

OCBC Financial Wellness Index 2024

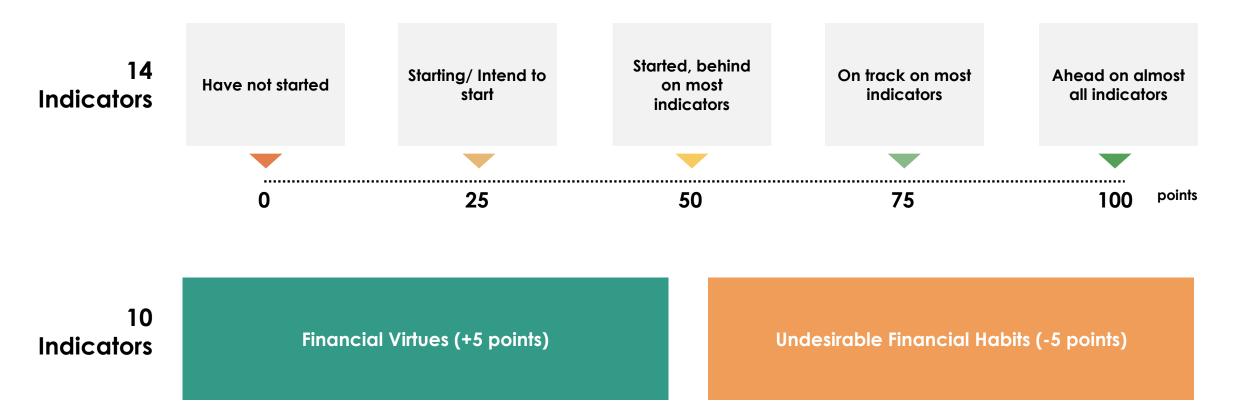
14 November 2024



The OCBC Financial Wellness Index tracks 10 pillars of financial wellness and the 24 indicators.

SAVING HABITS	SPENDING BEYOND MEANS	MANAGEABLE DEBTS	PROTECTION FROM FINANCIAL EMERGENCIES	REGULAR REVIEWS	REGULAR INVESTING	RETIREMENT PLANNING	EXCESSIVE SPECULATION	BORROWING MONEY FROM LOVED ONES	GAMBLING HABIT
1. Saving	2. Sticking	6. Managing	9. Having enough	15. Reviewing	17. Investing	20 . Planning	ر المراجع الم	23 . Often	24. Gambling
regularly	closely to a budget 3. Being able to spend comfortably 4. Being able to meet family's financial needs 5. Spending beyond means to keep up with peers	unsecured debt well 7. Often paying the minimum sum on credit cards 8. Being able to pay off housing loan	funds to overcome crisis 10. Being able to defray major medical expenses 11. Being able to sustain financially for 6 months if jobless 12. Having sufficient mortgage insurance 13. Ensuring dependents are financially taken care of for at least 12 months in the event of my death 14. Ensuring finances are taken care of in the event of death	financial plans annually 16. Being aware of tax relief schemes	18. Seeking professional advice and doing my own research before investing 19. Having regular passive income	for retirement 21. Leading a healthy lifestyle so I can work for as long as I want	Excessively speculating for quick gains	borrowing money from friends/ relatives	more than I can afford to lose
90	OCBC		the event of death						

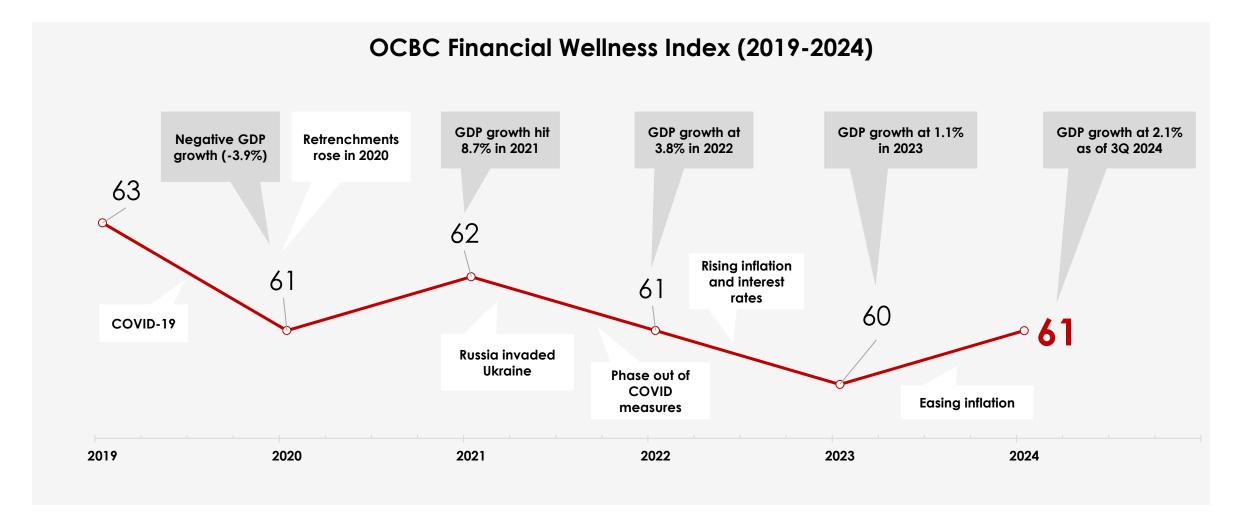
Each respondent is assessed on their current state of financial wellness





