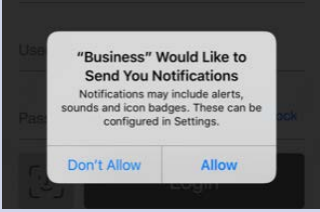
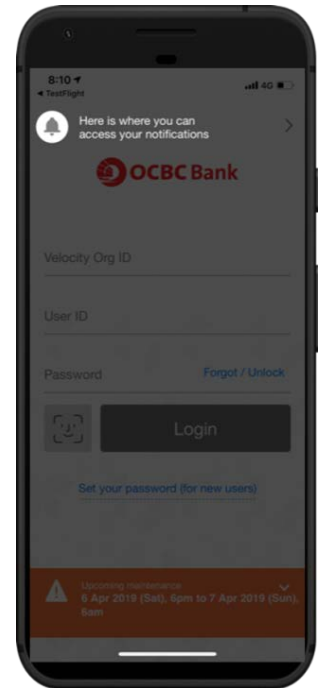


Please allow notifications and the required permissions in order to activate OneToken. Simply follow these steps after installing the OCBC Business Mobile Banking app.

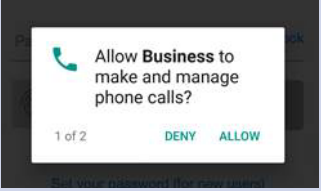
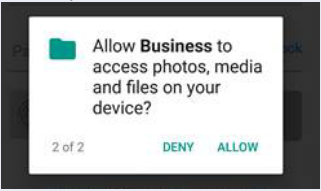
1. Download app and allow:

For IOS devices:

Pre-requisite	Reason of allowing permission(s)
<p>1. Send notifications</p> 	<p>OCBC OneToken allows you to seamlessly log in and transact.</p> <p>For a smoother experience, please allow push notifications on OCBC Business Mobile Banking app to use OneToken.</p>



For Android devices:

Pre-requisite	Reason of allowing permission(s)
<p>1. Make and manage phone calls</p> 	<p>This is required for activation of OCBC OneToken, to identify the device's IMEI/serial number and secure the application by getting a unique ID.</p> <p>While there will not be actual calls made to you, we require this permission to safeguard your interest against unauthorized transactions.</p>
<p>2. Access photos, media, and files</p> 	<p>File storage access is required to install OCBC OneToken.</p> <p>Please be rest assured that we will not access your personal files.</p>

Alternatively, turn on notifications and permissions for OneToken activation by simply following these steps.

1. Notifications

For IOS devices:

- Step 1: Access Settings > Select Notifications
- Step 2: Select OCBC Business Mobile Banking app (“Business”)
> Turn on Notifications

For Android devices:

- Step 1: Access Settings > Select Apps & Notifications
- Step 2: Select Notifications > Select App Notifications
- Step 3: Select OCBC Business Mobile Banking app (“Business”)
> Turn on Notifications

2. Permissions (applicable to Android devices only)

- Step 1: Access Settings > Select Apps & Notifications > App Info
- Step 2: Select OCBC Business Mobile Banking app (“Business”)
- Step 3: Select App Permissions
> Turn on permissions for Phone and Storage

