



**SUPPLEMENTARY FAQs ON
2021 AGM ARRANGEMENTS RELEASED ON 5 APRIL 2021**

Q1	Can I ask questions “live” at the AGM?
A1	Yes. For the convenience of shareholders, the Bank has announced on 9 April 2021 that “live” Q&A will be made available at the AGM through a “live” chat function on the audio-visual webcast platform for the AGM.
Q2	How do I submit the questions “live” at the AGM?
A2	<p>Authenticated shareholders will need to type in and submit the questions through the “live” chat function on the audio-visual webcast platform using their devices.</p> <p>Instructions on how to ask questions through the “live” chat function will also be provided in the confirmation email sent to authenticated shareholders who pre-registered for the audio-visual webcast, informing them of their unique user credentials.</p> <p>In addition, shareholders should note that where substantially similar questions are received, the Bank will consolidate such questions and consequently not all questions will be individually addressed.</p>
Q3	What happens if the questions asked “live” are not addressed during the AGM itself?
A3	<p>We will use our best endeavours to address all of the substantial and relevant questions which are received “live” during the AGM (and which have not already been addressed prior to the AGM) at the AGM itself.</p> <p>In the event that we are not able to address all of the substantial and relevant questions which are received “live” during the AGM (and which have not already been addressed prior to the AGM) due to time or other constraints, we will publish our responses to such questions on the Bank’s website and on SGXNET as soon as possible after the AGM.</p>

Q4	Can I see the “live” questions raised by other shareholders during the webcast?
A4	No, you will not be able to see the questions raised by other shareholders. The “live” chat will be managed by a moderator to ensure that only substantial and relevant questions are being raised to the Chairman of the Meeting for response.
Q5	Can I ask questions “live” at the AGM if I am listening to the audio-only stream of the AGM proceedings?
A5	No, shareholders will <u>not</u> be able to ask questions “live” at the AGM via the audio-only stream of the AGM proceedings. Authenticated shareholders can submit their questions “live” at the AGM via the “live” chat function on the audio-visual webcast platform only.