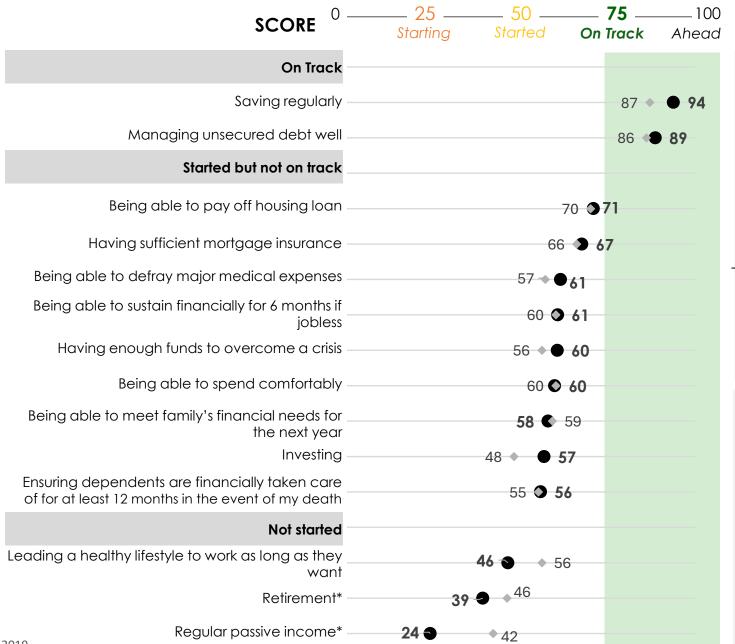
Over the years, the Index scores have moved in tandem with prevailing economic conditions.

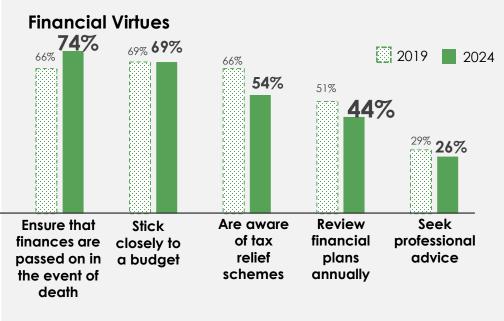
An uptick in global economic activity contributed to a one-point increase of this year's Index score to 61.

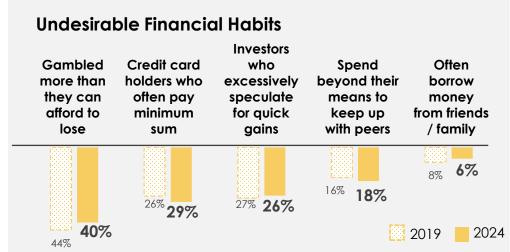




Singaporeans' strengths and weaknesses have remained the same over the years.









Since 2019, we have developed a deeper understanding of Singaporeans.

Based on these insights, OCBC has developed digital tools, programmes and products to support Singaporeans in their journey to achieve financial wellness.

Financial OneView

 Allows users to consolidate holdings across other financial institutions into one single view.

Money Insights

 Helps users track expenses, expenditure breakdown, changes in monthly cashflow and set budgets.

Savings Goals

 Allows users to set personal financial goals and automate their savings.

Life Goals

• Guide users on retirement planning.

Wealth Dashboard

 Consolidated dashboard offering personalized money insights, calculate your specific insurance needs, and tracks your investments.

Online Will Generator

• Free resource for users to generate a simple will.

A.I. Oscar

 Al- powered stock picker tool that highlights personalized stock ideas.

Financial Tools





OCBC Financial Literacy Programme

 Financial education material in collaboration with Disney that enables parents to teach their children money management and online banking safety.

OCBC Digital Silvers Programme

 Community outreach programme to teach seniors digital banking skills and how to do it safely.

Wealth Insights

 A feature within the OCBC app where people can learn more about retirement planning, money management and estate planning.



 Savings account for generation Alpha to teach them how to manage their money.

GREAT CareShield

 Providing customers greater insurance protection for long-term disability care.

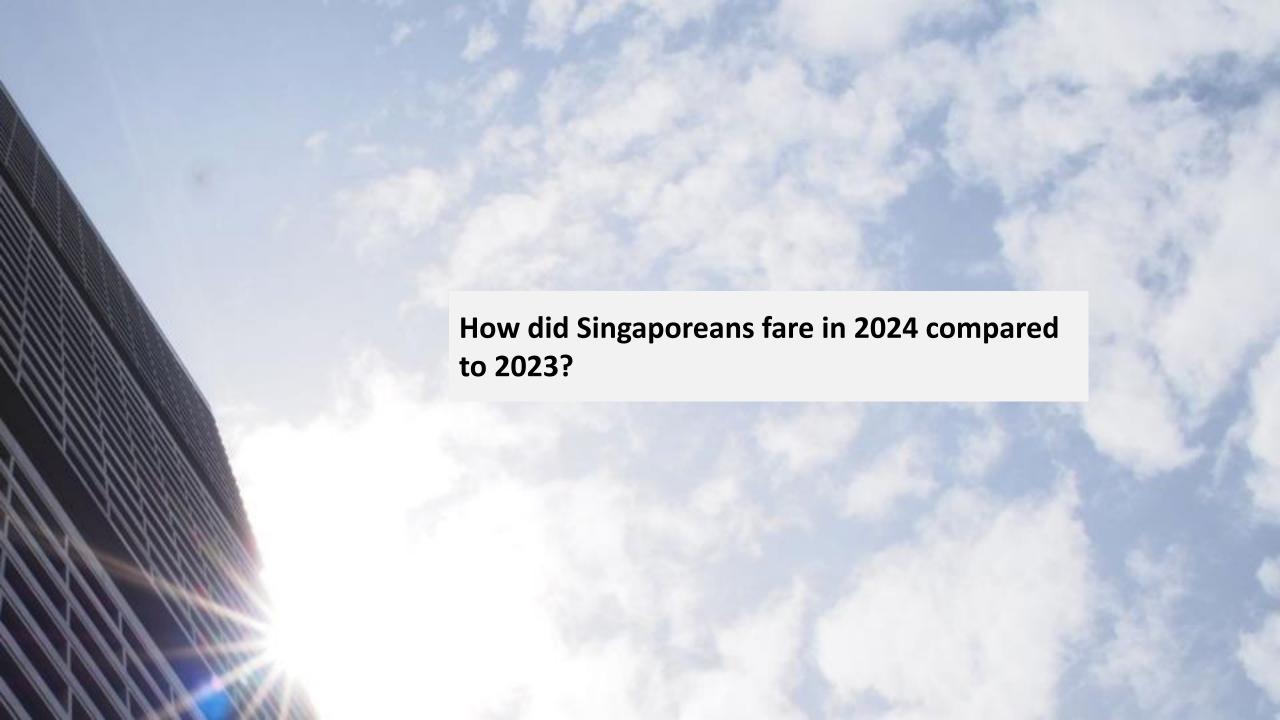
Income-focused Unit Trusts & GREAT Lifetime Payout 2 Special

 Provides customers more options to achieve stable monthly payouts during retirement.

