



Terms and conditions governing OCBC Cards Hotel Rebate 2018 Promotion (15 August – 31 December 2018) (“OCBC Hotel Rebate Promotion”)

“You” refers to the customer.

“We/ us” refers to OCBC.

About the Promotion & Eligibility

1. The OCBC Hotel Rebate Promotion (the “**Promotion**”) runs from 15 August 2018 Singapore Time (SGT) 00:01 till 31 December 2018 SGT 23:59 (both dates inclusive) or such other date(s) as may be determined by OCBC Bank in its sole and absolute discretion from time to time without prior notice in whatever mode of communication as OCBC Bank deems fit (“**Promotion Period**”).
2. The Promotion is open to Eligible OCBC Cardmembers who have met the conditions set out in Clause 3 and 4 during each qualifying period stated below (“**Qualifying Period**”). First 1,000 qualified customers identified during each Qualifying Period shall be accorded the Gift (as defined below) :
 - 15 August 2018 (00:01) to 31 August 2018 (23:59), Singapore Time, and
 - 1 September 2018 (00:01) to 30 September 2018 (23:59), Singapore Time, and
 - 1 October 2018 (00:01) to 31 October 2018 (23:59), Singapore Time, and
 - 1 November 2018 (00:01) to 30 November 2018 (23:59), Singapore Time, and
 - 1 December 2018 (00:01) to 31 December 2018 (23:59), Singapore Time
3. To participate in the Promotion, you need to register once via the prescribed method and charge a minimum spend (“**Qualifying Spend**”) on any of the travel-related MasterCard/VISA card transactions (as outlined in Clauses 5, 6 and 7) to your OCBC Credit/Debit Cards during the Promotion Period (“**Qualifying Transactions**”).
4. You are eligible to take part in the Promotion (“**Eligible Cardmembers**”) if:
 - a) You are an existing OCBC Credit or Debit Cardmember (Corporate Cards, Business Cards and Private Label Cards and non-Singapore issued Cards are not eligible); and
 - b) Your OCBC Credit/Debit Card account(s) are in good standing with OCBC during the Promotion Period and the subsequent 6 months post Promotion Period; and
 - c) You meet the Qualifying Spend on Qualifying Transactions within the relevant Qualifying Period and settlement in bank’s records posted within 30 days from date of transaction; and
 - d) You have registered in to the Promotion to participate in the Promotion and have received a successful confirmation from the Bank that your registration has been confirmed; and
 - e) You satisfy all the relevant requirements as set out in these terms and conditions.
5. The following card transactions are deemed Qualifying Transactions:
 - Spend a minimum of S\$800 on hotel bookings/ transactions per Qualifying Period.
 - Hotel bookings/transactions made online or/and retail such as Hotels and OTAs as defined by VISA and MasterCard, under Merchant Category Codes: 3501-3999.
 - Qualifying new instalment plans made during the Promotion Period on hotel bookings/ transactions as defined above. The full purchase amount charged to the OCBC Credit/Debit Card with an original charge slip will be considered as a Qualified Transaction.

6. These Card transactions **DO NOT** qualify as Qualifying Transactions:
- any amount charged that is not posted to your Card Account(s) within the Promotion Period
 - any amount charged but subsequently cancelled, voided, refunded or reversed within 6 months after the Promotion Period ends
 - transactions carried out by phone
 - transactions carried out by mail order
 - NETS transactions
 - recurring payment transactions
 - instalment payment plans that were made prior or after the Promotion Period
 - cash advances
 - balance transfers
 - any insurance plans
 - insurance premiums charged to your Card account
 - payment to financial institutions (including banks and securities/brokerage firms)
 - payment of funds to prepaid accounts
 - bill payments and/or funds transfer made using OCBC Online or Mobile Banking
 - Donations and charity made over the internet
 - any fees and charges (including but not limited to annual card fees, CCY conversion fees, interest fees, finance charges and/or late payment charges), miscellaneous charges imposed by OCBC Bank (unless otherwise stated by OCBC Bank)
7. The first 1,000 Eligible Cardmembers (“Qualified Cardmembers”) that meet the minimum Qualifying Spend Amount during the respective Qualifying Period will be awarded with a S\$20 Cash Rebate (“Gift”). Gift is accorded to 1st 1,000 Qualified Cardmembers per Qualifying Period.

