

FAQs for Viewing Business Loan Information

1. What loan types are eligible for viewing business loan information on OCBC Velocity?

The following loans are currently eligible for viewing on OCBC Velocity:

- Business Term Loan
- Business Venture Loan / Green Venture Debt
- Commercial Property Loan
- Revolving Term Loan
- Secured Term Loan
- Business First Loan
- Green Development Capital Loan
- Working Capital Loan
- Temporary Bridging Loan
- Bridging Loan
- Micro Loan
- Merger & Acquisition Loan / Green Merger & Acquisition Loan
- Equipment & Machinery Financing / Green Equipment & Machinery Financing
- Insurance Financing

2. Who can view business loan* information on OCBC Velocity?

All authorised users on OCBC Velocity within your entity can view your business loan* information.

3. What business loan* information will I be able to view on OCBC Velocity?

You will be able to view business loan information such as your payment due amount, outstanding balance, interest rate, and maturity date. You can also access the full transaction history for each loan.

In addition, revolving term loan customers can submit drawdown requests via the Secured Mailbox.

4. Do I have to pay to view my business loan* information on OCBC Velocity?

This feature is available free of charge on OCBC Velocity for all eligible loan accounts, except for customers on the Flex Service Package, for whom this feature is not available.

5. How do I apply to view my business loan* information on OCBC Velocity?

No application is required. All eligible loan accounts can automatically view the information on OCBC Velocity after the loan is disbursed, except for customers on the Flex Service Package customers.

6. How do I access my business loan* information on OCBC Velocity?

You can view your business loan information by navigating to Accounts > Overview > Portfolio Summary > Loans/Financing tab.

****Applicable only for eligible loan types – see FAQ 1.***