher will only be awarded to the Principal Card of the relevant Eligible Card should both the Principal Card and Supplementary Cardmember meet the Qualifying Spend as part of the first 5,000 Eligible Cardmembers.

10. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction is not considered a valid transaction, the FairPrice eVoucher will not be awarded.
11. For more information and details on how to make payment via the FairPrice app, please visit (<https://www.fairprice.com.sg/go-digital-in-stores/pay-via-the-fairprice-app/>)
12. Customers who encounter problems when making payment via FairPrice app can approach the FairPrice store staff for assistance. For matters concerning post payment, customers can submit their enquiry through the web form: https://help.fairprice.com.sg/hc/en-us/requests/new?ticket_form_id=360000029352

FairPrice eVoucher

13. Subject to the fulfilment of the requirements in these terms and conditions to the absolute satisfaction of OCBC Bank, a S\$4.00 FairPrice eVoucher will be sent to the first 5,000 Eligible Cardmembers who qualify.
14. The eVoucher will be sent to the Eligible Cardmember by SMS with the PIN code for redemption by 31 January 2022.
15. The FairPrice eVoucher is valid for use and redemption at any FairPrice Supermarket, FairPrice Finest, FairPrice Xtra, Warehouse Club and Unity stores (except for Unity at Changi Airport Terminal 3, Cheers, FairPrice Xpress and FairPrice Online).
16. The FairPrice eVoucher can only be redeemed at the manned counters or self-checkout counters; it is not applicable via Scan & Go.
17. The FairPrice eVoucher is not valid for purchase of lottery products, FairPrice Gift Vouchers or FairPrice Gift Cards.
18. The FairPrice eVoucher is not exchangeable for cash, FairPrice Gift Vouchers, FairPrice Gift Cards, FairPrice Loyalty Redemption Point accumulation and/or other goods and services.
19. The FairPrice eVoucher is valid for use 12 months from the date of issue. The expiry date is final, no further extension is allowed.
20. To utilise the FairPrice eVoucher, the Eligible Cardmember has to present the eVoucher during checkout at the manned counter/self-checkout, for cashier/customer to scan the QR code.
21. The Promotion shall not apply in conjunction with any other privileges or promotions unless otherwise stated.
22. If these terms and conditions are not fulfilled, OCBC Bank reserves the right not to issue the FairPrice eVoucher (or if the FairPrice eVoucher has been issued, to debit the value of the FairPrice eVoucher from any account(s) of the customer).
23. Refunded transactions will be deducted from the relevant monthly billed amount for the computation of whether the Qualifying Spend was met.
24. OCBC Bank reserves the right and at any time at its absolute discretion and without giving any reason or notice to withdraw, claw-back, cancel and/or invalidate any FairPrice eVoucher awarded to any customer without liability. A customer will not be entitled to any payment or compensation

whatsoever in respect of such withdrawal, claw-back, cancellation or invalidation.

25. OCBC Bank reserves the right to claw-back and deduct from any of the Eligible Cardmember's accounts with OCBC Bank the equivalent value of the FairPrice eVoucher if the Eligible Cardmember cancels, refunds or reverses any transaction made during the Promotion Period. Further, if any Eligible Cardmember is subsequently discovered to be ineligible to participate in the Promotion or to receive the FairPrice eVoucher (which eligibility shall be determined at the discretion of OCBC Bank), OCBC Bank reserves the right to (i) withdraw the FairPrice eVoucher at any time; or (ii) claw-back the FairPrice eVoucher or request the relevant customer to repay to or compensate OCBC Bank the value of the FairPrice eVoucher at any time, and OCBC Bank shall have the right to debit the value of the FairPrice eVoucher or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any FairPrice eVoucher be withdrawn, if any FairPrice eVoucher is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the FairPrice eVoucher for whatsoever reasons.

General

26. The eligibility of any Eligible Cardmember to receive the FairPrice eVoucher shall be determined at the absolute discretion of OCBC Bank.
27. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any cardholder and the dates of the Promotion.
28. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank not at any time shall not be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
29. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
30. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
31. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.

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