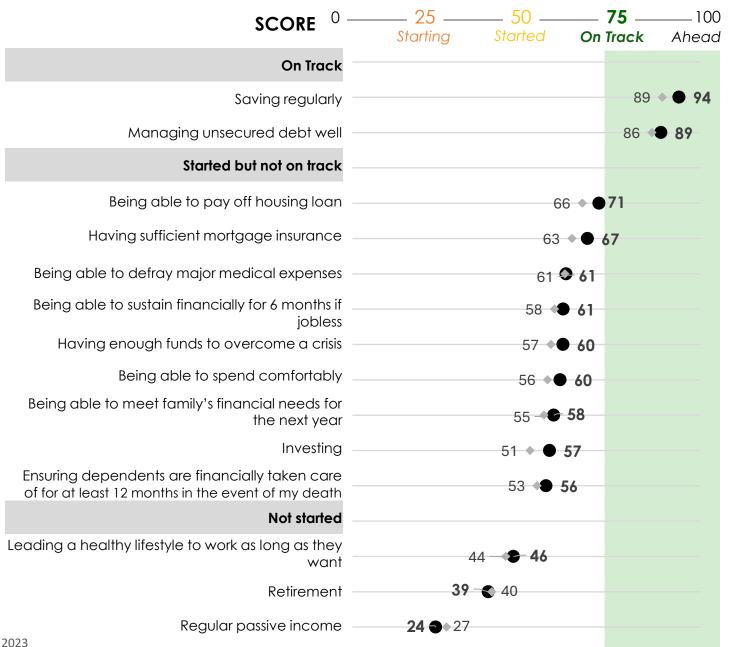


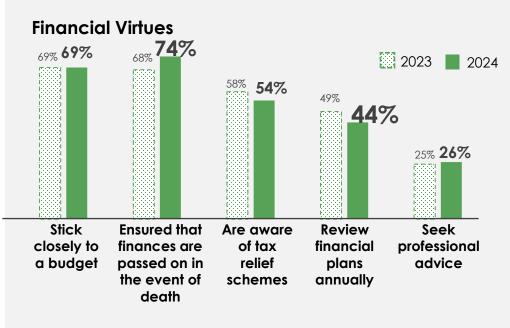


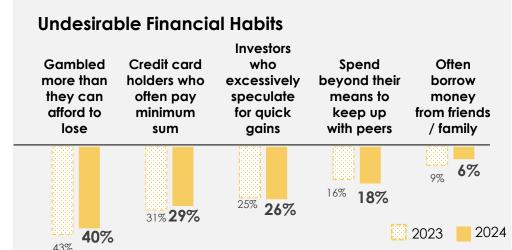




OCBC Financial Index Scorecard 2024 vs 2023







This year, we have 3 key observations:

- 1. More Singaporeans are investing and on track with their investment goals; fixed income assets like T-bills played a big role.
- 2. Gen Zs and young Millennials in their 20s are more likely than other age groups to spend beyond their means to keep up with peers.
- 3. Seniors in their 60s are opting for the most basic retirement lifestyle.

88% +9%
Have investments

More Singaporeans are investing and on track with their investment goals; fixed income assets like T-bills played a big role.

44% +4%

Of investors are on track with investment goals

43%+5%

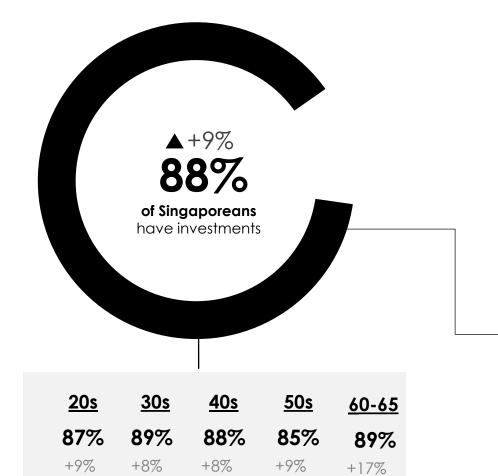
Invest in fixed Income Securities/Bonds

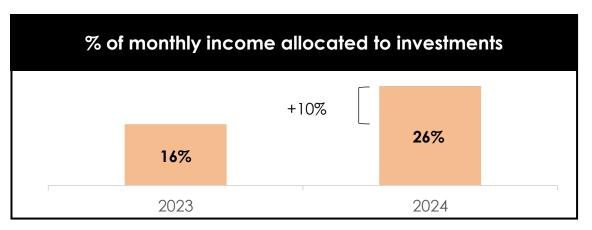
E.g., SGS Bonds, Treasury Bills, Corporate Bonds



The number of Singaporeans that invest increased by 9-percentage points. Fixed income securities/bonds was the top product held by investors.







