

# Terms and Conditions Governing the SG60 National Day Campaign

V01082025

The SG60 National Day Campaign (the "**Promotion**") commences from 1 August 2025 and ends on 12 September 2025 (or any such date(s) as may be determined and notified by OCBC Bank in its sole discretion) ("**Promotion Period**").

Terms and Conditions Governing the SG60 National Day Campaign are to be read in conjunction with the Terms and Conditions governing the 360 Account found on OCBC website > Personal Banking > Account > 360 Account and refer to Terms and conditions governing the 360 Account; Terms and Conditions Governing OCBC MyOwn Account; Terms and Conditions governing OCBC Child Development Accounts (Baby Bonus); as well as the Terms And Conditions Governing OCBC Rewards Card Programme; Terms and Conditions governing OCBC Debit and Credit Cards found on OCBC website > Personal Banking > Cards.

## 1. Eligibility

- 1.1. The Promotion is open to individuals:
  - a) who meet the requirements in any category listed in clause 2.1; or
  - b) whose child opens a new OCBC MyOwn Account or Child Development Account and have accepted these terms and conditions on behalf of their child; or
  - c) who is a "New OCBC Cardmember" as defined under clause 2.1 (the "Eligible Customer").

An Eligible Customer who meets the conditions set out in these terms and conditions shall be entitled to receive a "Stitch Charm" defined in Clause 2.1 below.

### 2. Promotion Mechanics

2.1. An Eligible Customer shall be eligible to receive the following "Stitch Charm" upon satisfaction of the criteria set out in clauses 1 and 2.

Category		Action		Stitch Charm
a)	i) "New Eligible i) Opens a new 360 Account or any account deeme		Opens a new 360 Account or any account deemed eligible	1 x Stitch Charm
Account"			by OCBC Bank in its sole and absolute discretion ("Eligible	
			Account") during the Promotion Period.	While stocks last.
		ii)	Did not close their existing Eligible Account (opened before	
			the Promotion Period) and re-open a new Eligible Account.	
		iii)	Is not held by an employee of OCBC Bank.	
		iv)	The New Eligible Account must be active and in good	
			standing with OCBC Bank until the Fulfilment Date.	
		v)	Stitch Charm design will be allocated based on the account	
			opening date.	
b) "New Eligible		i)	The parent opens an OCBC MyOwn Account, OCBC Child	1 x Stitch Charm
Child			Development Account or any account deemed eligible by	
Account"			OCBC Bank in its sole and absolute discretion on their child's	While stocks last.
			behalf with OCBC Bank ("Eligible Child Account").	
		ii)	Did not close their existing Eligible Child Accounts (opened	
			before the Promotion Period) and re-open a new Child	
			Account.	
		iii)	The New Eligible Child Account must be active and in good	
			standing with OCBC Bank until the Fulfilment Date.	



		iv)	Stitch Charm design will be allocated based on the account	
		<b>'</b>	opening date.	
c)	"Eligible	i)	Holds a 360 Account or any account deemed eligible by OCBC	1 x Stitch Charm
,	Deposits	,	in its sole and absolute discretion ("Eligible Deposit	
	Customer"		Account").	While stocks last.
	-	ii)	Submitted the online registration form within the Promotion	Trime second lase.
		",	Period with his/her Eligible Deposit Account number and	
			selected the Campaign Qualifying Period.	
		iii)	Deposits a minimum of S\$6,000 in Fresh Funds into an Eligible	
		'''',	Deposit Account during the selected Campaign Qualifying	
			Period as indicated in the online registration form.	
		ivA	The amount of Fresh Funds deposit must also result in a	
		iv)	•	
			corresponding increase of at least \$\$6,000 when compared	
			against the total balances of all other OCBC current and/or	
		1	savings accounts as of the last day of the week, prior to	
			Campaign Qualifying Period selected.	
	v) "Fresh Funds" refers to funds in the form of non-OCBC			
			cheques/ cashier's orders/ demand drafts, funds that are not	
		1	transferred from any existing OCBC accounts, and funds that	
			are not withdrawn and re-deposited with OCBC during the	
			Promotion Period for purposes of qualifying for the	
			Promotion.	
		vi)	Fresh Funds will be earmarked for a period of 60 days from	
			the last date of the selected Campaign Qualifying Period as	
			depicted in Clause 2.3.	
		vii)	Stitch Charm design will be allocated based on Campaign	
		Qualifying Period selected on the online registration		
			and the week that Fresh Funds was deposited.	
		viii)	For avoidance of doubt, if a customer selects a Campaign	
	Qualifying Period and did not deposit the required Fresh			
			Funds, he/she will be deemed as ineligible for the promotion.	
			If you have submitted more than one online registration form	
			during each Campaign Qualifying Period, OCBC will only use	
		and recognise the first submission submitted to determine		
			the eligibility of the Stitch Charm.	
d)	"New OCBC	i)	Only applicable to OCBC Rewards Card.	1 x Stitch Charm
	Cardmember"	ii)	Must be at least 21 years old.	
		iii)	Be a New OCBC Cardmember.	While stocks last.
		iv)	A "New OCBC Cardmember" refers to any person who	
		1	currently does not hold an existing OCBC Credit Card and has	
		1	not held an OCBC Credit Card within the last twelve (12)	
		1	months prior to the commencement of the Promotion.	
		v)	Applicants who had cancelled existing OCBC Credit Card	
		1	facilities within the last twelve (12) months prior to the	
			commencement of the Promotion and re-applied for such	
			facilities under the Promotion are not eligible to participate	
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			in the Promotion.	
		vi)	in the Promotion.  For the avoidance of doubt, existing supplementary OCBC	

