

APPLICATION & MAINTENANCE PROCEDURE FOR PHONEBANKING

1. Complete the relevant section(s) of the application form

At least 1 Authorised User is to be appointed for the service applied.

2. Application will be processed as follows upon receipt of completed forms

PhoneBanking : Same day for application processed at the branch

3. Notes on PhoneBanking

PhoneBanking Services

Service Type 1	Service Type 2	Service Type 3
<ul style="list-style-type: none"> • Balance Enquiry • Bill Payment • Cheque Book Request • Cheque Status Enquiry • Funds Transfer 	<ul style="list-style-type: none"> • Statement Enquiry • Statement Request • Stop Cheque 	<ul style="list-style-type: none"> • Balance Enquiry • Cheque Book Request • Cheque Status Enquiry • Statement Enquiry • Statement Request • Stop Cheque

4. Billing Organisations

Country Clubs and Societies:

National University of Singapore Society
Orchid Country Club
Raffles Country Club
SAFRA National Service Association
Singapore Cricket Club
Singapore Soka Association
Singapore Island Country Club
Singapore Swimming Club
The American Club
The Law Society of Singapore
National Service Resort & Country Club

Credit Cards:

American Express International Inc.
OCBC/Fairprice Plus Credit Card**
OCBC/FP Plus Card
Diners Club (S) Pte Ltd

Departmental Stores and Retail Services:

C K Tang Ltd
Courts (Singapore) Ltd
Isetan (S) Limited
Singapore Press Holdings Ltd

Education:

National University of Singapore
Republic Polytechnic

Financial Institutions:

Orient Consumer Credit Pte Ltd
OCBC Auto Loan
iFAST Financial Pte Ltd

Government, Statutory Boards and Taxes:

Housing & Development Board
IRAS – Income Tax
IRAS – Property Tax
IRAS – Other Taxes (NEW)
URA Property Mkt Info Svc
URA Housing Developer License
URA Processing Fee (DC Submission)
MOE Post Secondary Education Account (PSEA) Contribution**

Insurance:

American International Assurance Co Ltd
Great Eastern Life Assurance Co Ltd
NTUC Income Insurance Co-operative Limited
Overseas Assurance Corp Ltd (General)
Overseas Assurance Corp Ltd (Life)

Internet and Other Service Providers:

Pacific Internet Limited
Bukit Batok Driving Centre Ltd
Metro Parking (S) Pte Ltd

Securities Firms:

DMG & Partners Securities Pte Ltd
AMFraser Securities Pte Ltd
CIMB-GK Securities Pte Ltd
Kim Eng Securities Pte Ltd
Lim & Tan Securities Pte Ltd
OCBC Securities Pte Ltd
OCBC-SOS
Phillip Securities Pte Ltd

Fines:

LTA - Fine Payment*
URA Fines*

Town Councils:

Aljunied Town Council
Ang Mo Kio Town Council
Bishan-Toa Payoh Town Council
East Coast Town Council
Holland-Bukit Panjang Town Council
Hong Kah Town Council
Hougang Town Council
Jalan Besar Town Council
Jurong Town Council
Marine Parade Town Council
Pasir Ris - Punggol Town Council
Potong Pasir Town Council
Sembawang Town Council
Tampines Town Council
Tanjong Pagar Town Council
West Coast Ayer Rajah Town Council

Travel Agencies:

Konsortium Express & Tours Pte Ltd*

Utilities and Telecommunications:

M1 Limited
Nexwave Telecoms Pte Ltd (formerly known as ST SunPage)
SP Services Limited
Singapore Telecoms
StarHub Ltd*

* Default Bill Payee Organisations

** The following billing organisations are only available on the channels specified:

1. MOE PSEA contribution is only available on ATM/ATM Plus.
2. Starhub Ltd is only available on Internet Banking, Mobile Banking and Phone Banking.
3. OCBC/Fairprice Plus Credit Cards are only available on ATM, Internet Banking, Mobile Banking and Consumer Phone Banking.
4. Konsortium Express & Tours Pte Ltd is only available on Internet Banking and Mobile Banking.

For an up-to-date listing of Billing Organisations, please refer to http://www.ocbc.com/personal-banking/banking/Bnk_Pmt_BillPayeeOrg.shtm

For more information, please call our Business Banking Commercial Service Centre at Tel: (65) 6538 1111.

BILL PAYMENT ARRANGEMENT (Applicable to PhoneBanking Services)

Add	Delete	Name of Organisation	Bill Reference Number
<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

AGREEMENT (To be signed by person(s) authorised to apply for banking services)**To: Oversea-Chinese Banking Corporation Limited ("OCBC Bank")**

I/We agree to abide and be bound by the Business Account Terms and Conditions (available at all OCBC Bank branches and at www.ocbc.com) which I/we have read and any amendments, alterations and additions thereto as may from time to time be made. I/We consent to disclosures as provided therein and agree that all payments be debited from my/our account(s) with you.

The person(s) whose information appear in the Authorised User section above and/or in other letter(s) of instruction is/are authorised to perform and effect the above services opted by me/us at any time and from time to time for and on my/our behalf in relation to the abovementioned accounts. I/We confirm that the abovementioned Authorised User(s) has/have sufficient authority to perform and effect all transactions of such services for and on our behalf and all such transactions shall be binding and conclusive on me/us.

By signing below, I/we confirm that I/we am/are authorised to sign the application form for and on behalf of the company/association/club/society/partnership.

 Authorised Signatory
 Name
 Date

 Authorised Signatory
 Name
 Date

 Authorised Signatory
 Name
 Date

FOR BANK'S USE

Resolution Existing New

Remarks	Attended by	Authorised by	Input Checked by