



FRANKPRENEURSHIP 2023

Explore available roles

Contents

<u>Global Consumer Financial Services</u> -----	<u>Page 3</u>
<u>Group Legal and Compliance</u> -----	<u>Page 6</u>
<u>Group Operations & Technology</u> -----	<u>Page 7</u>
<u>Group Technology Architecture</u> -----	<u>Page 8</u>
<u>Global Treasury</u> -----	<u>Page 9</u>
<u>Global Wholesale Banking</u> -----	<u>Page 10</u>
<u>OCBC Securities</u> -----	<u>Page 11</u>

Global Consumer Financial Services

Global Consumer Financial Services (GCFS) serves almost 3 million customers across Singapore, Malaysia, Indonesia, Hong Kong and China. We cater to different life-stages and needs - Ranging from Mighty Savers for children and young families, FRANK by OCBC for the youths and young working adults, to OCBC Premier Banking and OCBC Premier Private Client for affluent individuals. The business has pioneered many customer centric banking products and services such as FRANK by OCBC, full-service Sunday Banking and an award winning Online Banking platform.

Opportunities available in these departments

Wealth Management – Digital Wealth

- Assist with the planning and execution of digital sales squad campaigns and closely tracking their progress to ensure timeliness.
- Assist in developing strategies to grow our Digital Wealth business.
- Perform post campaign analysis and work with marketing team to continuously improve on the effectiveness of our campaigns.
- Support business management activities which include strategic business analysis & planning and project management.
- Support Digital Wealth Strategy team with analysis, presentations, and other collaterals for key meetings.

Wealth Management – Wealth Advisory

- Dive deep into the complexities of capital markets to further your understanding in equities, fixed income, currencies, and other asset classes.
- Work with the team to identify market opportunities and learn how to be a content creator, presenting investment ideas in an informative and engaging way.
- Be an ambassador for OCBC Life Goals, our goal-based advisory framework to help customers achieve their financial goals.
- Input wealth and investment contents, including rich content into the digital platform.
- Monitor market news and assist with updates for both internal and external parties.

Wealth Management – Deposits

- Research into latest deposit innovations around the world.
- Perform tracking of deposit campaigns, including take-up and subscription by customers.
- Identify possible improvements in the deposit tracking process and mechanisms, including possible ways to automate the process.
- Assist to review and enhance the deposit reporting dashboard, with a view to tracking funds inflow/outflow and wealth management cross-sell numbers.
- Assist with other deposits process improvement, ad-hoc projects/assignments.



Global Consumer Financial Services

Wealth Management – Treasury

- Perform competitors benchmarking on Treasury products.
- Perform tracking of treasury campaigns, including take-up and subscription by customers.
- Identify possible improvements in the treasury tracking process and mechanisms, including possible ways to automate the process.
- Assist to in preparation of treasury product pitch and product/process approval related presentation.
- Assist with other treasury process improvement, ad-hoc projects/assignments.

Wealth Management – Investments

- Perform competitors benchmarking on Unit Trust products.
- Perform tracking of Unit Trust campaigns, including take-up and subscription by customers.
- Involvement in Unit Trust fund review process, Top Fund Ideas selection, product pitches and product launches.
- Assigned to relook at Unit Trust intranet - revamping and streamlining outdated information to improve usability and engagement for front line.
- Assist with other process improvement, ad-hoc projects/assignments.

CFS Finance – Business Performance & Analysis

- Build interactive and sustainable performance dashboards for different parts of the Consumer business and customer segments.
- Conduct business performance analysis as well as identify opportunities and risks for businesses.
- Perform benchmarking of business performance vs market and peers.

CFS Finance – Sales Performance & Sales Incentives

- Streamline the existing Sales Performance Process.
- Build interactive and sustainable Productivity dashboards for different parts of the Consumer business and customer segments.
- Enhance & develop the Sales Performance & Sales Incentives Data Mart.