	Card as a principal cardholder are eligible to participate in the	
	Promotion.	
vii)	Successfully applies for a new OCBC Credit Card during the	
	Promotion Period.	
viii)	Makes a S\$60 Qualifying Spend on the new OCBC credit card	
	within 30 days of the approval date.	
ix)	Stitch Charm design will be based on the card application	
	date.	
x)	The OCBC Cardmember's Credit Card account must be active	
	and in good standing with OCBC Bank from the start of the	
	Promotion Period until the point of fulfilment.	
xi)	"OCBC Credit Card": Any credit card issued by OCBC Bank in	
	Singapore (whether or not it also bears the name and/or	
	mark of any other person), excluding OCBC corporate credit	
	cards. "OCBC Cardmember" shall be construed accordingly as	
	the persons in whose name the OCBC Credit Card is issued.	
xii)	Each Eligible Cardmember is only entitled to receive a	
	maximum of one Stitch Charm under this Promotion. For the	
	avoidance of doubt, if an Eligible Cardmember applies for two	
	new OCBC Credit Cards within the Promotion Period, he will	
	only receive a maximum of one Stitch Charm.	

2.2. An Eligible Customer shall also be eligible to redeem for the following "Redemption Item" upon satisfaction of the criteria set out below:

Category	Action				Redemption Item	
OCBC Redemption	i)	Customers may redeem for a Stitch Charm using their OCBC			1x Stitch Charm	
		Reward Points (OCBC\$, 90°N Miles and/or Voyage Miles)				
		during the Promotion Period.			While stocks last.	
		Currency Points required				
		OCBC\$ 5,000				
		90°N Miles	90°N Miles 1,327			
		Voyage Miles	1,238			
	ii)	Retrieve your Stitch Charm redemption voucher via OCBC				
		app > Rewards Home > Your				
	iii)	To collect your Stitch Charm,				
		redemption voucher at Short-Q during the following				
		collection periods:				
		Charm Collection Period				
		Bubble Tea, Ice Gem 2 September 2025 - 30				
		Biscuit, Pineapple November 2025				
		Coconut, Durian, Orchid 2 October 2025 - 30				
			November 20	)25		
	iv)	You can only collect the Stitch Charm specified in your				
		voucher.				



v)	Strictly no refunds, replacements, or exchanges upon	
	redemption or collection.	
vi)	Stitch Charm measures: 10cm in width, 15cm from ear to	
	ear, 10cm in height (without keychain), and 7cm in keychain	
	length, with a weight of 50 grams.	
vii)	Actual Stitch Charm may vary slightly from the image shown.	
viii)	Stitch Charm not collected by 30 November 2025 will be	
	deemed forfeited.	
ix)	Accordingly, even if this voucher incorporates the "STACK"	
	mark, logo and/or other marks and logos of OCBC, OCBC is	
	not responsible for any issue that arises in connection with	
	the collection and/or use of this voucher.	
x)	Neither OCBC nor Short-Q shall be held responsible for any	
	issues that may arise during the redemption, collection or	
	use of this voucher.	
xi)	Neither OCBC nor Short-Q shall be liable for any loss or	
	damage suffered in connection with the redemption,	
	collection or use of this voucher.	

### 2.3. Please refer to the table below which illustrates the relevant timelines for this Promotion:

Campaign Period (Week)	Campaign Qualifying Period	Stitch Charm / Redemption Item* (1 Design to be launched weekly – While stocks last)	Earmark Period for Deposits Customers
		,	
1	1 Aug 2025 – 7 Aug	Bubble Tea Charm	7 Aug 2025 – 5 Oct 2025
	2025		
2	8 Aug 2025 – 14 Aug	Iced Gem Biscuit Charm	14 Aug 2025 – 12 Oct 2025
	2025		
3	15 Aug 2025 – 21	Pineapple Charm	21 Aug 2025 – 19 Oct 2025
	Aug 2025		
4	22 Aug 2025 – 28	Coconut Charm	28 Aug 2025 – 26 Oct 2025
	Aug 2025		
5	29 Aug 2025 – 4 Sep	Durian Charm	4 Sep 2025 – 2 Nov 2025
	2025		
6	5 Sep 2025 – 12 Sep	Orchid Charm	12 Sep 2025 – 10 Nov 2025
	2025		

<sup>\*</sup>For clarity, the Stitch Charm measures approximately 10 cm in size. Actual Sitch Charm may vary slightly from the image shown in our collaterals such as the OCBC website.

