

Velocity@ocbc

**Guide for Mac users
to downgrade Firefox**

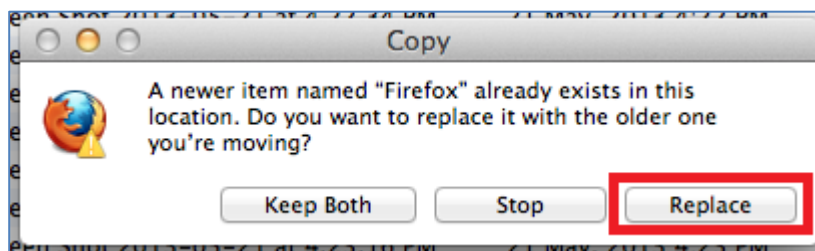


Downgrade Firefox v24 to v20 in Mac OS X

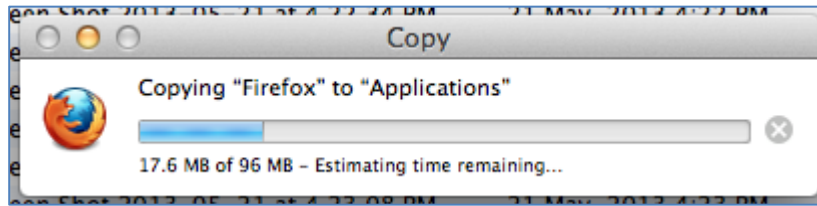
1. Download the following Firefox version using Safari or other browsers:
<http://ftp.mozilla.org/pub/mozilla.org/firefox/releases/20.0.1/mac/en-US/Firefox%2020.0.1.dmg>
2. Launch Firefox installer via Downloads
3. **Drag and drop** the Firefox pop-up screen to the Application folder.