Table 1

Qualifying Spend Amount	Gift
S\$800 on hotel bookings	S\$20 Cash Rebate

Participation

8. To participate in this Promotion, during the Promotion Period, Eligible Cardmembers must follow the steps below:
- Step 1: Register your interest via prescribed online channel. Click [here to online form](#)
- Step 2: Spend the minimum qualifying spend amount (as set out in Clause 6 and 7) on your OCBC Card within the Promotion Period
- You will receive an acknowledgment email to your registered email address with the Bank.
9. OCBC will not be responsible for any failure or delay in the transmission of such registration via eform.
10. You will need to register once for the Promotion. The last day you can register your interest is on 31 December 2018 at 2359 hours.

Qualification for Gift (Cash Rebate)

11. Upon meeting the Qualifying Spend and Qualifying Transactions, you need to be the 1st 1000 qualified customers of the Qualifying Period to be awarded the Gift.
12. A Qualified Cardmember of this Promotion can only receive a one (1) time Gift in each Qualifying Period.
13. Accumulation of spend to meet the Qualifying Spend Amount should be consolidated in a single Card Account of the Principle Cardmember. For illustration purpose, should Principle Cardmember has multiple card accounts, card transactions found in different card accounts cannot be combined to meet the Qualifying Spend Amount.

14. Qualifying Transactions performed on a Supplementary Credit Card will be rolled up under and aggregated with the Principal Credit Cardmember. Should a Supplementary Credit Cardmember and the Principal Credit Cardmember both register via the eform to participate and qualify for the Gift, only the Principal Credit Cardmember will be entitled to the Gift.
15. Cash rebate will be credited to the Principle Card Account which fulfilled the Qualifying Spend Amount.
16. You will receive an SMS notification from OCBC within 3 months from the end of each Qualifying Spend Period if you are qualified for the Gift in the respective Qualifying Period.
17. SMS notification will indicate the credited card number ending with the last 4 digits and the date of the crediting, barring any unforeseen technical delays, and provided that the card account is active and in good standing (i.e. not suspended, cancelled or terminated).
18. Notwithstanding anything to the contrary, should you be holding a supplementary card account that is eligible for the cash rebate, the cash rebate amount will be credited into the principal cardmember's credit card account instead.
19. Gift can be used to pay off card balances in the card account and is not refundable or exchangeable for cash or other gifts.

General

20. In the event of any ambiguity, OCBC retains the right to determine whether a particular transaction qualifies as a Qualifying Transaction.
21. In the event a Qualifying Transaction is cancelled or reversed which resulted in total spend falling below the Qualifying Spend Amount during the Promotion Period (as set out in Clause 5 or 6) and 6 months after the Promotion Period, we reserve the right to debit the full value of the Gift (cash rebate) from the card account that it was credited.
22. Gifts awarded under this Promotion are not transferable to any other card account of the Cardmember or to any other person, and are not exchangeable for cash, credit or other benefits. We have the right to replace the Gift with an item of similar value.
23. We are not responsible for any failure or delay in the transmission or posting of such transactions by any party including but not limited to acquiring banks, merchant establishments, or any telecommunication provider.
24. We shall not be responsible for the quality of the gifts. We will not be responsible or held liable for any damage to or fault in any gift, or for any loss, injury or harm any person suffers in connection with using the gift.
25. We will not be responsible or liable for any loss or damage whatsoever arising directly or indirectly howsoever in connection with or as a result of the redemption process.
26. We have the right to end this Promotion or change any terms and conditions at any time without giving you notice. This includes changing the rules relating to who is eligible for the Promotion and the dates of the Promotion.
27. If there is any difference between these terms and conditions and any brochure, marketing or promotional material relating to this Promotion, these terms and conditions will prevail.
28. You allow us to reveal information about you or your account to any person (including the people involved in organising, promoting and carrying out the Promotion) as we see fit.
29. Our decision on all matters relating to the Promotion will be final and binding on all participants, including without limitation, any decision on the eligibility of any person or cancellation or suspension of the Promotion. Subject to and without prejudice to the generality of the foregoing, OCBC Bank's record of the entries, shall be final, binding and conclusive for all purposes and in any legal proceedings. No correspondence or appeal will be entertained.

30. The laws of Singapore apply to these terms and conditions, and any disputes between you and us will be dealt with in the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions does not have the right under the Contracts (Right of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.