

## VOYAGE LOUNGE ACCESS TERMS & CONDITIONS

Enjoy unlimited complimentary visits to over 80 VIP Lounges in airports around the world for travellers arriving, departing or transiting. Enjoy recharging stations, food and beverages, Wi-Fi, shower rooms and baggage handling in comfort. Click [here](#) for lounge locations.

### Terms and Conditions:

- The Cardmember will have access to selected airport lounges and receive certain benefits and services pursuant to the terms of the Plaza Premium Lounge Programme. Details of such benefits and services can be found on [www.plaza-network.com](http://www.plaza-network.com).
- The Cardmember will be able to gain access to the Plaza Premium Lounge by presenting the Card. The Plaza Premium Lounge staff will check the validity date of the Card and match the Cardmember's name with boarding pass of the same date.
- The Cardmember will be entitled to unlimited complimentary visits to any Plaza Premium Lounge till 31 December 2020. Usage of the complimentary visits only includes the Cardmember. Accompanying infant (aged 2 below) is free of charge.
- The participation by the Cardmember in the Plaza Premium Lounge Programme may be subject to such fees or charges as may be imposed by OCBC Bank from time to time. In addition, the Cardmember agrees that he/she will be liable to all costs, expenses and fees (including without limitation, all taxes and levies) incurred in connection with the use of the Plaza Premium Lounge Programme.
- The Cardmember agrees that access to the Plaza Premium Lounge is subject to the Plaza Premium Lounge Programme's Condition of Use (the "Condition of Use"), which is available on at <https://www.plaza-network.com>. OCBC Bank has no control over the opening times, facilities, service or personnel of any of the Plaza Premium lounges participating in the Plaza Premium Lounge Programme. The Cardmember agrees that the said lounges are subject to the administrative procedures of the individual lounge operators and such procedures may be altered, changed or modified without prior notification to OCBC Bank.
- All queries, complaints, requests for assistance and the like (collectively, the "Requests") are to be made to OCBC Bank and these will be reviewed on a case-by-case basis.
- OCBC Bank may at any time at its sole and absolute discretion, without notice or assigning any reasons therefore, delete, vary, supplement, amend or modify these terms and conditions at any time.
- OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of any product/service. Notwithstanding, anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the use of any product/service by any person.

### Massage Service:

- Enjoy a 15-minute seated massage in selected lounges and spa outlets. Click [here](#) for lounge locations.

### Terms and Conditions:

- Each Cardmember and a guest will be entitled to a complimentary 15-minute seated massage service at the above specified locations upon presenting the VOYAGE card.
- The 15-minute seated massage service is subject to availability.
- For usage of the service beyond the initial 15 minutes, it will be chargeable at S\$26 per additional blocks of 15 minutes.