Global Consumer Financial Services

Risk & Prevention – Risk Analytics, Intelligence & Surveillance

- Build the team's surveillance dashboard to identify anomalies and to innovate and build models with stronger detection capabilities.
- Perform root cause analysis of infractions noted in the assessment, and work with the stakeholders on remedial actions to improve the quality of processes in the market conduct, operations, and areas of Anti-Money Laundering.
- Prepare management reports to regulators and management on the results of the assessment, and actions taken.
- Identify improvement in the processes (e.g. automation of process, greater clarity on the policies and procedures and training).

Risk & Prevention – Risk Governance & Conduct

- Interpret financial advisory regulations and provide guidance to the business.
- Conduct deep dive into issues to understand the root cause and introduce solutions to address them.



Group Legal and Compliance

Group Legal & Compliance supports OCBC Group in all legal and regulatory compliance matters. The division helps ensure that the various businesses adopt a comprehensive framework, policies and procedures to comply with relevant laws, rules and regulations issued by Monetary Authority of Singapore and other local regulators.

Opportunities available in these departments

Group Financial Crime Compliance

- Assist with the development of policies and procedures to properly manage and mitigate risks relating to sanctions compliance.
- Monitor sanctions and geopolitical developments and performing impact analysis and drafting of broadcasts to the Group.
- Analyse multiple sources of data to draw insights and intelligence to monitor and detect sanctions evasion activities, and assist in preparing reports and analysis for senior management reporting.
- Work on new technology, including data analytics and machine learning to better support the surveillance processes.
- Analyse Bank-wide sanctions-related statistics.
- Assist with assessing, adding, and updating of names on the sanctions internal watch list.
- Participate in sanctions-related projects and initiatives.



Group Operations & Technology

Group Operations & Technology is an integral part of OCBC. Group Operations and Technology (GO&T) is recognised for our thought leadership, innovative culture, people development and service excellence.

Group O&T runs the Bank's regional processing centres and technology operations; drives a dynamic quality and innovation culture for continuous process improvement and service excellence.

In Group O&T, we empower you to build new products and solutions for our internal and external customers driven by our core values. You can be part of the team that supports the growth expansion strategies within OCBC Group. There will also be plenty of opportunities for you to grow personally and professionally.

If you have strong leadership skills, an innovative mindset and love exploring new ideas to leave your mark in the bank, we would like to maximize your potential and develop you to be part of this dynamic team.

Opportunities available in these departments

Treasury Operations

- Responsible for the maintenance of static setups in the systems and liaising with internal and external stakeholders on queries and requests.
- Perform expense management functions and resolve disputes/ discrepancies.
- Analyse trends on expenses and raise queries if abnormalities arise.
- Drive process improvement and system automation.
- Drive new ways of working and behaviour across organisation to deliver faster, better, cost-efficient customer (internal and external service).

Project Office

- Build digital capabilities for retail and corporate businesses with a business project team.
- Exposure to full cycle of project phase, which includes scoping of project, gathering requirements, design, coding & implementation, user acceptance testing and documentation.
- Assist with other digital & innovation projects targeted to 'change the way we work'.



Group Technology Architecture [under COO]

The Group Technology Architecture team drives the experimentation and adoption of emerging technologies and fintech solutions to uplift technology architecture and support the Group's digital transformation agenda.

You should have passion for innovation and emerging technologies along with a strong foundation in the core principles of technology.

Opportunities available in these departments

Group Technology Architecture

You will be part of the Fintech & Ecosystem team that proactively anticipate business needs & problem statements, identify, and co-create relevant fintech and ecosystem solutions to accelerate the digital transformation agenda.



Global Treasury

We aim to be the centre of excellence for Asian financial products. Our market dominance is demonstrated by numerous accolades for product innovation and customer recognition. A can-do attitude and high performance culture has consistently ranked us as one of the best in the region. Our functions include Treasury Advisory, Institutional Sales, Asset Liability Management, Trading, Product Development, and Business Management Unit.

