



## **Discontinuance of physical cheque retrieval service with effect from 1 October 2015**

Effective 1 October 2015, we will no longer offer the service for physical cheque retrieval. All physical cheques that are cleared through the local clearing system must be kept by the Bank.

However, if you need to retrieve a copy of the cheque image, please make your request through our branches.

For enquiries, please approach any of our branch staff or call:

- 1800 363 3333 for personal customers
- 1800 773 6437 for premier customers
- (65) 6538 1111 for business customers