Base: Investors

Top 3 Product Holdings						
Fixed Income Securities/Bonds E.g. SGS Bonds, Treasury Bills, Corporate Bonds	43%	+5%				
Local (Singapore) shares/stocks	33%	-3%				
Unit Trust	25%	-3%				

Base: Investors

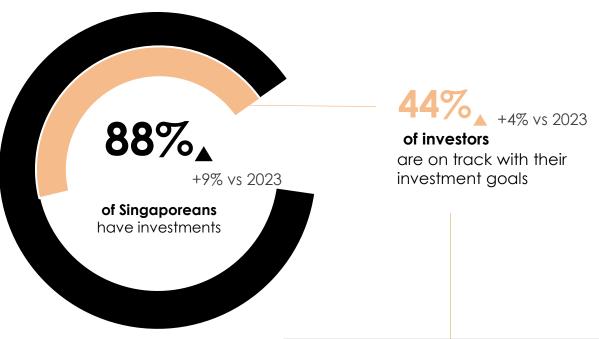


More investors are on track with their investment goals and taking a low risk approach.

Scores

Investing 57 51

2024 2023



Top 3 sources of their passive income					
Dividends E.g. from stocks, ETFs, REITs	65%				
Interest Income E.g. bonds, fixed deposits, T-bills	62%				
Rental Income	23%				

Average rate of return from investments					
	2023	<u>2024</u>			
Overall	0.4%	0.1% V - 0.3%			

What is your risk appetite & targ returns for your overall investme portfolio?	% that are on track with their investment goals in 2024	
Low returns & risk (0%-3%) with no loss in principal	34% + 5%	46%
Moderate returns & Risks (3.1%- 6%) with moderate fluctuations in portfolio	59% ▼ - 5%	43%
High returns & risk (>6%) value of investment may sharply decline	7% - 1%	34%



Gen Zs and young Millennials in their 20s are more likely than other age groups to spend beyond their means to keep up with peers. **27%**+8%

Of those in their 20s spend beyond their means to keep up with peers

41% +5%

Of credit cardholders in their 20s only pay the minimum sum required for credit card bills



Gen Zs and young Millennials in their 20s are most likely to spend beyond their means to keep up with peers and make spontaneous purchases.

Spend beyond their means to keep up with peers

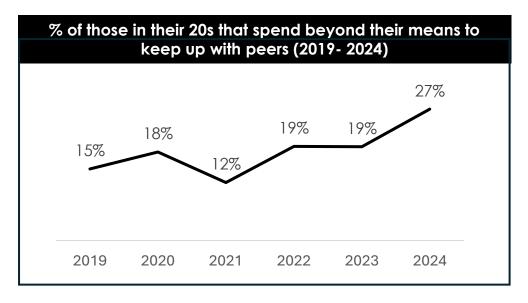
Undesirable Financial Habit

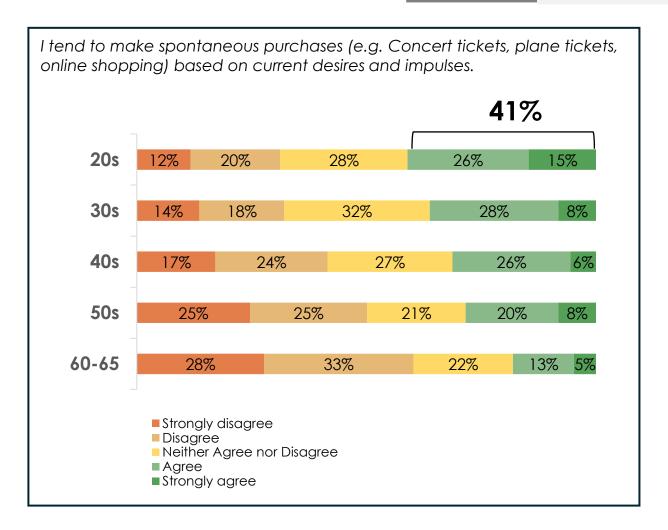
16%

18%

2024

% that spend beyond their means to keep up with their peers							
20 s	30s	40s	50s	60-65			
27% • +8%	20% •-1%	16% ▲+3%	15% ▲+1%	10% ▼-4%			







Gen Zs and young Millennials in their 20s who have credit cards are more likely to pay only the minimum sum required.

Credit card holders who often pay minimum sum Undesirable Financial Habit

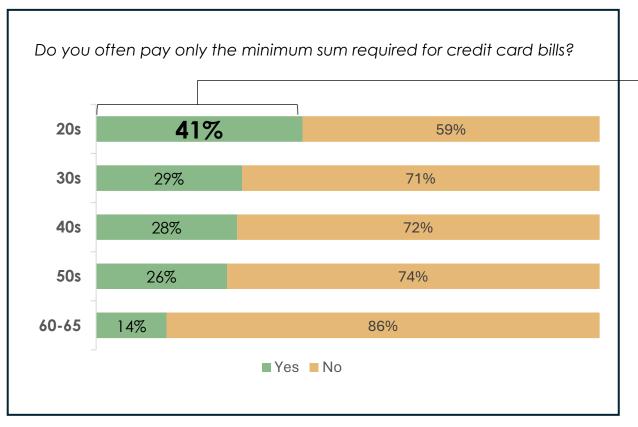
29%

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2024



31%



Base: Credit cardholders

Average % Share of Monthly Expenditure (Top 3 Categories)				
Regular Personal necessities (e.g. utilities, food, meals, public transport, mobile subscription, etc.)	31%			
Personal Hobbies / Personal Wellness / Personal Luxuries/ Vacations	18%			
Miscellaneous Necessities (e.g. dental, medical, repairs etc.)	14%			

Base: Credit cardholders in their 20s that pay only the minimum sum required



Seniors in their 60s are opting for the most basic retirement lifestyle.

However, they are still underestimating the amount needed for retirement.

63%+21%

Those in their 60s are choosing the most basic retirement lifestyle

75% +5%

Of those in their 60s that chose the most basic retirement lifestyle underestimate the amount needed for retirement



We asked Singaporeans what is their preferred retirement lifestyle.