4. Click on **Replace** to proceed.



5. Wait for it to finish copying

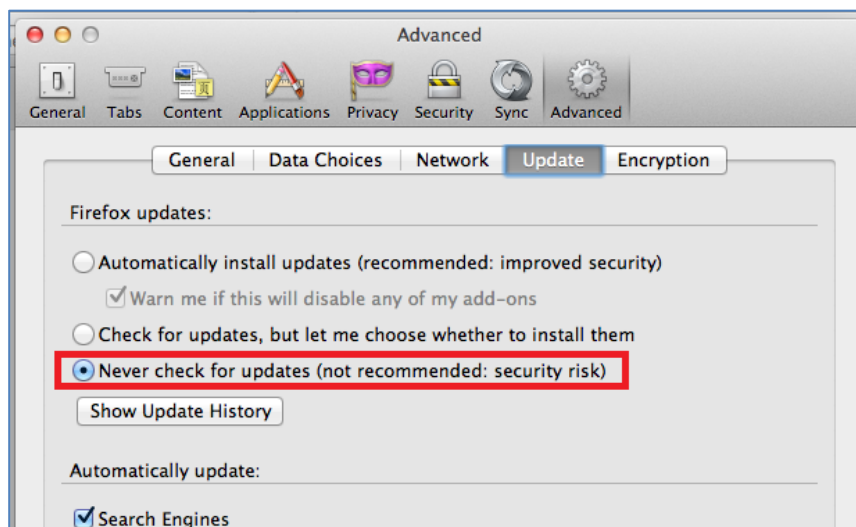


6. Go to Applications folder and launch Firefox. Click on **Open** to proceed.

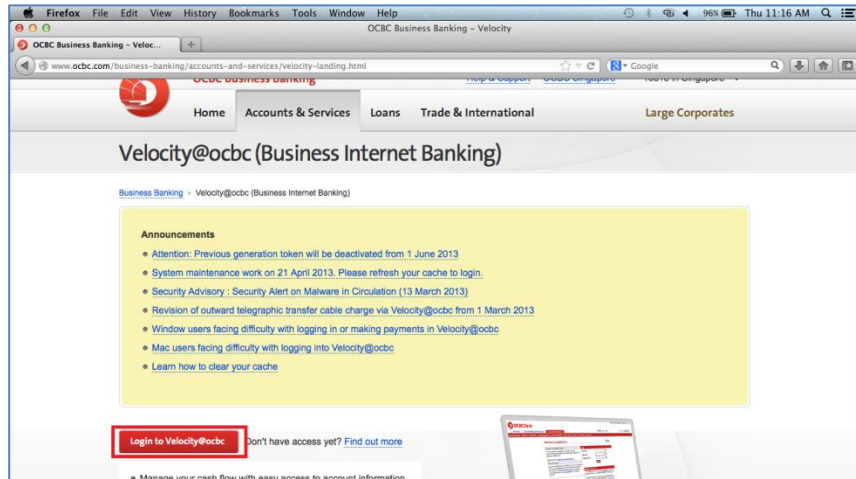


7. Go to **Firefox > Preferences > Advanced > Update**
Choose "Never check for updates"

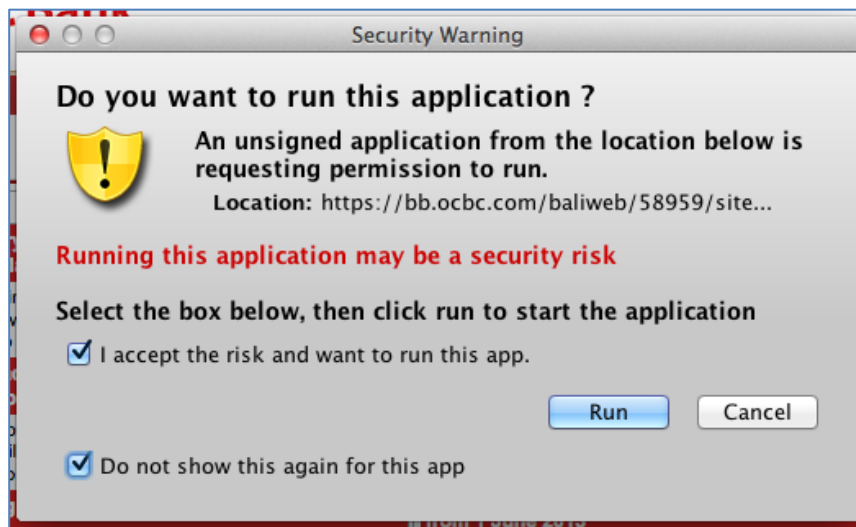
Note: Do not be alarmed by the "not recommended: security risk" option, you can always update your Firefox as and when you want via the Firefox website.



8. Close the Preferences window and proceed to bb.ocbc.com.
Click on button 'Login to Velocity@ocbc'



9. Select **“I accept the risk and want to run this app”** and **“Do not show this again for this app”** then click on **Run**.



10. Enter your **User Name, Password, Organisation ID** and click on **Login**.

Velocity

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OCBC Bank

Language: English | 中文 You are in: Singapore

Internet Banking

Welcome to Login@Velocity VeriSign

Security Advisory : Security Alert on Malware in Circulation (13 March 2013)
We would like to bring to your attention that there have been recent reports of new malware attacks on internet banking websites. Please click [here](#) to find out more.

Window users facing difficulty with logging in or making payments in Velocity@ocbc
If you encounter problems logging into Velocity@ocbc or 'hash-value' message while transacting on Velocity@ocbc, please click [here](#) to learn how to resolve it.

Mac users facing difficulty with logging into Velocity@ocbc
Java released emergency updates over the weekend (2 - 3 Feb 2013) to allow Mac computers to resume support of Java applets. If you are presently facing problems logging into Velocity@ocbc, please update your Java with the latest version.
To know how, please click [here](#).

Login

User Name

Password

Organisation ID

Login

Attention: Previous generation token will be deactivated from 1 June 2013
Effective 1 June 2013, our previous generation token (a black oval-shaped device) cannot be used to login and access Velocity@ocbc.
If you are still using the previous generation token and have not activated your new token (a rectangular device with a number pad), please do so immediately.

11. Enter the Security Code as displayed on your token.

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Security Token Verification

Press the **OTP** button on your Security Token. Input the Security Code as displayed on your Security Token.

Security Code

Submit Cancel



12. You have now successfully login to Velocity@ocbc.

