

# CORPORATE PHONEBANKING

**(65) 6538 1111**

- 1** General Banking, Velocity@ocbc, Rates Enquiry, Promotions and Forms (24-hour self-banking)
- 2** Non-OCBC Customers (Office hours only)
- 3** BizConnect (Office hours only)
- 4** Insurance Enquiries (Office hours only)

## Enter Language Choice

- Press **1** English  
**2** Mandarin

## Available Services

- Press **1** Account Related Services  
**2** Velocity@ocbc Enquiry  
**3** Rates Enquiry  
**4** Promotions and Latest Updates  
**5** Forms

## Account Related Services, Press 1

- Steps **1** Enter 7-digit phone code followed by '#'  
**2** Enter 6-digit T-pin followed by '#'  
**3** Enter transaction code or express key

## EXPRESS KEYS

- \* 11 Account Balance Enquiry
- \* 12 Cheque Status Enquiry
- \* 13 Recent Account Activities Enquiry
- \* 14 Funds Transfer
- \* 15 Stop Cheque
- \* 16 Statement Request
- \* 17 Cheque Book Request
- \* 18 Bill Payment



## Velocity@ocbc Enquiry, Press 2

- 1** Request for password reset or reactivation form

## Rates Enquiry, Press 3

- 1** Singapore Dollar Deposit Rates  
**3** Foreign Exchange Rates  
**4** OCBC Prime Rates

## Promotions and Latest Updates, Press 4

## Forms, Press 5

- 1** Interbank GIRO Forms  
**2** Electronic Banking Forms  
**3** Account Related Forms  
**4** Other Forms



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 **OCBC Bank**

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