## The following examples are for illustration:

Example 1: If an Eligible customer opens an Eligible Account during Week 1 of the Campaign Period, the Eligible Customer will be awarded with 1 (one) Bubble Tea Charm.

Example 2: If an Eligible Customer opens an Eligible Child Account during Week 1 of the Campaign Period, registered via the online registration form and deposits S\$6,000 in Fresh Funds into the Eligible Deposit Account in Week 3 of the Campaign Period, the Eligible Customer will be awarded with 1 (one) Bubble Tea Charm and 1 (one) Pineapple Charm.

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Example 3: If an Eligible Customer opens an Eligible Child Account during Week 5 of the Campaign Period, registered via the online registration form and deposits S\$12,000 in Fresh Funds into the Eligible Deposit Account in Week 2 of the Campaign Period, the Eligible Customer will be awarded with 1 (one) Durian Charm and 1 (one) Iced Gem Biscuit Charm.

Example 4: If the Eligible Customer who signs up for an OCBC Rewards Card (and is a New OCBC Cardmember) on 10 August 2025, and makes a Qualifying Spend of \$60 by 31 August 2025. The Eligible Customer will be awarded with 1 (one) Iced Gem Biscuit Charm.

Example 5: If the Eligible Customer who signs up for an OCBC Rewards Card (and is a New OCBC Cardmember) on 10 August 2025, and makes a Qualifying Spend of S\$500 by 31st August 2025. The Eligible Customer will be awarded with 1 (one) Iced Gem Biscuit Cham.

Example 6: If the Eligible Customer who signs up for an OCBC Rewards Card (and is a New OCBC Cardmember) on 10 August 2025, and makes a Qualifying Spend of S\$60 by 31st August 2025. Additionally, the Eligible Customer also opens MyOwn Account in Week 2 of the Campaign period, the Eligible Customer will be awarded with 2 (two) Iced Gem Biscuit Charm.

- 2.4. If you are eligible to receive the Stitch Charm for the Promotion Period, you will be notified through an email and/or SMS ("Redemption Notice") sent to your email address or mobile number on record with the Bank latest by 30 November 2025.
- 2.5. Stitch Charm(s) must be redeemed at Short Q (176 Orchard Road, #01-57 The Centrepoint, Singapore 238843) latest by 31 December 2025 ("Redemption Period"). Stitch Charm(s) which are not redeemed by the end of the Redemption Period will be deemed to be forfeited.
- 2.6. The eligibility of any customer to receive any Stitch Charm(s) shall be determined at the absolute discretion of OCBC Bank.
- 2.7. The Stitch Charm(s) are awarded on a first-come-first serve basis, whilst stocks last and subject to availability. We reserve the right to substitute your Stitch Charm(s) with another variation.
- 2.8. The Stitch Charm(s) is strictly not refundable and cannot be replaced if lost, damaged, expired or forfeited and strictly not exchangeable for cash.
- 2.9. If any customer is subsequently discovered to be not entitled or ineligible to participate in the Promotion or to receive the Stitch Charm, OCBC Bank reserves the right to (i) forfeit or withdraw the Stitch Charm at any time or (ii) (where the Stitch Charm has been redeemed) reclaim the Stitch Charm or request the relevant customer to repay to or compensate OCBC Bank the value of the Stitch Charm at any time, and OCBC Bank shall have the right to debit the value of the Stitch Charm plus any goods and services tax or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Stitch Charm be forfeited or withdrawn or if any Stitch Charm is reclaimed by OCBC Bank or a Customer is asked to repay to or compensate OCBC Bank the value of the Stitch Charm for whatsoever reasons.
- 2.10. The Stitch Charm(s), whether wholly or in part, is non-refundable, non-transferable, non-exchangeable and not redeemable for cash. The sale, transfer, resale, donation or exchange of the Stitch Charm(s) is strictly prohibited. OCBC Bank reserves the right to substitute or replace any Stitch Charm(s) or part thereof with an item of similar value at its sole discretion without notice to any person.

### 3. General

- 3.1. This Promotion shall not apply in conjunction with any other privileges or promotions unless otherwise stated.
- 3.2. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any

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service provided, and/or any loss, injury, damage, or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.

- 3.3. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including, without limitation, the eligibility of any customer and the dates of the Promotion. The decision of OCBC Bank on all matters relating to this Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank.
- 3.4. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 3.5. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
- 3.6. These terms and conditions shall be governed by laws of Singapore and the participants irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Right of Third Parties) Act 2001 to enforce any of these terms and conditions.
- 3.7. By participating in this Promotion, the customer hereby agrees and consents to the collection, use and disclosure of their personal data by OCBC Bank and its related corporations (collectively, "OCBC Group") for the purposes of managing and administering this Promotion, and such other related purposes, in accordance with OCBC's Data Protection Policy (which can be accessed via the OCBC website > Personal Banking > Policies).
- 3.8. The Walt Disney Company (Southeast Asia) Pte. Ltd. and its parent, affiliated and subsidiary companies and their officers, directors, employees and agents are not responsible for the administration or execution of the Promotion and/or delivery of the Prizes, and exclude responsibility and all liabilities arising from the Promotion and/or the Prizes.