Velocity@ocbc

Guide for Windows users with Internet Explorer and Firefox



Check the Java version

 Launch a browser and go to <u>http://www.java.com/en/download/installed.jsp?detect=jre</u>



2. Some Firefox users may encounter the following message.

Click the red plugin icon in the address bar and a message window will open. At the bottom of the message window, click the **Activate All Plugins** dropdown menu and choose **Always activate plugins for this site**.



3. If you are prompted to run Java, select **Do not show this again for this app** and click on **Run**.

Security Warning	and any others a specific all star		x
Do you wa	ant to run this application ?		
!	An application from the location below permission to run. Location: www.java.com//installed.jsp?d	is requesting detect=jre	
Click Cancel	I to stop this app or Run to allow it to continue.		
Do not she	now this again for this app	Run Cancel	

4. You should see any of the following:

Verifie	ed Java Version
	Congratulations!
\mathbf{v}	You have the recommended Java installed (Version 7 Update 13).
\checkmark	You have the recommended Java installed (Version 7 Update 13).

If you have the recommend Java installed, please proceed to login using:

- a. Internet Explorer, please click here
- b. Firefox, please <u>click here</u>

Verifying Java Version			
A newer version of Java is available			
Please click the download button to get the recommended Java for your computer. Your Java version: Version 6 Update 2			
If you recently completed your Java software installation, you may need to restart your browser (close all browser windows and re-open) before verifying your installation.			
Download Free Java Software			
Version 7 Update 13			
Download Java Now			

If a newer version of Java is available, please <u>click here</u> to install the latest version.

Verify Java Version

We are unable to verify if Java is currently installed and enabled in your browser. See the troubleshooting FAQ.

If the website is unable to verify the Java on your browser, please <u>click here</u> to install the latest version of Java.

1. Launch a browser and go to java.com > Click on Free Java Download



2. Click on See all Java downloads



3. Click on Windows Offline (32-bit) > <u>Save</u>



64-bit Windows operating systems (which may be Windows 7, Vista or XP) comes with a 32-bit Internet Explorer (IE) browser as the standard (default) for viewing web pages. These operating systems also include a 64-bit Internet Explorer browser, however using it is optional and it must be explicitly selected to view web pages. Note that because some web content may not work properly in a 64-bit browser, we recommend using the default 32-bit browser and downloading 32-bit Java.

4. Wait for download to complete

4	🚩 Windows	(1) Which should I ch	oose?	
	Windows Of filesize: 30 MB	fline (32-bit)	Instructions	After installing Java,
	Windows Of filesize: 31.4 Mi	fline (64-bit) B	Instructions	restart your browser and verify Java has been installed correctly.
W br plu	e have detected y owsers interchang ug-in for both brow	rou may be viewing this p eably, you will need to insta sers. » <u>FAQ about 64-bit Ja</u>	age in a 32-bit browser. If yo II both 32-bit and 64-bit Java <u>va for Windows</u>	ou use 32-bit and 64-bit in order to have the Java
4	Mac OS X	1 Mac Download FA	Q	
	Mac OS X (1 filesize: 50.3 M	10.7.3 version and above) B	Instructions	After installing Java, you may need to reload or quit your browser in order to enable Java in your
44% of jre-7u13-windows-	-i586.exe download	led 16 sec remaining		×
			<u>P</u> ause <u>C</u> ancel	<u>V</u> iew downloads

5. Click on **Run** to proceed with the installation.



6. If your browser is not closed, you will receive the following message. Click on **Close Browsers and Continue**



7. Click on **OK** to close your browsers.



8. Please wait while the system is installing Java



9. Click **<u>C</u>lose** to complete the installation.



- 10. To login using
 - a. Internet Explorer, please click here
 - b. Firefox, please <u>click here</u>

Login using Internet Explorer

 Launch Internet Explorer and go to bb.ocbc.com > Click on Login to Velocity@ocbc

+ O http://www.ocbc.com/bu	usiness-banking/accounts-and-serv	ices/velc 🔎 🖥	- 習 C X 🔨 OCBC Business Bar	nking - V ×	-	- □ × ↑ ★ ‡
OCBC BL	usiness Banking		Help & Support	OCBC Singapore	You're in Singapore 👻	
Home	Accounts & Services	Loans	Trade & International		Large Corporates	
Velocity@oct	oc (Business In	terne	t Banking)			E
Business Banking > Velocity@o	cbc (Business Internet Banking)					
Announcements						
Attention: All Velocit Service Maintenance	y@ocbc customers using Mac					
IMPORTANT NOTIC	CE : Database Maintenance o	n 7 February	2013 - Please print/save your	historical data before	maintenance date	
CPF eSubmission se Having Difficulty Acc	ervice will no longer be availal cessing Velocity@ocbc?	ole with effect	t from 1 February 2013			
Internet Explorer 10	- Use in Compatibility Mode					
Firefox 15 & above -	the File upload function in Ve	IOCITY@OCDC	WIII NOT WORK			
				Alama at		
Login to Velocity@ocbc	Don't have access yet? Fin	l out more	Content			
 Manage your cash flow 	with easy access to account	nformation				

- 2. You will be prompted to run Java before entering login credentials
 - a. For Java 7 Update 21 onwards, select I accept the risk and want to run this app and Do not show this again for this app, then click on Run



b. For prior Java version, select **Do not show this again for this app** and click on **Run**.



