

## Terms & Conditions Governing the BookXcess x OCBC Wisma Atria Branch Credit Card Sign Up Rewards Promotion (Exclusive to OCBC Wisma Atria Branch only) (the “Promotion”)

### Promotion Period

1. The Promotion shall be run jointly by Oversea-Chinese Banking Corporation Limited (“**OCBC Bank**”), and BBW Books Singapore Pte Ltd (“**BookXcess**”), and the promotion period shall run from 4 September 2023 to 31 December 2023 (both dates inclusive), or such other period(s) as may be determined by at its absolute discretion (the “**Promotion Period**”).

### Eligibility

2. You will qualify for the Promotion (“**Eligible Customer**”) if you have applied for a new OCBC Credit Card (excluding supplementary cards) (“**Card**”) during the Promotion at the OCBC Wisma Atria Branch, during the Promotion Period.

### Promotion Mechanics

3. An Eligible Customer who meets the conditions specified herein (“**Qualifying Customers**”) will be entitled to receive a S\$30 voucher issued by BookXcess (the “**Vouchers**”).
4. The Promotion is limited to the first 150 Qualifying Customers per month who meet the conditions set out in these terms and conditions during the Promotion Period. For the avoidance of doubt, in the event that any person entitled to the Voucher is subsequently found to be ineligible for the Promotion, neither BookXcess nor OCBC Bank shall be obligated or liable to provide the Vouchers to another Eligible Customer.
5. Qualifying Customers are only entitled to receive a maximum of 1 set of Vouchers per day from BookXcess.
6. If any Eligible Customer is subsequently discovered to be ineligible to participate in the Promotion or to receive the Vouchers, BookXcess reserves the right to (i) forfeit or withdraw the Vouchers at any time; or (ii) (where the Vouchers has been redeemed or used) claw-back the Vouchers or request the relevant customer to repay to or compensate BookXcess the value of the Vouchers at any time. No person shall be entitled to any payment or compensation from OCBC Bank or BookXcess should any Vouchers be forfeited or withdrawn, if any Vouchers is reclaimed by BookXcess, or if a customer is asked to repay to or compensate BookXcess the value of the Vouchers redeemed or used for whatsoever reasons.

### Redemption of Voucher

7. Qualifying Customers must collect their Vouchers from BookXcess on the same day as the new Card application, within the stipulated retail hours of OCBC Wisma Atria Branch from 11:00 to 21:00 and merchant operation hours, excluding branch closure days. No late collection will be entertained.
8. To collect the Vouchers, Qualifying Customers must produce the email from OCBC confirming the successful submission of their application for the OCBC Credit Card to OCBC Wisma Atria staff.
9. The Voucher is subject to BookXcess’ terms and conditions (full details of which can be found at BookXcess’ outlet at OCBC Wisma Atria Branch), including the following:
  - a. The BookXcess Voucher is valid for use for 7 days (inclusive of the day the application for the Card is made), subject to these terms and conditions.
  - b. The BookXcess Voucher is valid with a minimum nett spend of S\$50 in a single transaction at BookXcess located in OCBC Wisma Atria Branch (“**Minimum BookXcess Nett Spend**”). BookXcess reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Minimum BookXcess Nett Spend. The Minimum BookXcess Nett Spend refers to the amount arrived at

after all applicable sales or promotional discounts or deductions have been subtracted from the gross sales amount.

- c. The Vouchers are strictly not refundable and cannot be replaced if lost, damaged or expired.
  - d. The Vouchers are strictly not exchangeable for cash in part or full and are each valid for a single transaction only.
10. BookXcess and OCBC Bank reserve the right to substitute or replace the Voucher with any item of similar value at its sole discretion without notice to any person.

### **General**

11. The eligibility of any Eligible Customer to participate in this Promotion and/or receive any Voucher shall be determined at the absolute discretion of OCBC Bank and BookXcess.
12. OCBC Bank and BookXcess reserve the right at their absolute discretion to collectively terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
13. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
14. OCBC Bank and BookXcess' decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank, and BookXcess. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
15. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
16. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

Version Date: 4 September 2023