

## 1 Your details

Name ▶ *As per NRIC / Passport*

NRIC / Passport number

Mailing address ▶ *We will not update your account mailing address with this form. Please use the Change of Address form to update.*



## 2 Your token ▶ *Select if applicable*

### We will issue you this token.

This hardware token is issued as a security feature to your online banking.

It generates unique codes that you require to login to your account online or when you perform certain transactions.

I already have an OCBC Securities token.



### Additional convenience

If you do not wish to carry your hardware token around, you can perform limited activities with an OTP (one-time password) via SMS. You can:



- Check account balance
- Transfer money **up to** a limit set by you
- Pay any of your credit card bills

Any other transactions require the hardware token.

Your selection:

Both hardware token and SMS option (for additional convenience)

Hardware token only

Mobile number ▶ *We will send OTP to this mobile number.*

+ ( )

## 3 Unlink these accounts ▶ *Optional*

You can access all your existing accounts via your online banking. If you do not wish to access any of your accounts, please indicate below.

Account number

Account number

## 4 Authorised signature

You confirm that you have read, understood and agree to be bound by the Terms and Conditions Governing Electronic Banking Services including any amendments and additions made to these from time to time. You agree that all payments will be made from your accounts with OCBC.

You agree that the Bank may verify your signatures against their records before acting on your instructions.

Signature

Date ▶ DD / MM / YY

/ /

## 5 What to do next



Send by mail

Send this completed form to OCBC Bank, Account Services, Bras Basah Post Office, Locked Bag Service No. 8, S911886

*If you are using thumbprint instead of signature, please visit any OCBC branch for verification.*

OR



Visit branch

Bring this completed form and your NRIC / passport to any OCBC branch.

Once processed, your hardware token & login details will be mailed to you in 5 working days (for Singapore address). Please call 1800 363 3333 for further enquiries.

For bank's use

| Processed by | Verified by | Date |
|--------------|-------------|------|
|              |             |      |

| Hardware token acknowledgement                         | Customer signature |
|--|--------------------|
| I acknowledge that I have received the hardware token. |                    |
| Serial no:   |                    |

Please glue within this area. Do not staple or use tape.

Fold here 

Postage will be  
paid by addressee.  
For posting in  
Singapore only.

**BUSINESS REPLY SERVICE  
PERMIT NO. 08661**



**Oversea-Chinese Banking Corporation Ltd**

Account Services  
Bras Basah Post Office  
Locked Bag Service No. 8  
Singapore 911886

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