Investor Reference

FIVE-YEAR SHARE PRICE AND TURNOVER

<table>
<thead>
<tr>
<th>Monthly Turnover (million shares)</th>
<th>Share Price ($S)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>May-end</td>
</tr>
<tr>
<td></td>
<td>2007</td>
</tr>
<tr>
<td>Monthly Turnover (million shares)</td>
<td>500</td>
</tr>
<tr>
<td>Share Price ($)</td>
<td></td>
</tr>
<tr>
<td>Highest</td>
<td>9.70</td>
</tr>
<tr>
<td>Lowest</td>
<td>7.50</td>
</tr>
<tr>
<td>Average</td>
<td>8.84</td>
</tr>
<tr>
<td>Last Done</td>
<td>8.29</td>
</tr>
</tbody>
</table>

Per ordinary share

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic earnings (cents)</td>
<td>65.9</td>
<td>54.6</td>
<td>59.4</td>
<td>66.1</td>
<td>65.8</td>
</tr>
<tr>
<td>Basic core earnings (cents)</td>
<td>59.7</td>
<td>46.1</td>
<td>59.4</td>
<td>66.1</td>
<td>64.8</td>
</tr>
<tr>
<td>Net interim and final dividend (cents)</td>
<td>28.0</td>
<td>28.0</td>
<td>28.0</td>
<td>30.0</td>
<td>30.0</td>
</tr>
<tr>
<td>Net asset value (NAV) ($S)</td>
<td>4.79</td>
<td>4.51</td>
<td>5.29</td>
<td>5.66</td>
<td>6.02</td>
</tr>
</tbody>
</table>

Ratios

<table>
<thead>
<tr>
<th></th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price-earnings ratio</td>
<td>13.4</td>
<td>13.6</td>
<td>11.4</td>
<td>13.5</td>
<td>13.7</td>
</tr>
<tr>
<td>Price-earnings ratio - based on core earnings</td>
<td>14.8</td>
<td>16.1</td>
<td>11.4</td>
<td>13.5</td>
<td>13.9</td>
</tr>
<tr>
<td>Net dividend yield (%)</td>
<td>3.17</td>
<td>3.78</td>
<td>4.13</td>
<td>3.36</td>
<td>3.33</td>
</tr>
<tr>
<td>Dividend cover (number of times)</td>
<td>2.35</td>
<td>1.95</td>
<td>2.09</td>
<td>2.18</td>
<td>2.17</td>
</tr>
<tr>
<td>Price/NAV (number of times)</td>
<td>1.85</td>
<td>1.64</td>
<td>1.28</td>
<td>1.58</td>
<td>1.50</td>
</tr>
</tbody>
</table>

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(1) Core earnings exclude gains from divestments of non-core assets and tax refunds.
(2) Dividends are stated net of tax, where relevant. With effect from 2007 final dividend, the Group’s dividends are on a one-tier tax exempt basis.
(3) Price ratios and dividend yield are based on average share prices.
## FIVE-YEAR ORDINARY SHARE CAPITAL HISTORY

<table>
<thead>
<tr>
<th>Year</th>
<th>Particulars</th>
<th>Issued ('000)</th>
<th>Held in Treasury ('000)</th>
<th>In circulation ('000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>Shares issued to non-executive directors</td>
<td>53</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Share buyback</td>
<td></td>
<td>(4,986)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Issue of shares pursuant to Share Option Schemes</td>
<td>14,951</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Issue of shares pursuant to Employee Share Purchase Plan</td>
<td>1,412</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Year end balance</td>
<td>3,126,513</td>
<td>(40,292)</td>
<td>3,086,221</td>
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<tr>
<td>2008</td>
<td>Shares issued to non-executive directors</td>
<td>53</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Issue of shares pursuant to Share Option Schemes</td>
<td>4,997</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Issue of shares pursuant to Employee Share Purchase Plan</td>
<td>5,457</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Issue of shares pursuant to Deferred Share Plan</td>
<td>4,091</td>
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<tr>
<td></td>
<td>Year end balance</td>
<td>3,126,566</td>
<td>(25,747)</td>
<td>3,100,819</td>
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<tr>
<td>2009</td>
<td>Shares issued to non-executive directors</td>
<td>43</td>
<td></td>
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<tr>
<td></td>
<td>Shares issued in lieu of dividend</td>
<td>118,512</td>
<td></td>
<td></td>
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<td></td>
<td>Issue of shares pursuant to Share Option Schemes</td>
<td>6,044</td>
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<tr>
<td></td>
<td>Issue of shares pursuant to Employee Share Purchase Plan</td>
<td>23</td>
<td></td>
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<tr>
<td></td>
<td>Issue of shares pursuant to Deferred Share Plan</td>
<td>4,898</td>
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<td></td>
<td>Year end balance</td>
<td>3,245,121</td>
<td>(14,782)</td>
<td>3,230,339</td>
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<tr>
<td>2010</td>
<td>Shares issued to non-executive directors</td>
<td>60</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Shares issued in lieu of dividend</td>
<td>95,865</td>
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<tr>
<td></td>
<td>Share buyback</td>
<td></td>
<td>(4,439)</td>
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<td></td>
<td>Issue of shares pursuant to Share Option Schemes</td>
<td>8,969</td>
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<td></td>
<td>Issue of shares pursuant to Employee Share Purchase Plan</td>
<td>3,512</td>
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<tr>
<td></td>
<td>Issue of shares pursuant to Deferred Share Plan</td>
<td>3,470</td>
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<td>Year end balance</td>
<td>3,341,046</td>
<td>(3,270)</td>
<td>3,337,776</td>
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<td>2011</td>
<td>Shares issued to non-executive directors</td>
<td>48</td>
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<tr>
<td></td>
<td>Shares issued in lieu of dividend</td>
<td>99,950</td>
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<tr>
<td></td>
<td>Share buyback</td>
<td></td>
<td>(10,078)</td>
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<td></td>
<td>Issue of shares pursuant to Share Option Schemes</td>
<td>2,723</td>
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<td></td>
<td>Issue of shares pursuant to Employee Share Purchase Plan</td>
<td>4,071</td>
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<td>Issue of shares pursuant to Deferred Share Plan</td>
<td>2,587</td>
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<td></td>
<td>Year end balance</td>
<td>3,441,044</td>
<td>(3,967)</td>
<td>3,437,077</td>
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