Retirement Lifestyle A

Owns & lives in a HDB property

Commutes via public mass transport

Medical consultation/ treatment at polyclinics and government hospitals

No domestic helper

Regional holidays 2 times a year e.g., Thailand, Hong Kong

Retirement Lifestyle B

Owns & lives in a HDB property

Commutes via taxi or owns a midrange car

Medical consultation/ treatment at General Practitioner and government hospitals

Employs part-time domestic helper

Regional holidays 3 times a year e.g., Thailand, Hong Kong, Korea

Retirement Lifestyle C

Owns and lives in private property

Owns a high-end car

Medical consultation / treatment at General Practitioners and private hospitals

Employs a full-time domestic helper

International holidays 2 times a year e.g., Europe, America

Enjoys lifestyle & wellness experiences

\$2,725 >

Per person basis In today's value \$3,430

Per person basis In today's value \$6,150 C

Per person basis In today's value



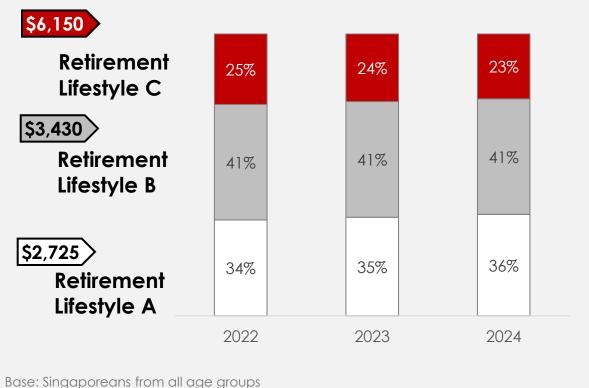
Retirement

40

Scores

2024





An increasing number of seniors in their 60s are choosing the most basic retirement lifestyle

63% +21% Retirement Lifestyle A

13% -6% Retirement Lifestyle C

Seniors in their 60s that chose Retirement Lifestyle A still underestimate the amount they need for retirement

% of those in 60s that chose Lifestyle A and underestimate the amount needed for retirement	75%	+5%
How much did they underestimate the amount by (%)	22%	+7%

Base: Singaporeans aged between 60-65

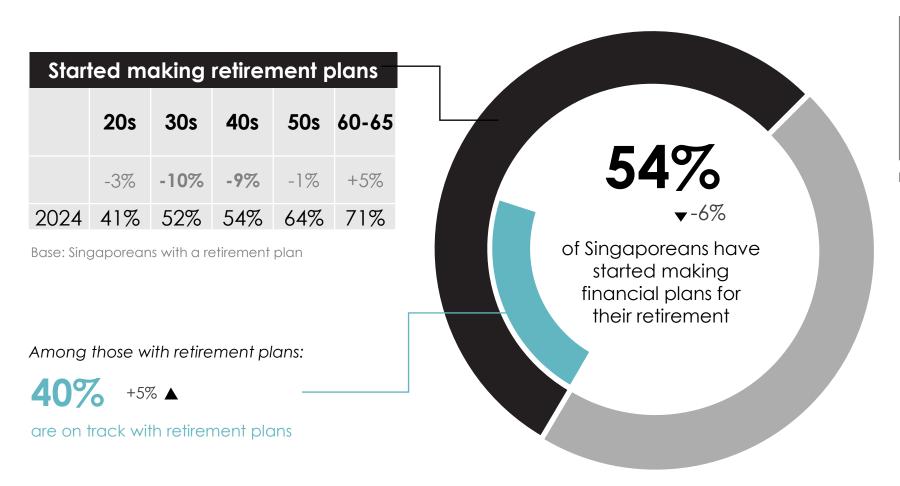


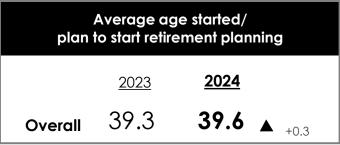
Fewer Singaporeans have started making financial plans for their retirement. They started or plan to start retirement planning at a later age.

 Scores

 39
 40

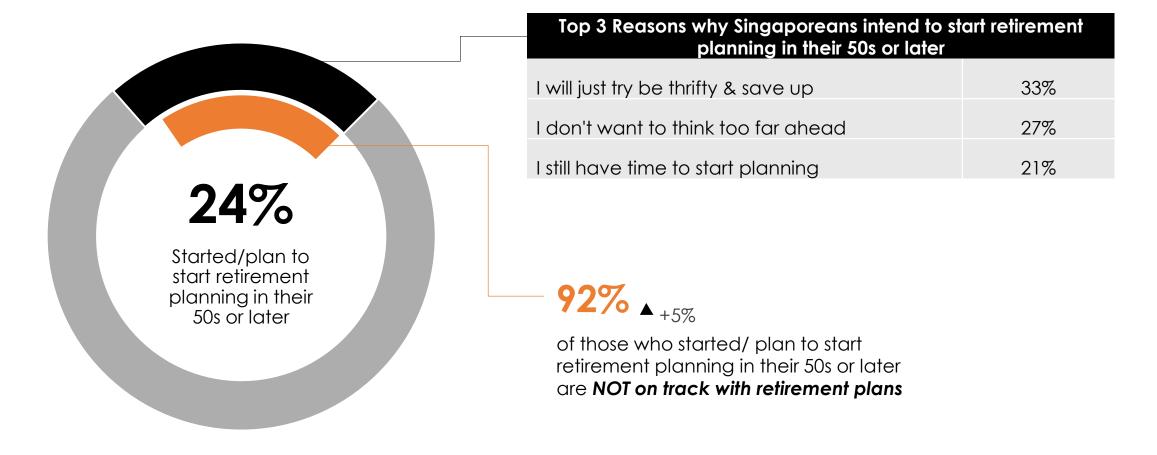
 2024
 2023





Base: Singaporeans with and without a retirement plan







Singaporeans that are on track with their retirement plans tend to contribute to their retirement funds consistently, estimate monthly expenses more accurately and have passive income.