3. Enter your User Name, Password and Organisation ID



4. Enter the Security Code displayed on your token and click on **Submit**.

A Velocity - Microsoft In	ternet Explorer provided by OCBC Group	
Velocity - Microsoft In OCBC Bank	Security Token Verification. Press the or butten on your Security Token. Input the Security Code Security Token Security Code Souther Security Token Security Code Concel	Voloc/1)/@acloc
Done .	1.1.0.11	👌 😴 Local Intranet

5. For prior Java version, you would be prompted to run Java for the second time, select **Do not show this again for this app** and click on **Run**.

Security Warning	×		
Do you want to run this application ?			
An application from the location below is requesting permission to run. Location: bb.ocbc.com//BaliApplet.htm			
Click Cancel to stop this app or Run to allow it to continue.			
Run Car	icel		

6. For prior Java version, you will be prompted to run Java for the third time, select **Do not show this again for this app** and click on **Run**.

Security Warning	×			
Do you want to run this application ?				
An application from the location below is requesting permission to run. Location: bb.ocbc.com//HashingHelper.htm				
Click Cancel to stop this app or Run to allow it to continue.				
Run Cance				

7. You have now successfully login to Velocity@ocbc

elocity - Windows Internet Explorer	
https://bb.ocbc.com/baliweb/58847/site/defaultskin/en_US/html/static/logon_box.htm	≙ ≅
OCBC Bank Home Cash	Valacity@achc >>Locout
Welcome @ @ Your last logon was on 02-Feb-2013 at 01: <u>Change Password</u>	:00:41
Broadcast Message Summary 5 SERVICE MAINTENANCE (2 FEBRUARY 2013)	
> IMPORTANT NOTICE : DATABASE MAINTENANCE > SYSTEM MAINTENANCE ON 11 NOVEMBER 2012	

1. Launch Firefox and go to bb.ocbc.com > Click on Login to Velocity@ocbc



2. Some Firefox user may encounter the following message.

Click the red plugin icon in the address bar and a message window will open. At the bottom of the message window, click the **Activate All Plugins** dropdown menu and choose **Always activate plugins for this site**.

Firefox 🔨 🌖 OC	BC Business Banking - Velocity ×
(a www.ocb	c.com/business-banking/accounts-and-services/velocity-landing
N 88	Some plugins have been deactivated for your safety.
	Java(TM) Platform SE 6 U Activate Vulnerable Plugin!
	Activate All Plugins 💌
	Always a <u>c</u> tivate plugins for this site
	Never activate plugins for this site
	× Not Now

- 3. You will be prompted to run Java before entering login credentials
 - a. For Java 7 Update 21 onwards, select I accept the risk and want to run this app and Do not show this again for this app, then click on Run

		OCDC GIO	ap I nome I contact os
	urity Warning		
-	Do you want to run this applica	tion ?	e in : Singapore 🔻
Internet Banking	An unsigned application permission to run.	from the location below is rea	questing
Welcome to	Location: https://bb.ocbc.	com/baliweb/58959/site//	√eriSign'
	Running this application may be a se	curity risk	
Security Advis (13 March 201	Select the box below, then click run t	to start the application	
We would like to	I accept the risk and want to run this app.		
Please click <u>here</u>		Run	Cancel
All Velocity@oci token. We under the given time pe	Do not show this again for this app		
Hence, in response to	feedback from you, we have extended the	Learn how to clear your cacho	
grace period for activa	ation of the new token till further notice.	Learn now to clear your cache	
To further enhance the	e security of your online banking, please	To refresh your cache:	

b. For prior Java version, select **Do not show this again for this app** and click on **Run**.



4. Enter your User Name, Password and Organisation ID



5. Enter the Security Code displayed on your token and click on Submit.



6. For prior Java version, you will be prompted to run Java for the second time, select **Do not show this again for this app** and click on **Run**.

Security Warning	×			
Do you want to run this application ?				
An application from the location below is requesting permission to run. Location: bb.ocbc.com//BaliApplet.htm				
Click Cancel to stop this app or Run to allow it to continue.				
Run Do not show this again for this app	Cancel			

7. For prior Java version, you will be prompted to run Java for the third time, select **Do not show this again for this app** and click on **Run**.

Security Warning			×
Do you want to run this application ?			
An application from the location below is requesting permission to run. Location: bb.ocbc.com//HashingHelper.htm			
Click Cancel to stop this app or Run to allow it to continue.			
✓ Do not sho	ow this again for this app	Run	Cancel

8. You have now successfully login to Velocity@ocbc

