

Terms & Conditions Governing the Explorer Travel Insurance Promotion April 2025 (the “Promotion”)

Eligibility and Promotion Period

1. You will qualify for the Promotion (“Eligible Customer”) if you have successfully signed up for an Explorer new policy from 10 April 2025 to 31 May 2025 (“Promotion Period”).

Promotion Mechanics

2. Eligible customers will be entitled with the following Promotion:

Trip Type	Plan Type	Discount
Single Trip	Essential & Ultimate	50%
Annual Trip		20%

3. If any Eligible Customer is subsequently discovered to be ineligible to participate in the Promotion, Great Eastern General Insurance Limited (GEG) reserves the right to:
 - (i) forfeit or withdraw the Promotion at any time; or
 - (ii) where the Promotion has been redeemed, request the relevant customer to repay to or compensate GEG the value of the Promotion at any time. No person shall be entitled to any payment or compensation from GEG should any Promotion be forfeited or withdrawn, or if a customer is asked to repay to or compensate GEG the value of the Promotion for whatsoever reasons.

General

4. The eligibility of any Eligible Customer to participate in this Promotion shall be determined at the absolute discretion of GEG.
5. GEG reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the Promotion.
6. GEG shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, GEG shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm

suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.

7. GEG's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by GEG. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
8. GEG shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
9. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. Other than GEG, a person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

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