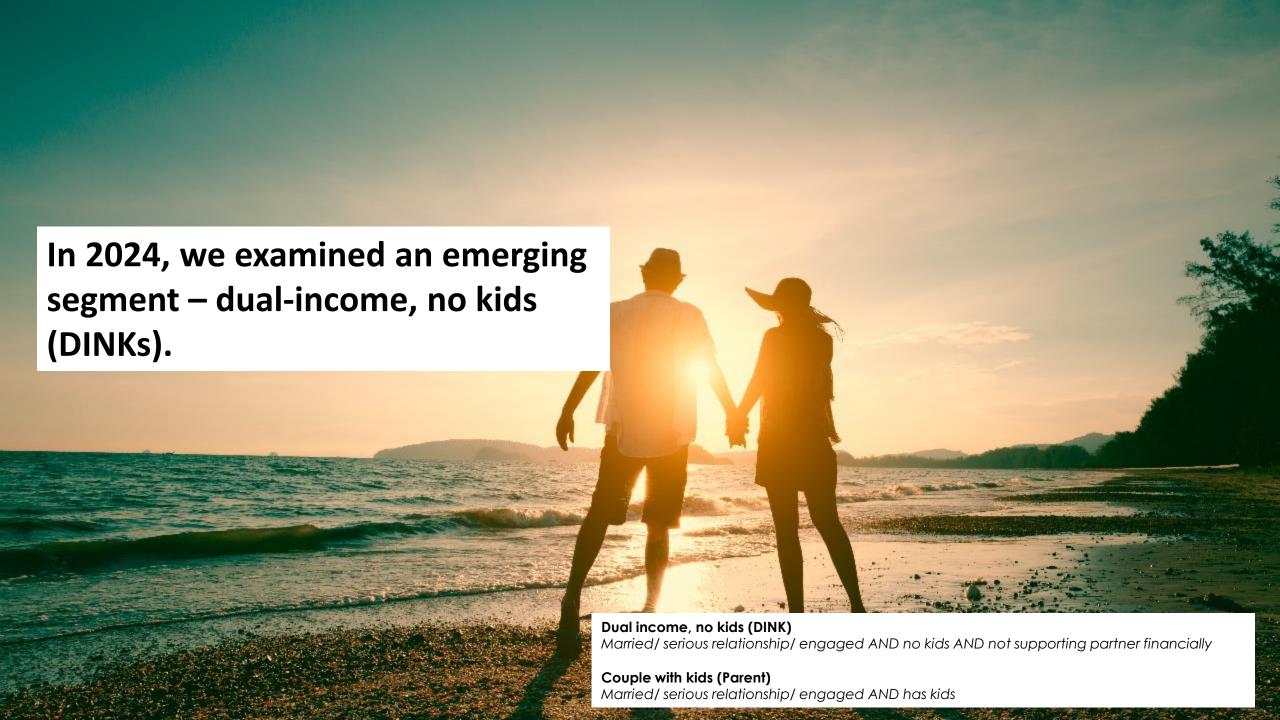
Among those with retirement plans:

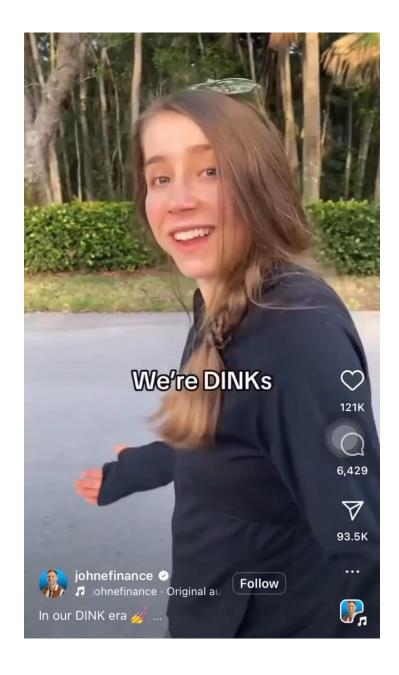
40% +5%

are on track with retirement plans

	(1) Contribute more regularly to retirement funds	(2) Estimate monthly expenses more accurately			(3) Passive income		
On track with retirement plans	90%	\$2350	\$3400	\$5450	70%	23%	
versus	Regularly contribute to retirement funds	\$2,725 Lifestyle A	\$3,430 Lifestyle B	\$6,150 Lifestyle C	Proportion that have a source of passive income	Proportion of their monthly expenses that can be covered by passive income	
Not on track with retirement plans	65%	\$1680	\$2500	\$2880	47%	14%	



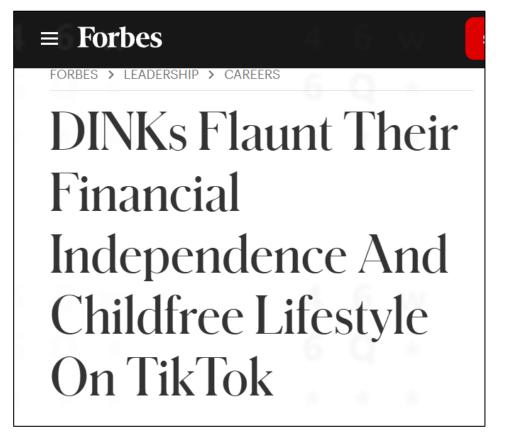






DINKs are perceived to have more spending power than parents.









However, DINKs fall behind on 8 out of the 24 indicators – including all 5 financial virtues.

