

# Terms and Conditions Governing the OCBC VOYAGE Credit Card Apply and Spend Campaign

#### **Promotion Period**

1. The promotion period shall run from 20 February 2023 to 31 July 2023 (both dates inclusive), or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited ("OCBC Bank") at its absolute discretion (the "Promotion Period").

### Eligibility

- 2. You will qualify for the Promotion ("Eligible Cardmember") if:
  - you have received a non-transferable invitation from CardUp inviting you to participate in the Promotion; and
  - ii. you have successfully applied for an OCBC VOYAGE Credit Card ("Card") as a principal cardmember during the Promotion Period; and
  - iii. your Card account is active and in good standing with OCBC Bank during the Promotion Period until the point of fulfilment; and
  - iv. you have spent a minimum of S\$1,000 of Qualifying Spend on CardUp (the "Minimum Spend Requirement") in accordance with these terms and conditions.

### **Definitions**

# 3. "Qualifying Spend":

- refers to any retail transaction (including face-to-face or online purchases) as defined in clause 2 of the Terms and Conditions Governing The VOYAGE Credit Card Programme (accessible here); and
- ii. must be made within the Promotion Period, which will be determined by its transaction date based on Singapore Timing (UTC+08:00) and must be posted for the spend to be qualified. For avoidance of doubt, the date on which the transaction is submitted or posted may differ from the actual date the transaction was made and OCBC Bank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.
- 4. Refunded or cancelled transactions will be deducted from the relevant billed amount taken into consideration for the computation of Qualifying Spend and whether the Minimum Spend Requirement has been met.
- 5. The Qualifying Spend can be aggregated between principal and supplementary cardmembers of the Eligible Card and is only valid for transactions posted.

# **Promotion Mechanics**

6. Eligible Cardmembers whose Card is approved will be charged an Annual Service fee of \$\$456 (plus 8% GST). For avoidance of doubt, an Annual Service Fee ("ASF") of \$\$456 will first be charged upon card account opening and 15,000 VOYAGE Miles ("renewal bonus") will be awarded.



- 7. Subject to these terms and conditions, Eligible Cardmembers that meet the Minimum Spend Requirement within 30 days from card approval date will receive 15,000 VOYAGE Miles ("Gift").
- 8. For the avoidance of doubt, in the event that any person entitled to the Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall not be obligated or liable to provide the Gift to another Eligible Cardmember.
- 9. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction from which the Qualifying Spend is computed is not to be considered a valid transaction and consequently, the Minimum Spend Requirement is not met, the Gift will not be awarded.
- 10. OCBC Bank reserves the right deduct from the Eligible Cardmember's OCBC VOYAGE Credit Card Account (the "Account") the equivalent value of the Gift if the Eligible Cardmember closes his/her Account during, or within six (6) months from the end of, the Promotion Period. Further, if any Eligible Cardmember is subsequently discovered to be ineligible to participate in the Promotion or to receive the Gift (which eligibility shall be determined at the discretion of OCBC Bank), OCBC Bank reserves the right to (i) forfeit or withdraw the Gift at any time; or (ii) (where the Gift has been redeemed) claw-back the Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Gift at any time, and OCBC Bank shall have the right to debit the value of the Gift plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.

### Gift

- 11. Eligible Cardmembers who are entitled to receive the Gift will be notified after the Promotion has ended and will receive the Gift within 3 months from card approval date.
- 12. OCBC Bank reserves the right to substitute or replace the Gift with any item of similar value at its sole discretion without notice to any person.
- 13. Terms and Conditions of the Gift will apply, and full details will be included in the redemption notice.

#### General

14. The eligibility of any Eligible Cardmember to participate in the Promotion and/or to receive any Gift shall be determined at the absolute discretion of OCBC Bank.



- 15. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any cardholder and the dates of the Promotion.
- 16. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 17. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 18. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 19. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.