



Let's talk about the most comprehensive protection for all of your cards



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BUSINESS REPLY SERVICE
PERMIT NO. 07753



Card Protection Plan Limited
SINGAPORE POST CENTRE
POST OFFICE P.O. BOX 329
SINGAPORE 914009

With Card Protection Plan, underwritten by ACE Insurance Limited, you can enjoy worldwide protection for your cards in case your wallet is lost or stolen. A simple call to CPP 24-hour lost/stolen cards hotline and all your cards (credit card, debit card and ATM card) will be cancelled to prevent any misuse.

- One call to cancel ALL cards, accessible around the clock, 365 days a year
- Fraud protection for lost/stolen cards coverage up to S\$500,000 (after loss reporting)
- Reimbursement for replacement costs of NRIC, EZ-link, driving licence, passport, CashCard and other valuable documents
- Coverage for personal belongings and cash
- Emergency travel assistance including advances for cash, hotel bill payments and travel ticket replacement

To enroll, simply complete the application form and send it to CPP by **fax to 6415 5198** or **by mail** using the postage paid mailer included with the form.

Some key benefits of Card Protection Plan

Card Protection Plan Benefits	Coverage
Lost/stolen card fraud protection (before loss reporting)	S\$3,000 (S\$300/card & maximum 10 cards)
Lost/stolen card fraud protection (after loss reporting)	S\$500,000
Communication and replacement costs of valuable documents, financial and non-financial cards e.g. NRIC, driving licence, passport etc.	S\$700
Replacement cash	S\$100
Reimbursement of stored-value cards e.g. EZ-link and CashCard	S\$30
Handbag and wallet reimbursement	S\$200
Emergency travel cash advance [#]	S\$1,500 per policyholder
Emergency hotel bill payment advance [#]	S\$4,000 per policyholder
Emergency travel ticket replacement advance [#]	S\$10,000 per policyholder

All advances have a 28-day interest free repayment period and must be repaid in full to Card Protection Plan Limited. Card Protection Plan ("the Product") is underwritten by ACE Insurance Limited ("ACE"). Card Protection Plan Limited ("CPP") is acting as policy administrator and insurance/claims handling agent for ACE for the Product. The Product is distributed by Overseas-Chinese Banking Corporation ("OCBC") as agent of ACE and OCBC shall not be responsible for the Product provided. The above is provided for general information only and is not a contract of insurance. Full details of the terms, conditions and exclusions of this insurance are provided in the policy upon request. For more information, please contact Card Protection Plan Limited at 100 Robinson Road, 10th Floor, Card Protection Plan Limited, Singapore Post Centre Post Office, P.O. Box 329 Singapore 914009. Terms and conditions of the Product apply. The full terms and conditions of the Product will be available upon request.

Card Protection Plan Application

IMPORTANT NOTE: PURSUANT TO SECTION 25(5) OF THE INSURANCE ACT (CAP. 142), YOU ARE TO DISCLOSE IN THIS FORM, FULLY AND FAITHFULLY, ALL THE FACTS THAT YOU KNOW OR OUGHT TO KNOW, OTHERWISE YOU MAY RECEIVE NOTHING FROM THIS POLICY.

☐ Individual – S\$52.43 One Year Policy

☐ Household – S\$93.63 One Year Policy (for a max of up to 5 persons)

Prices include 7% GST

Household: For main policyholder and up to 4 persons within the same registered home address.

Full Name (please underline Surname):
(Dr/Mr/Mrs/Miss/Mdm)

NRIC No.: _____ Date of Birth¹ (DD/MM/YY): _____

Contact No.:

(Mobile)

(Office)

(Home)

Address:

Email:

OCBC Credit Card No.:

☐ VISA☐ MasterCard

Cardholder Name:

Expiry Date:

month_____ year_____

Declaration and Authorization

I hereby instruct CPP² to debit the annual premium³ payable to ACE Insurance Limited for Card Protection Plan from my OCBC Credit Card account:

Please Read and Sign

I certify that the above information is true and complete and no facts have been suppressed or mis-stated. I understand that the benefits of Card Protection Plan shall only be effective following premium payment.

I hereby give my consent and authorize OCBC to transfer my information¹ to ACE and CPP for the purpose of my Card Protection Plan application, administering the policy, customer services, marketing and related services. I agree that ACE and CPP and their respective affiliates will use, store and transfer (within or outside Singapore) the information I have provided herein, and/or exchange such information with other authorized service providers they consider necessary in connection with the registration of my/our cards and provision of services under Card Protection Plan. I acknowledge that such overseas service providers may be required by law to disclose information provided by me. I understand and accept that upon my death, my Card Protection Plan will be terminated and the premium relating to my Card Protection Plan will be automatically renewed for every 12-month period and the premium relating to each period will be debited from the above OCBC Credit Card² account unless I notify CPP of my intention not to renew my Card Protection Plan prior to the renewal date.

* Please refer to Terms and Conditions for the detail of premium collection

Signature

Date _____

Please complete the form and mail it back to us. Or fax it to 6415 5198.

☐ If you do not wish the information provided by you to be used for direct marketing purpose, please tick this box.

Footnote

1. Applicants must be aged 18 or above at the time of application.
2. Card Protection Plan Limited is the underwriting agent of ACE Insurance Limited.
3. Upon approval of the application, you have 21 days' time frame to cancel the policy if you feel that it is unsuitable for your needs. If the policy is cancelled, subject to the absence of claims or use of services during the period, the total premium will be refunded. After the 21-day cooling-off period, the premium cannot be refunded. The 21-day cooling-off period does not apply to renewal.
4. Provision of personal information to ACE and CPP is voluntary but failure to do so may render ACE and CPP unable to process your application and administer the Card Protection Plan. You have the right to obtain access to and request correction of any of your personal information held by ACE and CPP. Such requests may be made in writing to the Compliance Manager, Singapore Post Centre Post Office, P.O. Box 329, Singapore 914009. To the extent permitted by law, ACE and CPP reserves the right to charge you a reasonable administration fee in complying with such requests.