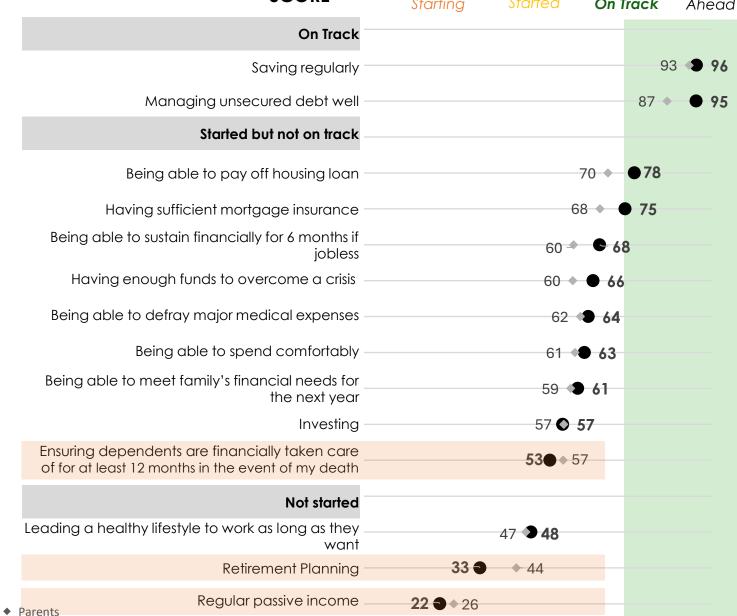
Financial Wellness Index Scores

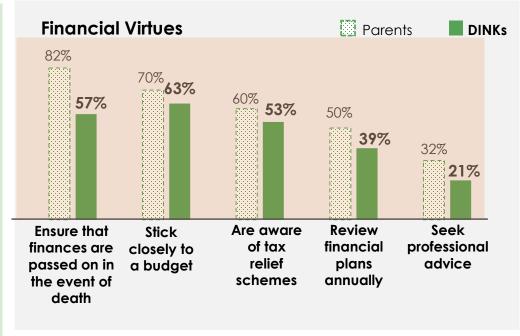
63

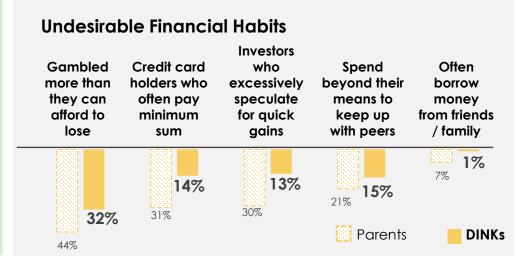
62 Parents

DINKs





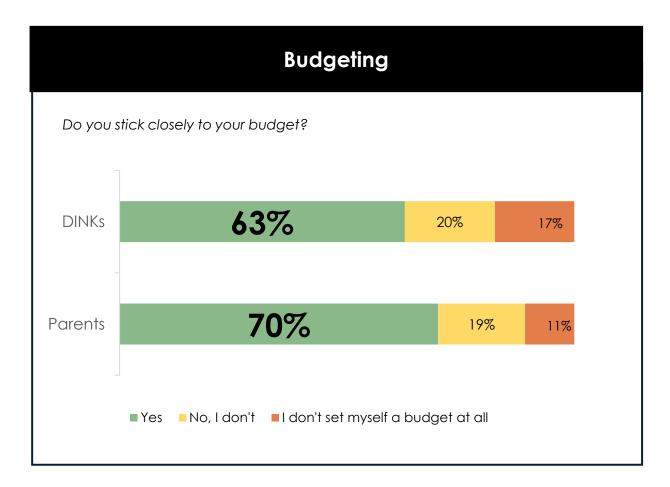


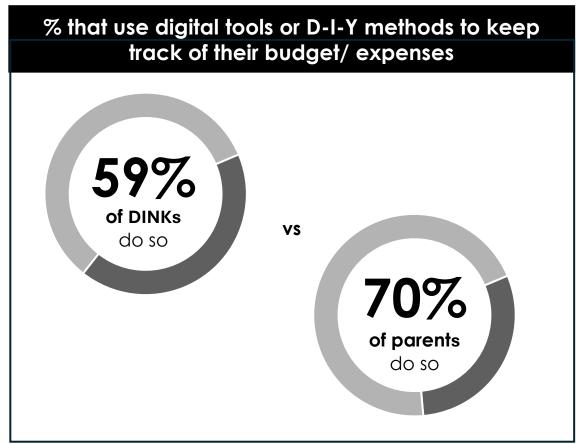


63% 70%

DINKs Parents

DINKs are less likely than parents to set a budget or stick closely to it.





