

TERMS AND CONDITIONS GOVERNING THE VOYAGE GOURMET EXPERIENCE X BURNT ENDS PROGRAMME (“Promotion”)

Promotion Period

1. The promotion period shall run from 2 May to 26 July 2025, or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC Bank”) at its absolute discretion (the “Promotion Period”).

Details can be found in the electronic direct mailer(s) or the Promotion website accessible at go.ocbc.com/burntends/ (the “Promotion Website”).

Eligibility

2. You will qualify for the Promotion (“Eligible Cardmember”) if you are an OCBC VOYAGE, OCBC Premier VOYAGE, OCBC Premier Private Client VOYAGE or Bank of Singapore VOYAGE (“VOYAGE Card”) cardmember.

General

3. Payment must be made with a VOYAGE Card.
4. Strictly no walk-ins, only prior booking available. Prior booking is on a first-come-first-serve basis. Bookings need to be made at least 2 weeks prior.
5. Full payment needs to be made upon reservation.
6. All payments are fixed and final. Strictly no refunds, no cancellations, and no amendment/rescheduling of sessions once booking is made. In the event of any exceptions granted (which shall be at the sole discretion of the merchant and/or OCBC Bank), there will be a cancellation fee of 3.5% charged against the total refund amount.
7. Reservations must be made via VOYAGE Exchange, either by contacting +65 65939999 or via email voyage@voyagemiles.com. Your contact details will be shared with the restaurant once the booking has been confirmed.
8. Reservations are limited to tables of 2 and tables of 4, on Friday and Saturday. The available time slots are as follows: 6:30 PM, 7:00 PM, 7:30 PM, 8:00 PM, and 8:30 PM.
9. Offer is subject to service charge and GST.
10. Menu items may be subjected to changes without prior notice. Any dietary restrictions must be highlighted during booking. While restaurant will do their best to accommodate dietary requirements, there is no guarantee all requests can be met.
11. Menu items will include 1 OCBC VOYAGE exclusive dish.
12. Any additional food or beverages ordered beyond the menu will be charged by restaurant directly and full payment must be made at the end of the meal, by VOYAGE card only.
13. Prices are not inclusive of optional alcohol pairing. If selected, wine pairing will be charged on the day of the dining experience.
14. If Customers choose to purchase the Chef’s Book, it will be charged upon booking confirmation at a special rate of S\$60+ (S\$65.40 nett) (U.P. S\$95). All payments are fixed and final. Strictly no refunds once the purchase is made.
15. Customers are to adhere to a smart casual dress code, including appropriate footwear. The following items are not permitted: shorts, bermudas, singlets, and slippers.

16. Merchant terms and conditions apply. Customers are to contact VOYAGE Exchange for full details.
17. Promotion is subject to any prevailing laws, rules or regulations relating to safe management measures or other pandemic prevention measures (including without limitation, any group capacity or vaccination requirements).
18. Not valid with any other ongoing/in-house promotions, vouchers and/or discounts, unless otherwise stated.
19. Discount, vouchers and privileges are not exchangeable for cash, kind or other goods and services.
20. All prices listed are in Singapore Dollars.
21. OCBC and the participating merchant reserve the right to vary/amend the privileges, offers and/or terms and conditions without prior notice.
22. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
23. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
24. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.