Opportunities available in these departments

Business Management Unit – Business Process Transformation, System Analyst

- Participate in the development of end-user development solutions to facilitate auto-pricing of Foreign Exchange and Equity Derivative products to multiple channels.

Business Management Unit – Business Process Transformation, Testing Analyst

- Develop User Acceptance Testing (UAT) test case scenarios for new products testing.
- Participate in UAT to ensure the requirements are built as expected.
- Raise issues identified during UAT and work with IT to resolve them.

Business Management Unit – Divisional Office

- Plan Global Treasury Business Management Unit (BMU) initiatives and drive Project delivery.
- Revamp meeting material and introduce trackers.

Business Management Unit – Front Office Risk Management

- Assist in market risk limit allocation exercise, build/enhance Risk Dashboard for Global Treasury and BMU management.



Global Wholesale Banking

At Global Wholesale Banking, we serve and support institutional and business customers ranging from large corporates and the public sector to small and medium enterprises.

We provide a full range of financing solutions including long-term project financing, short-term credit, working capital and trade financing, as well as customised and structured equity-linked financing. We continuously drive innovation and deliver comprehensive and award-winning products and solutions that span across cash management and custodian services, capital market solutions, corporate finance services and advisory banking, and treasury products. All with a simple aim to help businesses Do Well and Do Good in this borderless modern economy.

Opportunities available in these departments

Global Commercial Banking – Emerging Business Programme Management

- Assist Product Managers to launch new initiatives, e.g. new product launch, process improvement etc.
- Conduct desktop research on topics assigned by Product Managers.
- Assist the Product Managers in the execution of campaigns.
- Assist in reporting and data analysis.
- Participate in user acceptance test for system enhancement.
- Assist in other assignments as required.

Global Corporate Banking – Digital & Transformation Office

- Design data driven solutions by collaborating with business stakeholders and analytics team to enable Global Corporate Banking to identify risks and capture new business opportunities.
- Independently create and design data analytics prototypes and Proof-of-Concepts (POCs) to get buy-in from end-users, and collaborate with platform Product Owners to implement successful POCs on our digital platforms.
- Identify and collect measurements of success of each digital product to prepare and deliver usage/metrics reports to senior/business stakeholders with the use of slide presentations, product demonstrations, email newsletters or white papers.
- Assist the team with tasks set out by team members, such as research, rigorous testing of new product launches and working closely with various teams to learn more about OCBC Global Corporate Banking.

Global Transaction Banking – Product Development

- Understand different types of corporate customers, processes and documents involved in opening their corporate accounts with the bank, under the Agile framework.
- Design frictionless user journeys to deliver the product features on the above systems.
- Analyse data and customer insights/feedback to augment the design of user journeys.



OCBC Securities

OCBC Securities is a wholly owned subsidiary of OCBC Bank that provides full brokerage services for securities, derivatives and leveraged foreign exchange trading in global markets around the world. Having a comprehensive range of products and wide network of connections means you will get maximum exposure to the exciting world of trading.

Opportunities available in these departments

Global Markets & Connectivity

- To acquire knowledge and provide day-to-day support relating to the global equities business and related trading systems.
- Identify areas to improve and streamline departmental work processes.
- Participate in User Acceptance Testing and implementation of trading system related projects.
- Assist the team to extract and prepare timely response to information requested by Regulators, Exchanges, and auditors.
- Participate in generating new ideas and plan for foreign markets seminars and promotions to increase foreign markets trading turnover.
- Organise system training sessions for users to be familiarised with the trading platforms.
- Compute foreign business statistics for management reporting.

Project Management and Post Trade

- Work with the project management and post trade team in enhancing and managing the Equities Trading back-office system.
- Understanding the equities trade life cycle from order placement to settlement and payment.
- Involved in running a digital enhancement project from end-to-end (inception to testing to launch and post-launch activities).
- Perform data analysis to support project and initiatives.