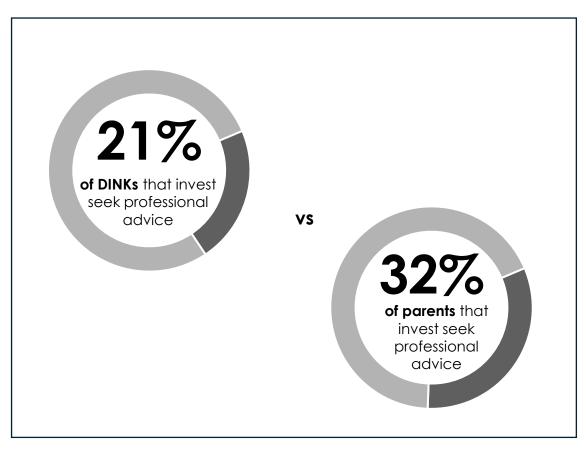


Seek professional advice **Financial Virtue**

21% 32%

DINKs Parents





Base: Singapore Investors



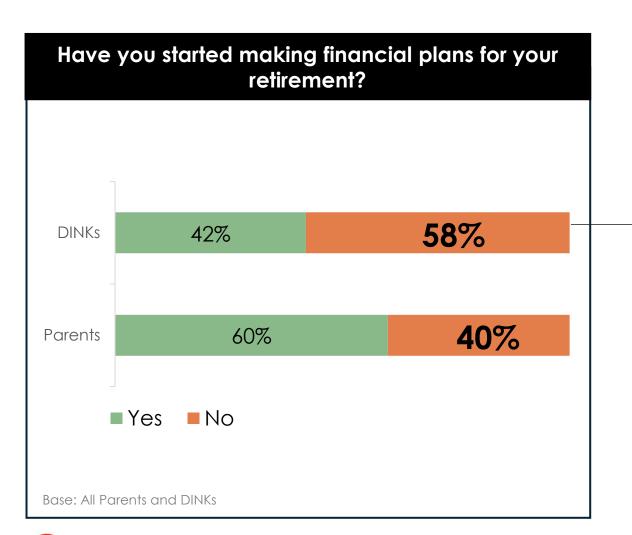
Retirement

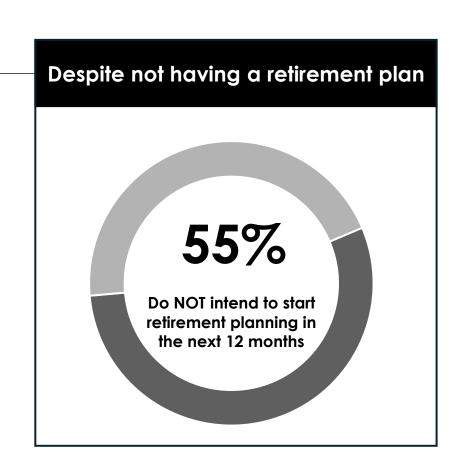
Scores

33

DINKs Parents

44







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Retirement

Scores

33

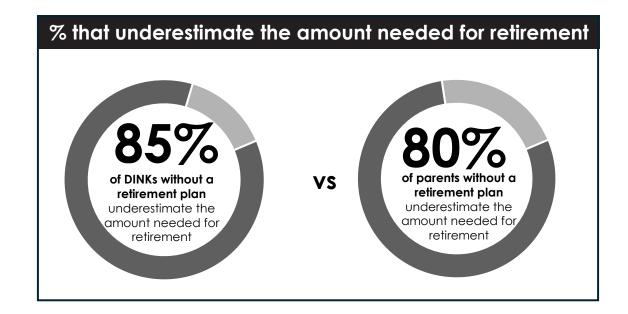
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DINKs Parents

Among those without a retirement plan, DINKs were more likely than parents to choose the most expensive retirement lifestyle and desire to retire by 55.

Which lifestyle best reflects the type of lifestyle you would like to have for yourself after retirement?							
\$6,150 Retirement Lifestyle C	25%		21%				
\$3,430 Retirement Lifestyle B \$2,725	41%		40%				
Retirement Lifestyle A	34%		39%				
	DINKs		Parents				

	DINKs	Parents
% that want to retire by 55	34%	22%





Fewer DINKs have an aging care plan compared to parents and they are less likely to have made arrangements for their finances to be managed after they pass on.

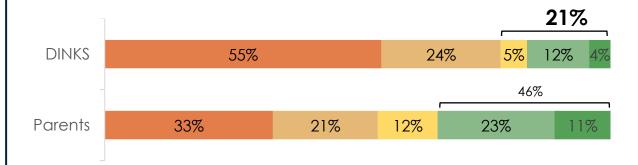
Ensure that finances are passed on in the event of death

Financial Virtue

57% 82%

DINKs Parents

Have you made any aging care plans* for your golden years (e.g. after retirement)?



- ■No, I haven't thought about it or made any specific plans.
- I have started thinking about it, but I haven't made any concrete plans yet.
- Yes, I have an aging care plan but I'm not on track to meeting this plan financially
- ■Yes, I have an aging care plan and I'm financially on track to meet it
- ■Yes, I have an aging care plan and I have enough financial funds to implement this plan

What have you done to make sure your finances are taken care of after you pass on?

	DINKS	Parents
Made a CPF nomination	42%	51%
Setting up bank accounts with trusted persons/loved ones	17%	27%
Appointed a Lasting Power of Attorney	15%	23%
Made a will	15%	33%
Signed Advance Care Plan	2%	10%
Signed Advance Medical Directive	4%	9%
Have at least one of the above	57 %	82%



^{*} Nursing Home Care Options, Community Care Apartments, Assisted Living Facilities, Employing a domestic care giver, Co-living with family members/close friends etc.

Financial Wellness Index Scores

63

DINKs Parents

62

Debt management

More DINKs pay off their housing loan instalments and unsecured loans on time

	DINKs	Parents
% paying monthly housing loan instalments on time*	94%	72%
% that have unsecured loans	10%	28%

Among those with unsecured loans

% paying unsecured loans on time	95%	88%

Managing crisis

More DINKs have accumulated emergency funds

	DINKs	Parents
% that accumulated at least 6 months of salary to overcome a crisis	58%	50%



How can Singaporeans prepare for their financial future?

01

Maintaining Good Habits

- Continue practicing the good habits of saving and managing debt.
- Stay updated on financial trends by attending seminars regularly or following credible social media content.
- Start retirement plans early by consulting a trusted wealth advisor or using online financial tools like OCBC Life Goals.

02

Suggestions for Parents

- Maximise government grants as such the Baby Bonus and the Child Development Account (CDA) which can be
 used for healthcare, childcare, and educational expenses.
- Take advantage of OCBC MyOwn Account and its financial literacy website (https://go.OCBC.com/finlit) to teach your kids about money management right from young.
- Discuss your estate planning early, such as writing a Will and making a CPF nomination, to facilitate asset distribution. This will ensure that your children and spouse are well provided for.

03

Suggestions for "DINKs" (Dual Income, No Kids)

- Accelerate debt repayment for long-term gain. With dual income, you can consider the debt avalanche method (paying the highest-interest debt first, e.g. credit card debt) to maximise savings on interest.
- Contribute regularly to your SRS account to gain tax relief and invest for the long term.
- To supplement your aging care plan, consider upgrading your CareShield Life and MediShield Life plans to future-proof your healthcare needs.
- Establish a Lasting Power of Attorney (LPA) to appoint trusted individuals to make decisions on your behalf if you become incapacitated.

