

## 1 Your details

Name ▶ *As per NRIC / Passport*

NRIC / Passport number

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## 2 What services do you require? ▶ *Please select your options*

Security	Access
<input type="checkbox"/> <b>Replace your hardware token</b> Account number ..... <i>\$20 replacement fee will be paid from this account for lost or damaged token.</i>  Mailing address ▶ <i>We will not update your account mailing address with this form.</i> ..... .....	<input type="checkbox"/> <b>Link / unlink accounts from your online banking</b> ▶ Account number ..... <input type="checkbox"/> Link ..... <input type="checkbox"/> Unlink  ▶ Account number ..... <input type="checkbox"/> Link ..... <input type="checkbox"/> Unlink  ▶ Account number ..... <input type="checkbox"/> Link ..... <input type="checkbox"/> Unlink
<input type="checkbox"/> <b>Re-issue your online banking PIN</b> Your new online banking PIN will be mailed to your residential address.	<input type="checkbox"/> <b>Terminate your online banking access</b>
<input type="checkbox"/> <b>Unlock your hardware token / SMS OTP</b>	
<input type="checkbox"/> <b>Add / remove option to send one-time password to your mobile via SMS. My mobile number is</b> +( ) .....	
<input type="checkbox"/> <b>Update your mobile number to</b> +( ) .....	

## 3 Authorised signature

You confirm that you have read, understood and agree to be bound by the Terms and Conditions Governing Electronic Banking Services including any amendments and additions made to these from time to time. You agree that all payments will be made from your accounts with OCBC.

You agree that the Bank may verify your signatures against their records before acting on your instructions.

Signature

Date ▶ DD / MM / YY  
 | | / | | / | |


## 4 What to do next

<p><b>Send by mail</b></p> <p>Send this completed form to OCBC Bank, Account Services, Bras Basah Post Office, Locked Bag Service No. 8, S911886</p> <p><i>If you are using thumbprint instead of signature, please visit any OCBC branch for verification.</i></p>	<p><b>OR</b></p>	<p><b>Visit branch</b></p> <p>Bring this completed form and your NRIC / passport to any OCBC branch.</p>
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**Your request will be processed in 5 working days. Please call 1800 363 3333 for further enquiries.**

For bank's use			Hardware token acknowledgement	Customer signature
Processed by	Verified by	Date	I acknowledge that I have received the hardware token.	
			Serial no:	

Please glue within this area. Do not staple or use tape.

Fold here 

Postage will be  
paid by addressee.  
For posting in  
Singapore only.

**BUSINESS REPLY SERVICE  
PERMIT NO. 08661**



**Oversea-Chinese Banking Corporation Ltd**

Account Services  
Bras Basah Post Office  
Locked Bag Service No. 8  
Singapore 911886

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