

Financial Calendar

Announcement of annual results for 2003	11 February 2004
Annual General Meeting	15 April 2004
Announcement of first quarter results for 2004	April 2004
Payment of 2003 final dividend on ordinary stock (subject to approval of shareholders at AGM)	12 May 2004
Payment of semi-annual dividend on preference shares (subject to approval of the Board)	21 June 2004
Announcement of second quarter results for 2004	August 2004
Payment of 2004 interim dividend (subject to approval of the Board)	September 2004
Announcement of third quarter results for 2004	November 2004
Payment of semi-annual dividend on preference shares (subject to approval of the Board)	20 December 2004